

Redmine - Defect #10836

user page 500 error

2012-05-05 16:13 - zio zec

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Importers	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Hi all, I get 500 error page when entering user page, can you help please?			
Processing UsersController#show (for 194.20.232.24 at 2012-05-05 16:10:40) [GET] Parameters: {"controller"=>"users", "action"=>"show", "id"=>"1"}			
NameError (undefined local variable or method `events' for #<UsersController:0xb199028>): app/controllers/users_controller.rb:69:in `show' <internal:prelude>:10:in `synchronize' passenger (3.0.12) lib/phusion_passenger/rack/request_handler.rb:96:in `process_request' passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_ next_request' passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:274:in `main_loop' passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_requ est_handler' passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `block in h andle_spawn_application' passenger (3.0.12) lib/phusion_passenger/utils.rb:479:in `safe_fork' passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spa wn_application' passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop' passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously' passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:180:in `start' passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:149:in `start' passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:219:in `block (2 levels) in spawn_rail s_application' passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add' passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_applicati on' passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:82:in `block in synchroni ze' <internal:prelude>:10:in `synchronize' passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize' passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application' passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application' passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application' passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop' passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously' passenger (3.0.12) helper-scripts/passenger-spawn-server:99:in `<main>'			
Rendering /other/apache/htdocs/redmine-1.4.0/public/500.html (500 Internal Server Error)			

History

#1 - 2012-05-05 17:53 - Jean-Philippe Lang

- Resolution set to Cant reproduce

Can't see how this can happen in 1.4.0. The events variable is defined just before:

source/tags/1.4.0/app/controllers/users_controller.rb#L68

#2 - 2012-05-06 08:33 - zio zec

Thanks Jean-Philippe, following the debug output.
It seems that the problem is when sorting empty (last query return no rows) events block.

Thanks in advance for every help.

