

## Redmine - Feature #1042

### Better error message for failed LDAP on-the-fly user creation

2008-04-10 23:24 - F. D. Castel

<b>Status:</b>	Closed	<b>Start date:</b>	2008-04-10
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	100%
<b>Category:</b>	Accounts / authentication	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	0.7		
<b>Resolution:</b>	Fixed		

**Description**

When using LDAP on-the-fly user creation, if username and password provided are correct but any required field (First Name, Last Name, E-mail) could not be fetched from server, Redmine returns a unhelpful error message:

**"Invalid user or password"**

A better informative message could be:

**"Redmine could not retrieve enough information from LDAP server to enable your account. Please, contact your network administrator."**

I lost one hour because some accounts were without e-mail address on my LDAP server. :)

Please also add a warning about this into Wiki (<http://www.redmine.org/wiki/redmine/RedmineLDAP>).  
I tried, but it is read-only.

#### Associated revisions

##### Revision 1345 - 2008-04-13 11:12 - Jean-Philippe Lang

Better error message and AR errors in log for failed LDAP on-the-fly user creation (closes #932, #1042).

#### History

##### #1 - 2008-04-12 19:39 - Jean-Philippe Lang

I agree with you, the error message is not very helpfull. I'll try to change it.  
I've added some information about that in the wiki.

##### #2 - 2008-04-13 11:17 - Jean-Philippe Lang

- Status changed from New to Closed
- % Done changed from 0 to 100

Applied in changeset [r1345](#).

##### #3 - 2008-04-13 11:17 - Jean-Philippe Lang

- Target version set to 0.7
- Resolution set to Fixed