Redmine - Defect \#10781

## Redmine Canned Responses Error

```
2012-04-26 23:21 - Rick H
```

| Status: Closed | Start date: |  |
| :---: | :---: | :---: |
| Priority: Normal | Due date: |  |
| Assignee: | \% Done: | 0\% |
| Category: Plugin Request | Estimated time: | 0.00 hour |
| Target version: |  |  |
| Resolution: Invalid | Affected version: |  |
| Description |  |  |
| Hope I'm in the right forum. <br> When we try to use the newly installed canned plugin we get the following error message: <br> You are not authorized to access this page. |  |  |
|  |  |  |
|  |  |  |
| This plugin says compatible with 1.2 , we are using 1.3 , is that the issue ? |  |  |
| Thanks, Rick ! |  |  |
| Ruby version 1.8.7 (x86_64-linux) |  |  |
| RubyGems version 1.8.15 |  |  |
| Rack version 1.4 |  |  |
| Rails version 2.3.14 |  |  |
| Active Record version 2.3.14 |  |  |
| Active Resource version 2.3.14 |  |  |
| Action Mailer version 2.3 .14 |  |  |
| Active Support version 2.3.14 |  |  |
| Edge Rails revision unknown |  |  |
| Application root /usr/share/redmine |  |  |
| Environment production |  |  |
| Database adapter mysql |  |  |
| Database schema version 20110511000000 |  |  |
| About your Redmine plugins |  |  |
| Did You Mean? 1.0.0 |  |  |
| Redmine Assets plugin 0.0.1 |  |  |
| Timesheet Plugin 0.6.0 |  |  |
| Redmine Canned Responses plugin 0.0.1 |  |  |
| Redmine Banner plugin 0.0.6 |  |  |
| Redmine Groups plugin 1.0.0 |  |  |
| Redmine Fields Permissions Plugin 1.0.0 |  |  |

History
\#1-2012-04-27 15:01 - Alex Shulgin
Oh, that reminds me to finally do something about the patch this code path depends on...

## \#2-2012-04-27 15:25-Rick H

I reinstalled the plugin and no more errors.
I have enabled the module in the Projects, and no one is receiving any messages.
Is there something that I am missing, could't find much documentation.
Thanks, Rick

## \#3-2012-04-27 15:36 - Etienne Massip

- Status changed from New to Closed
- Resolution set to Invalid

Please see Plugins or contact the plugin author, this tracker is for core only.

