

## Redmine - Feature #1183

### add new tickets in the name of ...

2008-05-06 14:57 - Marco Tralles

<b>Status:</b> New	<b>Start date:</b> 2008-05-06
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b> I sometimes get E-Mails with bug-reports from customers which I like to add to Redmine „in the name of“ my customer. I think it would be helpful to allow all admin-accounts to have a drop-down-box to add new tickets (faked) as other users ...	
<b>Related issues:</b>	
Related to Redmine - Feature #1133: Email to individuals not registered in Re...	<b>New</b> <b>2008-04-28</b>

### History

#### #1 - 2009-07-03 21:12 - david austin

I agree with the need for this..  
we have the same requirement  
david

#### #2 - 2012-01-11 09:57 - Chrysovalanto Kousetti

+1 we need this as well

Thanks!

#### #3 - 2015-05-13 21:11 - mc0e .

+1 from me too.

Clients commonly make requests in email or chat sessions, or submit a ticket which should really be multiple tickets. I'd often like to be able to set up the required tickets rather than having to ask them to do it.