

## Redmine - Defect #10835

### email hell cycles because of autoreply

2012-05-05 14:02 - Roland Discein

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Wont fix		
<b>Description</b>			
Please, set no_self_notified to true by default at user creation from email and registration. We have got infinite issue update cycle if user has configured autoreply.			

### History

#### #1 - 2012-05-06 23:31 - Jean-Philippe Lang

- Category set to Email notifications
- Status changed from New to Closed
- Resolution set to Wont fix

Redmine notification emails have the 'Auto-Submitted: auto-generated' header that should not trigger auto replies (see [RFC3834](#)). Plus, the mail handler in 1.4 ignores emails that have a 'Auto-Submitted: auto-replied' header.

#### #2 - 2012-05-08 19:25 - Roland Discein

thank u 4 explanation  
unfortunately, not all public mail services in our country follow that rfc..