Redmine - Defect #10836
user page 500 error
2012-05-05 16:13 - zio zec

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
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<tr>
<td>Category:</td>
<td>Importers</td>
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<tr>
<td>Target version:</td>
<td></td>
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<tr>
<td>Resolution:</td>
<td>Invalid</td>
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</tbody>
</table>

Description

Hi all, I get 500 error page when entering user page, can you help please?

```ruby
Processing UsersController#show (for 194.20.232.24 at 2012-05-05 16:10:40) [GET]
Parameters: {"controller"=>"users", "action"=>"show", "id"=>"1"}

NameError (undefined local variable or method 'events' for #<UsersController:0xb199028>):
  app/controllers/users_controller.rb:69:in `show'
  <internal:prelude>:10:in `synchronize'
  passenger (3.0.12) lib/phusion_passenger/rack/request_handler.rb:96:in `process_request'
  passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
  passenger (3.0.12) lib/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
  passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
  passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application'
  passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `start_request_handler'
  passenger (3.0.12) lib/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
  passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
  passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_application'
  passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:82:in `block in synchronize'
  <internal:prelude>:10:in `synchronize'
  passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
  passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
  passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
  passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
  passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `start_synchronously'
  passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start'
  passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:219:in `block (2 levels) in spawn_rails_application'
  passenger (3.0.12) helper-scripts/passenger-spawn-server:99:in `<main>'
```

Rendering /other/apache/hdocs/redmine-1.4.0/public/500.html (500 Internal Server Error)

History

#1 - 2012-05-05 17:53 - Jean-Philippe Lang
- Resolution set to Cant reproduce
Thanks Jean-Philippe, following the debug output.

It seems that the problem is when sorting empty (last query return no rows) events block.

Thanks in advance for every help.

Regards,

Fabio
passenger (3.0.12) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_application'
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passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
passenger (3.0.12) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
passenger (3.0.12) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
passenger (3.0.12) helper-scripts/passenger-spawn-server:99:in `<main>'

Rendering /other/apache/htdocs/redmine-1.4.0/public/500.html (500 Internal Server Error)

#3 - 2012-05-08 12:39 - Pavel Potcheptsov

I have similar problem when search user. **Internal error** is displayed:

Processing UsersController#index (for 192.168.5.1 at 2012-05-08 13:17:29) [GET]
Parameters: {"name"=>"ssh", "action"=>"index", "group_id"=>"", "controller"=>"users", "status"=>"1"}

NoMethodError (undefined method 'call' for nil:NilClass):
app/controllers/users_controller.rb:44:in `index'
thin (1.3.1) lib/thin/connection.rb:80:in `pre_process'
thin (1.3.1) lib/thin/connection.rb:78:in `catch'
thin (1.3.1) lib/thin/connection.rb:78:in `pre_process'
thin (1.3.1) lib/thin/connection.rb:53:in `process'
thin (1.3.1) lib/thin/connection.rb:38:in `receive_data'
eventmachine (0.12.10) lib/eventmachine.rb:256:in `run_machine'
eventmachine (0.12.10) lib/eventmachine.rb:256:in `run'
thin (1.3.1) lib/thin/backends/base.rb:61:in `start'
thin (1.3.1) lib/thin/server.rb:159:in `start'
thin (1.3.1) lib/thin/controllers/controller.rb:86:in `start'
thin (1.3.1) lib/thin/runner.rb:185:in `send'
thin (1.3.1) lib/thin/runner.rb:185:in `run_command'
thin (1.3.1) lib/thin/runner.rb:151:in `run!'
thin (1.3.1) bin/thin:6
/usr/local/bin/thin:19:in `load'
/usr/local/bin/thin:19

Rendering /var/www/redmine/public/500.html (500 Internal Server Error)

My system:

```bash
# uname -a
OpenBSD bsd60.my.domain 5.0 GENERIC#43 i386
# ruby -v
ruby 1.8.7 (2011-06-30 patchlevel 352) [386-openbsd]
```

2016-02-01
# bundle show
Gems included by the bundle:
* actionmailer (2.3.14)
* actionpack (2.3.14)
* activerecord (2.3.14)
* activeresource (2.3.14)
* activesupport (2.3.14)
* bundler (1.1.3)
* coderay (1.0.6)
* daemons (1.1.8)
* eventmachine (0.12.10)
* fastercsv (1.5.4)
* i18n (0.4.2)
* mysql (2.8.1)
* net-ldap (0.3.1)
* rack (1.1.3)
* rails (2.3.14)
* rake (0.9.2.2)
* ruby-openid (2.1.8)
* thin (1.3.1)
* tzinfo (0.3.33)

Installed http://www.redmine.org/projects/redmine/wiki/PluginTimesheet

#4 - 2012-05-08 12:51 - zio zec
- Status changed from New to Resolved

Pavel Potcheptsov wrote:

I have similar problem when search user. **Internal error** is displayed:

[...]

My system:

[...]

Installed http://www.redmine.org/projects/redmine/wiki/PluginTimesheet

Hi pavel, have you imported project from external system (ex trac)?

I fixed the problem forcing in db correct date for journal events because due an import issue them were been setted as "0000-00-00" value.

Check your db value.

Regards,

Fabio

#5 - 2012-05-08 20:04 - Pavel Potcheptsov

Hi. No, I don't have trac.
I have work RM 1.3.2 on Ubuntu+mongrel, and not enough memory after some times, seems like mongrel process consumed all memory, so I decide to test RM+Thin on another system.

I install fresh 1.4.1 and import database from 1.3.2. Everything work fine except search users.

Please explain how did “forcing in db correct date”?

#6 - 2012-05-23 11:23 - Pavel Potcheptsov

problem has gone after upgrade to 1.4.2

#7 - 2012-05-23 14:15 - Etienne Massip

- Category set to Importers

#8 - 2012-05-25 16:04 - Pavel Potcheptsov

this issue go back after installing timesheet and drafts plugins.

end looks exactly like this:

http://www.redmine.org/issues/10879

#9 - 2012-06-14 23:53 - Etienne Massip

- Status changed from Resolved to Closed
- Resolution changed from Can't reproduce to Invalid