Regards,
Fabio

```
Processing UsersController#show (for 194.20.232.24 at 2012-05-06 08:17:29) [GET]
Parameters: {"controller"=>"users", "action"=>"show", "id"=>"4"}
SQL (0.3ms) SELECT max(`settings`.updated_on) AS max_updated_on FROM `settings`
User Load (5.8ms) SELECT * FROM `users` WHERE (`users`.id = 4) AND (users.status = 1) AND ( (`users`.type = 'User' OR `users`.type = 'AnonymousUser' ) )
User Load (0.3ms) SELECT * FROM `users` WHERE (`users`.id = 4) AND ( (`users`.type = 'User' OR `users`.type = 'AnonymousUser' ) )
Member Load Including Associations (0.3ms) SELECT `members`.id AS t0_r0, `members`.user_id AS t0_r1, `members`.project_id AS t0_r2, `members`.created_on AS t0_r3, `members`.mail_notification AS t0_r4, `projects`.id AS t1_r0, `projects`.name AS t1_r1, `projects`.description AS t1_r2, `projects`.homepage AS t1_r3, `projects`.is_public AS t1_r4, `projects`.parent_id AS t1_r5, `projects`.created_on AS t1_r6, `projects`.updated_on AS t1_r7, `projects`.identifier AS t1_r8, `projects`.status AS t1_r9, `projects`.lft AS t1_r10, `projects`.rgt AS t1_r11, `roles`.id AS t2_r0, `roles`.name AS t2_r1, `roles`.position AS t2_r2, `roles`.assignable AS t2_r3, `roles`.builtin AS t2_r4, `roles`.permissions AS t2_r5, `roles`.issues_visibility AS t2_r6 FROM `members` LEFT OUTER JOIN `projects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.id = `member_roles`.member_id) LEFT OUTER JOIN `roles` ON (`roles`.id = `member_roles`.role_id) WHERE (projects.status=1) AND (`members`.user_id = 4 AND (projects.status=1)) ORDER BY projects.name
Issue Load Including Associations (6.2ms) SELECT `issues`.id AS t0_r0, `issues`.tracker_id AS t0_r1, `issues`.project_id AS t0_r2, `issues`.subject AS t0_r3, `issues`.description AS t0_r4, `issues`.due_date AS t0_r5, `issues`.category_id AS t0_r6, `issues`.status_id AS t0_r7, `issues`.assigned_to_id AS t0_r8, `issues`.priority_id AS t0_r9, `issues`.fixed_version_id AS t0_r10, `issues`.author_id AS t0_r11, `issues`.lock_version AS t0_r12, `issues`.created_on AS t0_r13, `issues`.updated_on AS t0_r14, `issues`.start_date AS t0_r15, `issues`.done_ratio AS t0_r16, `issues`.estimated_hours AS t0_r17, `issues`.parent_id AS t0_r18, `issues`.root_id AS t0_r19, `issues`.lft AS t0_r20, `issues`.rgt AS t0_r21, `issues`.is_private AS t0_r22, `projects`.id AS t1_r0, `projects`.name AS t1_r1, `projects`.description AS t1_r2, `projects`.homepage AS t1_r3, `projects`.is_public AS t1_r4, `projects`.parent_id AS t1_r5, `projects`.created_on AS t1_r6, `projects`.updated_on AS t1_r7, `projects`.identifier AS t1_r8, `projects`.status AS t1_r9, `projects`.lft AS t1_r10, `projects`.rgt AS t1_r11, `users`.id AS t2_r0, `users`.login AS t2_r1, `users`.hashed_password AS t2_r2, `users`.firstname AS t2_r3, `users`.lastname AS t2_r4, `users`.mail AS t2_r5, `users`.admin AS t2_r6, `users`.status AS t2_r7, `users`.last_login_on AS t2_r8, `users`.language AS t2_r9, `users`.auth_source_id AS t2_r10, `users`.created_on AS t2_r11, `users`.updated_on AS t2_r12, `users`.type AS t2_r13, `users`.identity_url AS t2_r14, `users`.mail_notification AS t2_r15, `users`.salt AS t2_r16, `trackers`.id AS t3_r0, `trackers`.name AS t3_r1, `trackers`.is_in_chlog AS t3_r2, `trackers`.position AS t3_r3, `trackers`.is_in_roadmap AS t3_r4 FROM `issues` LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.project_id LEFT OUTER JOIN `users` ON `users`.id = `issues`.author_id AND (`users`.type = 'User' OR `users`.type = 'AnonymousUser' ) LEFT OUTER JOIN `trackers` ON `trackers`.id = `issues`.tracker_id WHERE ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='issue_tracking')) AND (issues.author_id = 4)) ORDER BY issues.id DESC LIMIT 10
Journal Load IDs For Limited Eager Loading (0.3ms) SELECT DISTINCT `journals`.id FROM `journals` LEFT OUTER JOIN `issues` ON `issues`.id = `journals`.journalized_id LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.project_id LEFT OUTER JOIN `journal_details` ON journal_details.journal_id = journals.id WHERE (journals.journalized_type = 'Issue' AND (journal_details.prop_key = 'status_id' OR journals.notes <> '')) AND ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='issue_tracking')) AND (journals.user_id = 4)) ORDER BY journals.id DESC LIMIT 10
