

## Redmine - Feature #11619

### Ability To Have Redmine Issue Update Notifications Send Full Ticket History

2012-08-10 05:23 - William Roush

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	William Roush	<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
<p>I'll probably be submitting a patch for this one:</p> <p>We used to use Spiceworks, but it was starting to give me an ulcer trying to do any kind of larger task tracking, and dealing with users submitting software issues to our IT helpdesk (no way to transfer tickets out of the system, so basically got to reply with "email <a href="mailto:redmine@ourdomain.com">redmine@ourdomain.com</a>"). So I moved it to Redmine.</p> <p>One thing that some people miss is the ability to get full ticket history on updates, so I'm interested in adding a checkbox on the "my accounts" page under "notifications" for "send me full issue history on issue update".</p> <p>The only real difference is to send the entire issue history instead of the latest change.</p>			
<b>Related issues:</b>			
Related to Redmine - Feature #8241: Advanced notification: per user, per proj...		<b>New</b>	<b>2011-04-28</b>

#### History

##### #1 - 2012-11-20 00:50 - Terence Mill

related/dupe of "Advanced notification: per user, per project configurable schedule, event filter and notification format" [#8241](#)