

Redmine - Defect #11280

Internal Server Error on a few sites since Upgrade 1.4.2 -> 1.4.3

2012-06-27 20:41 - chris thegreat

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.4.3
Resolution:	Invalid		
Description			
Hi Guys,			
I'm using redmine from debian wheezy via the package Manager apt. Since the last aptitude upgrade and a upgrade from redmine1.4.2+dfsg1-1 -> 1.4.3+dfsg1-1 I get a lot of internal Server errors while opening the redmine pages. Its always possible to enter the user and password and login, but after this "Redmine 500 Error" appears.			
The log says:			
<pre>endering template within layouts/base Rendering welcome/index ActionView::TemplateError (incompatible character encodings: ASCII-8BIT and UTF-8) on line #6 of a pp/views/news/_news.html.erb: 3: <%= "#{l(:label_x_comments, :count => news.comments_count)}" if news.comments_count > 0 %> 4:
 5: <% unless news.summary.blank? %><%=h news.summary %>
<% end % > 6: <%= authoring news.created_on, news.author %></p> app/views/news/_news.html.erb:6:in `concat' app/views/news/_news.html.erb:6 /usr/lib/ruby/vendor_ruby/action_view/renderable.rb:34:in `block in render' /usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:321:in `start _request_handler' /usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:275:in `block in handle_spawn_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/utils.rb:479:in `safe_fork' /usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:270:in `handl e_spawn_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:180:in `start' /usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:149:in `start ' /usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:219:in `block (2 levels) in spawn _rails_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_ad d' /usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_appl ication' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:82:in `block in sync hronize' <internal:prelude>:10:in `synchronize' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:79:in `synchronize' /usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:132:in `spawn_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop' /usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously'</pre>			

```
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99:in `<main>'
```

Rendering /usr/share/redmine/public/500.html (500 Internal Server Error)

Lets try it without my Template:

```
..skipping...
/usr/lib/ruby/vendor_ruby/action_controller/routing/route_set.rb:438:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:87:in `dispatch'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:121:in `_call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:130:in `block in build_middleware_stack'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `call'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `block in call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/query_cache.rb:34:in `cache'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:9:in `cache'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:28:in `call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/connection_pool.rb:361:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/string_coercion.rb:25:in `call'
/usr/lib/ruby/vendor_ruby/rack/head.rb:9:in `call'
/usr/lib/ruby/vendor_ruby/rack/methodoverride.rb:21:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/params_parser.rb:15:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/session/cookie_store.rb:99:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/failsafe.rb:26:in `call'
/usr/lib/ruby/vendor_ruby/rack/lock.rb:15:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:106:in `call'
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/request_handler.rb:96:in `process_request'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
/usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
/usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:275:in `block in handle_spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/utils.rb:479:in `safe_fork'
/usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:180:in `start'
/usr/lib/ruby/vendor_ruby/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:219:in `block (2 levels) in spawn_rails_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:214:in `block in spawn_rails_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:82:in `block in synchronize'
<internal:prelude>:10:in `synchronize'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99:in `<main>'
```

Rendering /usr/share/redmine/public/500.html (500 Internal Server Error)

My Infos

```
avalanche:/usr/share/redmine# RAILS_ENV=production ruby script/about
```

```
NOTE: Gem.source_index is deprecated, use Specification. It will be removed on or after 2011-11-01
.
Gem.source_index called from /usr/share/redmine/vendor/rails/railties/lib/rails/gem_dependency.rb:
21.
/usr/lib/ruby/vendor_ruby/active_support/inflector.rb:3:in `<top (required)>': iconv will be depre
cated in the future, use String#encode instead.
About your application's environment
Ruby version          1.9.3 (x86_64-linux)
RubyGems version      1.8.23
Rack version          1.4
Rails version         2.3.14
Active Record version 2.3.14
Active Resource version 2.3.14
Action Mailer version 2.3.14
Active Support version 2.3.14
Edge Rails revision   unknown
Application root      /usr/share/redmine
Environment            production
Database adapter       mysql
Database schema version 20120301153455
```

History

#1 - 2012-06-27 21:34 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

You have to use the mysql2 adapter with ruby1.9.

#2 - 2012-06-29 20:04 - chris thegreat

reported <http://bugs.debian.org/cgi-bin/bugreport.cgi?bug=678515>
and should be fixed soon!

Rhx