Journal Load Including Associations (0.5ms) SELECT `journals`.id AS t0_r0, `journals`.journalized_id AS t0_r1, `journals`.journalized_type AS t0_r2, `journals`.user_id AS t0_r3, `journals`.notes AS t0_r4, `journals`.created_on AS t0_r5, `issues`.id AS t1_r0, `issues`.tracker_id AS t1_r1, `issues`.project_id AS t1_r2, `issues`.subject AS t1_r3, `issues`.description AS t1_r4, `issues`.due_date AS t1_r5, `issues`.category_id AS t1_r6, `issues`.status_id AS t1_r7, `issues`.assigned_to_id AS t1_r8, `issues`.priority_id AS t1_r9, `issues`.fixed_version_id AS t1_r10, `issues`.author_id AS t1_r11, `issues`.lock_version AS t1_r12, `issues`.created_on AS t1_r13, `issues`.updated_on AS t1_r14, `issues`.start_date AS t1_r15, `issues`.done_ratio AS t1_r16, `issues`.estimated_hours AS t1_r17, `issues`.parent_id AS t1_r18, `issues`.root_id AS t1_r19, `issues`.lft AS t1_r20, `issues`.rgt AS t1_r21, `issues`.is_private AS t1_r22, `projects`.id AS t2_r0, `projects`.name AS t2_r1, `projects`.description AS t2_r2, `projects`.homepage AS t2_r3, `projects`.is_public AS t2_r4, `projects`.parent_id AS t2_r5, `projects`.created_on AS t2_r6, `projects`.updated_on AS t2_r7, `projects`.identifier AS t2_r8, `projects`.status AS t2_r9, `projects`.lft AS t2_r10, `projects`.rgt AS t2_r11, `journal_details`.id AS t3_r0, `journal_details`.journal_id AS t3_r1, `journal_details`.property AS t3_r2, `journal_details`.prop_key AS t3_r3, `journal_details`.old_value AS t3_r4, `journal_details`.value AS t3_r5, `users`.id AS t4_r0, `users`.login AS t4_r1, `users`.hashed_password AS t4_r2, `users`.firstname AS t4_r3, `users`.lastname AS t4_r4, `users`.mail AS t4_r5, `users`.admin AS t4_r6, `users`.status AS t4_r7, `users`.last_login_on AS t4_r8, `users`.language AS t4_r9, `users`.auth_source_id AS t4_r10, `users`.created_on AS t4_r11, `users`.updated_on AS t4_r12, `users`.type AS t4_r13, `users`.identity_url AS t4_r14, `users`.mail_notification AS t4_r15, `users`.salt AS t4_r16 FROM `journals` LEFT OUTER JOIN `issues` ON `issues`.id = `journals`.journalized_id LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.project_id LEFT OUTER JOIN `journal_details` ON journal_details.journal_id = journals.id LEFT OUTER JOIN `users` ON `users`.id = `journals`.user_id AND (`users`.type = 'User' OR
```

```

`users`.`type` = 'AnonymousUser' ) WHERE (journals.journalized_type = 'Issue' AND (journal_details.prop_key =
'status_id' OR journals.notes <> '')) AND ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM en
abled_modules em WHERE em.name='issue_tracking')) AND (journals.user_id = 4)) AND `journals`.id IN (209, 204,
203, 202, 200, 199, 198, 197, 196, 195) ORDER BY journals.id DESC
Changeset Load Including Associations (0.3ms) SELECT `changesets`.`id` AS t0_r0, `changesets`.`repository_
id` AS t0_r1, `changesets`.`revision` AS t0_r2, `changesets`.`committer` AS t0_r3, `changesets`.`committed_on`
AS t0_r4, `changesets`.`comments` AS t0_r5, `changesets`.`commit_date` AS t0_r6, `changesets`.`scmid` AS t0_r
7, `changesets`.`user_id` AS t0_r8, `repositories`.`id` AS t1_r0, `repositories`.`project_id` AS t1_r1, `repos
itories`.`url` AS t1_r2, `repositories`.`login` AS t1_r3, `repositories`.`password` AS t1_r4, `repositories`.`
root_url` AS t1_r5, `repositories`.`type` AS t1_r6, `repositories`.`path_encoding` AS t1_r7, `repositories`.`l
og_encoding` AS t1_r8, `repositories`.`extra_info` AS t1_r9, `repositories`.`identifier` AS t1_r10, `repositor
ies`.`is_default` AS t1_r11, `projects`.`id` AS t2_r0, `projects`.`name` AS t2_r1, `projects`.`description` AS
t2_r2, `projects`.`homepage` AS t2_r3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_r5, `pro
jects`.`created_on` AS t2_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `projects`.`
status` AS t2_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11, `users`.`id` AS t3_r0, `users`.`logi
n` AS t3_r1, `users`.`hashed_password` AS t3_r2, `users`.`firstname` AS t3_r3, `users`.`lastname` AS t3_r4, `u
sers`.`mail` AS t3_r5, `users`.`admin` AS t3_r6, `users`.`status` AS t3_r7, `users`.`last_login_on` AS t3_r8,
`users`.`language` AS t3_r9, `users`.`auth_source_id` AS t3_r10, `users`.`created_on` AS t3_r11, `users`.`upda
ted_on` AS t3_r12, `users`.`type` AS t3_r13, `users`.`identity_url` AS t3_r14, `users`.`mail_notification` AS
t3_r15, `users`.`salt` AS t3_r16 FROM `changesets` LEFT OUTER JOIN `repositories` ON `repositories`.id = `chan
gesets`.repository_id LEFT OUTER JOIN `projects` ON `projects`.id = `repositories`.project_id LEFT OUTER JOIN
`users` ON `users`.id = `changesets`.user_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser'
) WHERE ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='re
pository')) AND (changesets.user_id = 4)) ORDER BY changesets.id DESC LIMIT 10
News Load Including Associations (0.3ms) SELECT `news`.`id` AS t0_r0, `news`.`project_id` AS t0_r1, `news`
`.`title` AS t0_r2, `news`.`summary` AS t0_r3, `news`.`description` AS t0_r4, `news`.`author_id` AS t0_r5, `new
s`.`created_on` AS t0_r6, `news`.`comments_count` AS t0_r7, `projects`.`id` AS t1_r0, `projects`.`name` AS t1_
r1, `projects`.`description` AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_public` AS t1_r4, `proje
cts`.`parent_id` AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1_r7, `projects`.`ide
