

## Redmine - Defect #10826

### Canned Responses Plugin, not sending replies.

2012-05-03 16:41 - Rick H

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Plugin Request	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hello All,</p> <p>When we try to use the newly installed canned plugin we are not getting any replies. We have enabled it for the projects.</p> <p>This plugin says compatible with 1.2, we are using 1.3, is that the issue ?</p> <p>Thanks, Rick !</p> <p>Ruby version 1.8.7 (x86_64-linux) RubyGems version 1.8.15 Rack version 1.4 Rails version 2.3.14 Active Record version 2.3.14 Active Resource version 2.3.14 Action Mailer version 2.3.14 Active Support version 2.3.14 Edge Rails revision unknown Application root /usr/share/redmine Environment production Database adapter mysql Database schema version 20110511000000</p> <p>About your Redmine plugins Did You Mean? 1.0.0 Redmine Assets plugin 0.0.1 Timesheet Plugin 0.6.0 Redmine Canned Responses plugin 0.0.1 Redmine Banner plugin 0.0.6 Redmine Groups plugin 1.0.0 Redmine Fields Permissions Plugin 1.0.0</p>			

#### History

##### #1 - 2012-05-03 19:59 - Alex Shulgin

Please report your issue here: [https://github.com/commandprompt/redmine\\_canned\\_responses/issues](https://github.com/commandprompt/redmine_canned_responses/issues)

##### #2 - 2012-05-03 21:33 - Mischa The Evil

- Status changed from New to Closed

- Resolution set to Invalid

This tracker is for Redmine core issues only.