Redmine - Defect #10781

Redmine Canned Responses Error

2012-04-26 23:21 - Rick H

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Plugin Request		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

Hope I'm in the right forum.
When we try to use the newly installed canned plugin we get the following error message:
You are not authorized to access this page.

This plugin says compatible with 1.2, we are using 1.3, is that the issue ?

Thanks, Rick !

```
Ruby version           1.8.7 (x86_64-linux)
RubyGems version        1.8.15
Rack version            1.4
Rails version           2.3.14
Active Record version   2.3.14
Active Resource version 2.3.14
Action Mailer version   2.3.14
Active Support version  2.3.14
Edge Rails revision     unknown
Application root        /usr/share/redmine
Environment             production
Database adapter        mysql
Database schema version 20110511000000


About your Redmine plugins
Did You Mean?                   1.0.0
Redmine Assets plugin           0.0.1
Timesheet Plugin                0.6.0
Redmine Canned Responses plugin     0.0.1
Redmine Banner plugin           0.0.6
Redmine Groups plugin           1.0.0
Redmine Fields Permissions Plugin   1.0.0
```

History

#1 - 2012-04-27 15:01 - Alex Shulgin

Oh, that reminds me to finally do something about the patch this code path depends on...

#2 - 2012-04-27 15:25 - Rick H

I reinstalled the plugin and no more errors.
I have enabled the module in the Projects, and no one is receiving any messages.
Is there something that I am missing, could't find much documentation.
Thanks, Rick

#3 - 2012-04-27 15:36 - Etienne Massip

- Status changed from New to Closed

- Resolution set to Invalid

Please see Plugins or contact the plugin author, this tracker is for core only.