

## Redmine - Defect #11376

### Asynchronous email notifications aren't sent

2012-07-12 10:10 - Etienne Massip

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.0.3
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Since upgrade to 2.x and keeping the SMTP settings untouched (using :async_smtp delivery method), mails are simply not received anymore.</p> <p>After digging around, it seems that the settings never make their way to the Net::SMTP instance and that mail is attempted to be sent with default options (to localhost:25 with no auth).</p> <p>According to <a href="#">RoR 3.2.6 code</a>, settings are supposed to be fetched from mailer model using a delivery method-specific getter (e.g. async_smtp_settings).</p> <p>And indeed, adding the following lines in <a href="#">source:/tags/2.0.3/app/models/mailer.rb</a> is enough to have the notifications sent back again:</p> <pre>class &lt;&lt; self   alias_attribute :async_smtp_settings, :smtp_settings   alias_attribute :async_sendmail_settings, :sendmail_settings end</pre> <p>Aside note: there is no error in log even at development level, why is that?</p>			
<b>Related issues:</b>			
Related to Redmine - Defect #12115: Sending Email redmine 2.1.2		<b>Closed</b>	
Has duplicate Redmine - Defect #11634: Asynchronous delivery not work		<b>Closed</b>	

### History

#### #1 - 2012-07-12 10:14 - Etienne Massip

- Description updated

Typo.

#### #2 - 2012-07-12 10:56 - Etienne Massip

- Description updated

#### #3 - 2012-07-12 11:41 - Sepp \_

Tested, works ;-)

#### #4 - 2012-07-13 14:26 - Jean-Philippe Lang

Actually, it works fine if you use:

```
development:
  email_delivery:
    delivery_method: :async_smtp
    async_smtp_settings:
      ...
```

#### #5 - 2012-07-13 15:29 - Etienne Massip

It's a bit weird and still may be considered as a regression since it used to work with smtp\_settings, should I consider this issue as solved or is it worth it adding the aliases?

**#6 - 2012-07-13 16:11 - Etienne Massip**

Please also note that Rails 4 will handle an `async` property directly in the AM instance so the `Async*` delivery methods might be dropped, see <http://reefpoints.dockyard.com/ruby/2012/06/26/rails-4-sneak-peek-async-actionmailer.html>.

Not tomorrow, I agree.

**#7 - 2012-07-14 11:37 - Krisztian Kocsis**

It is still not working for me even if I rename smtp stuff to `async_smtp`, please check [#11337](#).

**#8 - 2012-07-16 21:03 - Etienne Massip**

- *File `async_parameter.patch` added*

What would you think of turning this into a FR and applying this patch which deprecates `async_*` delivery methods in favor of a "Rails 4" style AM `async` property?

BTW, please notice that the `AM#deliver!` override seems to not be called anymore ([and coverage says the same](#)) which may explain the lack of error logging.

**#9 - 2012-07-18 11:18 - xuelin ma**

I have the same problem with you and I am so confused about this.  
Can you tell me how to solve this problem?  
Thanks!

**#10 - 2012-07-18 11:30 - Etienne Massip**

Replace `smtp_settings` with `async_smtp_settings` in your `configuration.yml` file if you're using `async_smtp` method.

**#11 - 2012-09-25 19:57 - Bruno Medeiros**

I had the same problem and wasted a lot of time. Is it documented somewhere? If it's not, it should. Please point me the right place and I can write some lines about it.

**#12 - 2012-09-25 20:05 - Bruno Medeiros**

In my case my emails didn't stop being sent, it was a more subtle problem. As I have `sendmail` configured properly on my machine, the mail messages started to be filtered as spam on some receivers. The headers looked like:

`async_smtp:`

```
Received: from localhost.localdomain ([200.150.yyy.zzz])
```

`smtp:`

```
Received: from hm6756-32.aaaaaaaaa.com.br (hm6756-32.aaaaaaaaa.com.br. [201.76.yyy.zzz])
```

After change `smtp_settings` to `async_smtp_settings`, everything is ok.

**#13 - 2012-10-02 21:01 - Andrei C.**

Can anybody help me? (Redmine 2.1.2)

After change `smtp_settings` to `async_smtp_settings`, i don't receive any email from Redmine.

**#14 - 2012-11-25 11:00 - Jean-Philippe Lang**

- *Status changed from Confirmed to Closed*
- *Target version deleted (Candidate for next minor release)*
- *Resolution set to Invalid*

Closing it. The proper configuration for using asynchronous SMTP is:

```
production:
  email_delivery:
    delivery_method: :async_smtp
    async_smtp_settings:
      address: "localhost"
    ...
```

**#15 - 2012-12-25 18:29 - Miodrag Milic**

This was nowhere in documentation and even some Redmine experts published it wrong. I updated the adequate page with this info [EmailConfiguration](#)

**Files**

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async_parameter.patch	1.38 KB	2012-07-16	Etienne Massip
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