

Redmine - Defect #40636

Lost the record on google authenticator

2024-04-25 14:05 - Michael Passelaigue

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	5.1.1
Resolution:			
Description			
<p>Hello, I've lost the Redmine administrator's line on google authenticator and I can't connect to redmine anymore, as the MFA is activated. How can I retrieve the QR code associated with reloading my account on google authenticator? Please note that I hadn't yet configured e-mail sending in Redmine.</p> <p>Thank you for your understanding, Michael</p>			