

## Redmine - Defect #38528

### Missing Cyrillic letters in exported PDFs in Safari and Mac Preview

2023-05-07 14:38 - Ilya Cherevko

<b>Status:</b>	Confirmed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	PDF export	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	5.0.5
<b>Resolution:</b>			
<b>Description</b>			
PDF files exported from Redmine are missing some Cyrillic letters when viewing in Safari or Mac Preview.			
Viewing files in Firefox or Chrome working as expected.			
Redmine 5.0.5 ruby 3.2.2 rbpdf 1.21.1			
Fonts: general_pdf_fontname: freesans general_pdf_monospaced_fontname: freemono			

#### History

##### #1 - 2023-05-08 10:41 - Go MAEDA

- Status changed from New to Confirmed

##### #2 - 2023-10-23 04:29 - Mischa The Evil

- Affected version changed from 5.0.4 to 5.0.5

##### #3 - 2024-04-23 16:41 - Dmitry Nekrasov

same problem in 5.1.1 version

#### Files

test-1-6.pdf	97.8 KB	2023-05-07	Ilya Cherevko
Screenshot 2023-05-07 at 15.33.30.jpg	142 KB	2023-05-07	Ilya Cherevko