

## Redmine - Defect #40632

### Changed email notification configuration disregarded

2024-04-24 09:57 - Henry Bürger

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	5.1.2
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Email notification configuration (emission email address and email footer) was updated but changes are disregarded by Redmine. Email notifications are still sent out using legacy settings.</p> <p>Changed the settings again and saved it just to make sure everything was saved as expected.</p> <p>Test email notification has updated settings. Email notification from any other other item still uses legacy settings. settings table has the updated configuration.</p> <p>Restarted web server after changes were applied but to no avail.</p>			
<b>Environment:</b>			
Redmine version	5.1.2.stable.22775		
Ruby version	3.1.2-p20 (2022-04-12) [x86_64-linux-gnu]		
Rails version	6.1.7.7		
Environment	production		
Database adapter	PostgreSQL		
Mailer queue	ActiveJob::QueueAdapters::SidekiqAdapter		
Mailer delivery	smtp		
<b>Redmine settings:</b>			
Redmine theme	Akersolutions		
<b>SCM:</b>			
Subversion	1.14.2		
Git	2.39.2		
Filesystem			
<b>Redmine plugins:</b>			
scrum	0.23.1		

## History

### #1 - 2024-04-24 11:02 - Henry Bürger

Should have mentioned that email notification settings had to be changed after a Redmine rehosting. Changes were performed after Redmine database was imported and Redmine was started on new host.

### #2 - 2024-04-30 21:34 - Henry Bürger

Problem was solved by a server restart.

### #3 - 2024-05-01 09:33 - Marius BĂLTEANU

- Status changed from New to Closed

- Resolution set to Invalid

Thanks for your feedback!