ntifier` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rgt` AS t1_r11, `user
s`.`id` AS t2_r0, `users`.`login` AS t2_r1, `users`.`hashed_password` AS t2_r2, `users`.`firstname` AS t2_r3,
`users`.`lastname` AS t2_r4, `users`.`mail` AS t2_r5, `users`.`admin` AS t2_r6, `users`.`status` AS t2_r7, `us
ers`.`last_login_on` AS t2_r8, `users`.`language` AS t2_r9, `users`.`auth_source_id` AS t2_r10, `users`.`creat
ed_on` AS t2_r11, `users`.`updated_on` AS t2_r12, `users`.`type` AS t2_r13, `users`.`identity_url` AS t2_r14,
`users`.`mail_notification` AS t2_r15, `users`.`salt` AS t2_r16 FROM `news` LEFT OUTER JOIN `projects` ON `proje
cts`.id = `news`.project_id LEFT OUTER JOIN `users` ON `users`.id = `news`.author_id AND (`users`.`type` = '
User' OR `users`.`type` = 'AnonymousUser' ) WHERE ((projects.status=1 AND projects.id IN (SELECT em.project_id
FROM enabled_modules em WHERE em.name='news')) AND (news.author_id = 4)) ORDER BY news.id DESC LIMIT 10
Attachment Load (0.2ms) SELECT attachments.* FROM `attachments` LEFT JOIN documents ON attachments.contain
er_type='Document' AND documents.id = attachments.container_id LEFT JOIN projects ON documents.project_id = pr
ojects.id WHERE ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.
name='documents')) AND (attachments.author_id = 4)) ORDER BY attachments.id DESC LIMIT 10
Attachment Load (0.2ms) SELECT attachments.* FROM `attachments` LEFT JOIN versions ON attachments.containe
r_type='Version' AND versions.id = attachments.container_id LEFT JOIN projects ON versions.project_id = projec
ts.id OR ( attachments.container_type='Project' AND attachments.container_id = projects.id ) WHERE ((projects.
status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='files')) AND (attachm
ents.author_id = 4)) ORDER BY attachments.id DESC LIMIT 10
WikiContent::Version Load (2.0ms) SELECT wiki_content_versions.updated_on, wiki_content_versions.comments,
wiki_content_versions.version, wiki_pages.title, wiki_content_versions.page_id, wiki_content_versions.author_
id, wiki_content_versions.id FROM `wiki_content_versions` LEFT JOIN wiki_pages ON wiki_pages.id = wiki_content
_versions.page_id LEFT JOIN wikis ON wikis.id = wiki_pages.wiki_id LEFT JOIN projects ON projects.id = wikis.p
roject_id WHERE ((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.
name='wiki')) AND (wiki_content_versions.author_id = 4)) ORDER BY wiki_content_versions.id DESC LIMIT 10
Message Load Including Associations (0.3ms) SELECT `messages`.`id` AS t0_r0, `messages`.`board_id` AS t0_r
1, `messages`.`parent_id` AS t0_r2, `messages`.`subject` AS t0_r3, `messages`.`content` AS t0_r4, `messages`.`
author_id` AS t0_r5, `messages`.`replies_count` AS t0_r6, `messages`.`last_reply_id` AS t0_r7, `messages`.`cre
ated_on` AS t0_r8, `messages`.`updated_on` AS t0_r9, `messages`.`locked` AS t0_r10, `messages`.`sticky` AS t0_
r11, `boards`.`id` AS t1_r0, `boards`.`project_id` AS t1_r1, `boards`.`name` AS t1_r2, `boards`.`description`
AS t1_r3, `boards`.`position` AS t1_r4, `boards`.`topics_count` AS t1_r5, `boards`.`messages_count` AS t1_r6,
`boards`.`last_message_id` AS t1_r7, `projects`.`id` AS t2_r0, `projects`.`name` AS t2_r1, `projects`.`descrip
tion` AS t2_r2, `projects`.`homepage` AS t2_r3, `projects`.`is_public` AS t2_r4, `projects`.`parent_id` AS t2_
r5, `projects`.`created_on` AS t2_r6, `projects`.`updated_on` AS t2_r7, `projects`.`identifier` AS t2_r8, `pro
jects`.`status` AS t2_r9, `projects`.`lft` AS t2_r10, `projects`.`rgt` AS t2_r11, `users`.`id` AS t3_r0, `user
s`.`login` AS t3_r1, `users`.`hashed_password` AS t3_r2, `users`.`firstname` AS t3_r3, `users`.`lastname` AS t
3_r4, `users`.`mail` AS t3_r5, `users`.`admin` AS t3_r6, `users`.`status` AS t3_r7, `users`.`last_login_on` AS
t3_r8, `users`.`language` AS t3_r9, `users`.`auth_source_id` AS t3_r10, `users`.`created_on` AS t3_r11, `user
s`.`updated_on` AS t3_r12, `users`.`type` AS t3_r13, `users`.`identity_url` AS t3_r14, `users`.`mail_notificat
ion` AS t3_r15, `users`.`salt` AS t3_r16 FROM `messages` LEFT OUTER JOIN `boards` ON `boards`.id = `messages`.
board_id LEFT OUTER JOIN `projects` ON `projects`.id = `boards`.project_id LEFT OUTER JOIN `users` ON `users`.
id = `messages`.author_id AND (`users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) WHERE ((projects.
status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='boards')) AND (messag
es.author_id = 4)) ORDER BY messages.id DESC LIMIT 10
TimeEntry Load Including Associations (0.2ms) SELECT `time_entries`.`id` AS t0_r0, `time_entries`.`project
_id` AS t0_r1, `time_entries`.`user_id` AS t0_r2, `time_entries`.`issue_id` AS t0_r3, `time_entries`.`hours` A
S t0_r4, `time_entries`.`comments` AS t0_r5, `time_entries`.`activity_id` AS t0_r6, `time_entries`.`spent_on`

