

## Redmine - Defect #40643

### Mail med länk att byta lösenord innehåller fel länk

2024-04-29 11:42 - Katarina Eklund

|   |                           |                          |           |
|---|---------------------------|--------------------------|-----------|
| <b>Status:</b>  | Needs feedback            | <b>Start date:</b>       |           |
| <b>Priority:</b>  | Normal                    | <b>Due date:</b>         |           |
| <b>Assignee:</b>  |                           | <b>% Done:</b>           | 0%        |
| <b>Category:</b>  | Accounts / authentication | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>  |                           | <b>Affected version:</b> | 5.1.1     |
| <b>Resolution:</b>  |                           |                          |           |
| <b>Description</b>  |                           |                          |           |
| <p>När en användare har glömt sitt lösenord klickar de på länken "Glömt lösenord" i inloggningsrutan och anger sin email i rutan som kommer upp.<br/>I det email som skickas ut finns en länk som sägs gå till det formulär där man kan byta lösenord, men man kommer i stället tillbaka till det formulär där man anger sin mailadress.<br/>Bugg eller inställningsfel?</p> <p>Felet har uppstått på senare tid, det kan vara i samband med att vi uppgraderade till version 5.1.1, men det är inte helt tydligt att det är helt nytt.</p> |                           |                          |           |

#### History

##### #1 - 2024-04-29 21:08 - Marius BĂLTEANU

- Status changed from New to Needs feedback

Please post in English.

Please see [Submissions](#) for some guidelines on what to provide. If you have usage questions, please use forums.

##### #2 - 2024-04-30 09:27 - Katarina Eklund

When an user forgot the password he clicks on the link "forgot password" in in login view and writes the email in the upcoming field.  
In the email sent out from Redmine there is a link said to lead to the form where you can change the password, but instead you come back to the form where to write the email address.  
Is this a bug or a setting that is wrong?

The issue came recently and we think it might be at the same time as we upgraded to version 5.1.1.

##### #3 - 2024-05-03 13:53 - Marius BĂLTEANU

Can you post details about your environment from Administration -> Information?

##### #4 - 2024-05-03 14:14 - Katarina Eklund

- File clipboard-202405031414-1rki7.png added

clipboard-202405031414-1rki7.png

Is this what you need?

**#5 - 2024-05-03 14:21 - Marius BĂLTEANU**

- File *clipboard-202405031521-jgzgv.png* added

Yes, thank you!

Can you check without the redmine\_editauthor plugin?

I've just tested on my local environment and the link for recover password opens the expected page:

clipboard-202405031521-jgzgv.png

**#6 - 2024-05-03 14:29 - Katarina Eklund**

Yes, that might be it.

We will test without the plugin.

Thank you very much.

**#7 - 2024-05-13 15:18 - Katarina Eklund**

Hi!

We have analyzed this and came to the conclusion that the plug in cannot be the reason.  
The plug in was installed after our first occurrences with the wrong link.

Though what happened just two days before the first occurrence we have is that we upgraded to Redmine 5.1.1 and changed server at the same time.

/Katarina

**Files**

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|                                  |         |            |                 |
|----------------------------------|---------|------------|-----------------|
| clipboard-202405031414-1rki7.png | 52.4 KB | 2024-05-03 | Katarina Eklund |
| clipboard-202405031521-jgzgv.png | 65.8 KB | 2024-05-03 | Marius BĂLTEANU |