

Redmine - Feature #1030

Adding comments is not an "activity"?

2008-04-10 08:02 - Raz Mataz

Status: Closed	Start date: 2008-04-10
Priority: Low	Due date:
Assignee:	% Done: 0%
Category: UI	Estimated time: 0.00 hour
Target version:	
Resolution: Duplicate	
Description Another minor thing that made me wonder: When I add a comment to a ticket then this is not reflected in the Activity-View. I think it should be, if only for completeness.	
Related issues: Related to Redmine - Feature #1509: Show new issue notes in the activity list Closed 2008-06-20	

History

#1 - 2008-04-10 11:16 - Maxim Krušina

Maybe this behaviour can be disabled/enabled in global config of redmine, to fit needs of all admins?

#2 - 2008-04-10 13:06 - Ernad Husremovic

another thought:

Add new activity type: "today's new comments"

Example of that kind of activity:

15:00 New comments during last 2 hours¹

#122 - Salary 03/08: by ernad.husremovic (2 x), by Zeljka Vranic (4 x), last update 14:30

#188 - DHL IP phones shipment: by Jasmin beganovic: called, nobody answered, 14:25

As we can see, it would be aggregation of the comments made in the last period¹. This report would take only comments on issues which didn't change status - to prevent info's duplication.

The best solution would be to chose between three options:

1. no activity when new comment without status change is added
2. every new comment, new activity
3. aggregated new coments report

¹ Aggregate period should be configurable on the project level

#3 - 2008-04-10 14:17 - Raz Mataz

[Maxim Krušina](#)

I'm not sure if there needs to be a config toggle.

People who are not interested could just uncheck "Comments" in the Activity View?

@Ernad

I'm not sure I'd like that kind of aggregation because the comment-events would no longer be in order with the other events.

For example a ticket change could happen in response to a comment but the comment would be listed **after** the change in the activity view.

What I would like though would be aggregation at the ticket-level. So when multiple comments are made then they are combined into a single event.

For example:

```
12:01 Feature #1234: Implement World Domination (3 new comments)
* Moe (11:59): Blah Blah Blah
* Eric (11:57): Lorem Ipsum Frobnicatz
* Maxim (11:50): Foo Bar Lorem
```

That way all events stay in chronological order, the aggregation restarts whenever a different event (not a comment on Ticket [#1234](#)) happens.

#4 - 2008-04-10 14:42 - Maxim Krušina

You are right ;)

#5 - 2008-04-10 16:30 - Ernad Husremovic

Yes Moe, your suggestion is better one (ticket level aggregation).

But, we cannot exclude some cases of chronological disorder if we make aggregation:

```
12:01 Feature #1234: Implement World Domination (3 new comments)
* Moe (11:59): Blah Blah Blah
* Maxim (11:50): Foo Bar Lorem

11:57 Feature #1234: Lorem Ipsum Frobnicatz (here we have some status change)
```

Anyway, I think this is the optimal solution ;)

#6 - 2008-04-10 16:48 - Raz Mataz

@Ernad:

Almost! :-)

I'd imagine your example to result in output like this:

```
11:59 Feature #1234: Implement World Domination (1 new comment)
* Moe (11:59): Blah Blah Blah

11:57 Feature #1234: Lorem Ipsum Frobnicatz (here we have some status change)

11:50 Feature #1234: Implement World Domination (1 new comments)
* Maxim (11:50): Foo Bar Lorem
```

The aggregation would be "interrupted" by any other event happening in the meantime. That way we get aggregation when multiple comments happen in a row but chronological order is preserved in every case.

If someone added a comment after this then it would change to look like this:

```
12:01 Feature #1234: Implement World Domination (*2 new comments*)
* Someone (12:01): Another comment
* Moe (11:59): Blah Blah Blah

11:57 Feature #1234: Lorem Ipsum Frobnicatz (here we have some status change)

11:50 Feature #1234: Implement World Domination (1 new comments)
* Maxim (11:50): Foo Bar Lorem
```

Only the very last activity event can ever change into an aggregated event. If the example was followed by a status change and another comment, then:

```
12:03 Feature #1234: Implement World Domination (1 new comment)
* Someone (12:03): Can't stop commenting!

12:02 Feature #1234: Lorem Ipsum Frobnicatz (another status change)

12:01 Feature #1234: Implement World Domination (2 new comments)
* Someone (12:01): Another comment
* Moe (11:59): Blah Blah Blah

11:57 Feature #1234: Lorem Ipsum Frobnicatz (here we have some status change)

11:50 Feature #1234: Implement World Domination (1 new comments)
```

* Maxim (11:50): Foo Bar Lorem

#7 - 2008-04-10 17:29 - Ernad Husremovic

Again, you are right.

I suppose, it makes implementation much harder, but it is surely doable.

#8 - 2014-11-03 14:46 - Go MAEDA

- *Related to Feature #1509: Show new issue notes in the activity list added*

#9 - 2014-11-03 14:51 - Go MAEDA

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Implemented in Redmine 0.8. ([#1509](#))