```

```
AS t0_r7, `time_entries`.`tyear` AS t0_r8, `time_entries`.`tmonth` AS t0_r9, `time_entries`.`tweek` AS t0_r10,
`time_entries`.`created_on` AS t0_r11, `time_entries`.`updated_on` AS t0_r12, `projects`.`id` AS t1_r0, `proj
ects`.`name` AS t1_r1, `projects`.`description` AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_publi
c` AS t1_r4, `projects`.`parent_id` AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1
_r7, `projects`.`identifi er` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rg
t` AS t1_r11 FROM `time_entries` LEFT OUTER JOIN `projects` ON `projects`.id = `time_entries`.project_id WHERE
((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='time_trac
king')) AND (time_entries.user_id = 4)) ORDER BY time_entries.id DESC LIMIT 10
```

ArgumentError (comparison of Issue with Journal failed):

```
lib/redmine/activity/fetcher.rb:80:in `sort!'
lib/redmine/activity/fetcher.rb:80:in `events'
app/controllers/users_controller.rb:68:in `show'
<internal:prelude>:10:in `synchronize'
passenger (3.0.12) lib/phusion_passenger/rack/request_handler.rb:96:in `process_request'
passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `block in handle_spawn_
application'
passenger (3.0.12) lib/phusion_passenger/utis.rb:479:in `safe_fork'
passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_applicati
on'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:180:in `start'
passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:219:in `block (2 levels) in spawn_rails_applicatio
n'
passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_application'
passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:82:in `block in synchronize'
<internal:prelude>:10:in `synchronize'
passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
passenger (3.0.12) helper-scripts/passenger-spawn-server:99:in `<main>'
```

Rendering /other/apache/htdocs/redmine-1.4.0/public/500.html (500 Internal Server Error)

#3 - 2012-05-08 12:39 - Pavel Potcheptsov

I have similar problem when search user. **Internal error** is displayed:

Processing UsersController#index (for 192.168.5.1 at 2012-05-08 13:17:29) [GET]

```
Parameters: {"name"=>"ssh", "action"=>"index", "group_id"=>"", "controller"=>"users", "status"=>"1"}
```

NoMethodError (undefined method `call' for nil:NilClass):

```
app/controllers/users_controller.rb:44:in `index'
thin (1.3.1) lib/thin/connection.rb:80:in `pre_process'
thin (1.3.1) lib/thin/connection.rb:78:in `catch'
thin (1.3.1) lib/thin/connection.rb:78:in `pre_process'
thin (1.3.1) lib/thin/connection.rb:53:in `process'
thin (1.3.1) lib/thin/connection.rb:38:in `receive_data'
eventmachine (0.12.10) lib/eventmachine.rb:256:in `run_machine'
eventmachine (0.12.10) lib/eventmachine.rb:256:in `run'
thin (1.3.1) lib/thin/backends/base.rb:61:in `start'
thin (1.3.1) lib/thin/server.rb:159:in `start'
thin (1.3.1) lib/thin/controllers/controller.rb:86:in `start'
thin (1.3.1) lib/thin/runner.rb:185:in `send'
thin (1.3.1) lib/thin/runner.rb:185:in `run_command'
thin (1.3.1) lib/thin/runner.rb:151:in `run!'
thin (1.3.1) bin/thin:6
/usr/local/bin/thin:19:in `load'
/usr/local/bin/thin:19
```

Rendering /var/www/redmine/public/500.html (500 Internal Server Error)

My system:

```
# uname -a
OpenBSD BSD60.my.domain 5.0 GENERIC#43 i386
# ruby -v
ruby 1.8.7 (2011-06-30 patchlevel 352) [i386-openbsd]
# bundle show
Gems included by the bundle:
* actionmailer (2.3.14)
* actionpack (2.3.14)
* activerecord (2.3.14)
* activeresource (2.3.14)
* activesupport (2.3.14)
* bundler (1.1.3)
* coderay (1.0.6)
* daemons (1.1.8)
* eventmachine (0.12.10)
* fastercsv (1.5.4)
* i18n (0.4.2)
* mysql (2.8.1)
* net-ldap (0.3.1)
* rack (1.1.3)
* rails (2.3.14)
* rake (0.9.2.2)
* ruby-openid (2.1.8)
* thin (1.3.1)
* tzinfo (0.3.33)
```

Installed <http://www.redmine.org/projects/redmine/wiki/PluginTimesheet>

#4 - 2012-05-08 12:51 - zio zec

- Status changed from New to Resolved

Pavel Potcheptsov wrote:

I have similar problem when search user. **Internal error** is displayed:
[...]

My system:

[...]
Installed <http://www.redmine.org/projects/redmine/wiki/PluginTimesheet>

Hi pavel, have you imported project from external system (ex trac)?

I fixed the problem forcing in db correct date for journal events because due an import issue them were been setted as "0000-00-00" value.

Check your db value.

Regards,
Fabio

#5 - 2012-05-08 20:04 - Pavel Potcheptsov

Hi. No, I don't have trac.

I have work RM 1.3.2 on Ubuntu+mongrel, and not enough memory after some times, seems like mongrel process consumed all memory, so I decide to test RM+Thin on another system.

I install fresh 1.4.1 and import database from 1.3.2.

Everything work fine except search users.

Please explain how did "forcing in db correct date"?

#6 - 2012-05-23 11:23 - Pavel Potcheptsov

problem has gone after upgrade to 1.4.2

#7 - 2012-05-23 14:15 - Etienne Massip

- Category set to Importers

#8 - 2012-05-25 16:04 - Pavel Potcheptsov

this issue go back after installing timesheet and drafts plugins.

end looks exactly like this:

<http://www.redmine.org/issues/10879>

#9 - 2012-06-14 23:53 - Etienne Massip

- *Status changed from Resolved to Closed*

- *Resolution changed from Cant reproduce to Invalid*