

## Redmine - Defect #12298

### Right-click context menu unable to batch/bulk update (IE8)

2012-11-03 21:44 - Tim Whitehead

|   |  |                          |           |
|---|--|--------------------------|-----------|
| <b>Status:</b>  | Closed   | <b>Start date:</b>       |           |
| <b>Priority:</b>  | Normal   | <b>Due date:</b>         |           |
| <b>Assignee:</b>  | Jean-Philippe Lang   | <b>% Done:</b>           | 0%        |
| <b>Category:</b>  | UI   | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>  | 2.1.4  | <b>Affected version:</b> | 2.1.2     |
| <b>Resolution:</b>  | Fixed  |                          |           |
| <b>Description</b>  |  |                          |           |
| When using IE8, I am unable to bulk/batch update on tickets - After right-clicking a single item is selected instead of the multiple items that were checked off before the right-click |  |                          |           |
| <b>Reproduce:</b>   |  |                          |           |
| 1. Select/Check 2 or more tickets<br>2. Right click one of the tickets  |  |                          |           |
| The ticket that was right-clicked on is now the only selected ticket  |  |                          |           |
| <b>Expected results:</b>  |  |                          |           |
| 1. Select/Check 2 or more tickets<br>2. Right click one of the tickets<br>3. All ticket remain selected and context menu appears.   |  |                          |           |
| This is how Chrome & Firefox works.   |  |                          |           |
| <b>About:</b>   |  |                          |           |
| Environment:  |  |                          |           |
| Redmine version   | 2.1.2.stable   |                          |           |
| Ruby version  | 1.8.7 (i686-linux)   |                          |           |
| Rails version   | 3.2.8  |                          |           |
| Environment   | production   |                          |           |
| Database adapter  | MySQL  |                          |           |
| Redmine plugins:  |  |                          |           |
| redmine_didyoumean  | 1.1.0  |                          |           |
| Ruby version  | 1.8.7 (i686-linux)   |                          |           |
| RubyGems version  | 1.6.2  |                          |           |
| Rack version  | 1.4  |                          |           |
| Rails version   | 3.2.8  |                          |           |
| Active Record version   | 3.2.8  |                          |           |
| Action Pack version   | 3.2.8  |                          |           |
| Active Resource version   | 3.2.8  |                          |           |
| Action Mailer version   | 3.2.8  |                          |           |
| Active Support version  | 3.2.8  |                          |           |
| Middleware  | Rack::Cache, ActionDispatch::Static, Rack::Lock, #<ActiveSupport::Cache::Strategy::LocalCache::Middl |                          |           |
| ware:0x1290df0>, Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Log   |  |                          |           |
| ger, ActionDispatch::ShowExc  |  |                          |           |
| eptions, ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks, Act  |  |                          |           |
| iveRecord::ConnectionAdapter  |  |                          |           |
| s::ConnectionManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Sessio  |  |                          |           |
| n::CookieStore, ActionDispat  |  |                          |           |
| ch::Flash, ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, A  |  |                          |           |
| ctionDispatch::BestStandards  |  |                          |           |
| Support, OpenIdAuthentication   |  |                          |           |
| Application root  | /var/www/redmine2.1.2/apps/redmine/htdocs  |                          |           |

|                         |                |
|-------------------------|----------------|
| Environment             | production     |
| Database adapter        | mysql          |
| Database schema version | 20120731164049 |

## Associated revisions

---

### Revision 10836 - 2012-11-18 11:02 - Jean-Philippe Lang

Fixed context menu for IE 7/8 (#12298).

### Revision 10871 - 2012-11-23 23:28 - Jean-Philippe Lang

Merged r10836 from trunk (#12298).

## History

---

### #1 - 2012-11-08 23:24 - Jean-Philippe Lang

I'm not able to test with IE8 but works fine with IE9.

### #2 - 2012-11-14 11:30 - fangzheng ( )

Yes it's really reproducible.

I tried Compatibility View but it still occurs, so maybe it will also occurs on IE7.  
I haven't try IE6.

By the way, this issue **DOESN'T** occur on our own redmine ver. 1.3.x with IE8.

### #3 - 2012-11-14 12:00 - Etienne Massip

- *Affected version (unused) set to 2.1.2*

- *Affected version set to 2.1.2*

I do confirm I can't multiselect issues in list by left-clicking on their lines, they simply don't get checked and selected even if the mouse cursor is a hand.

### #4 - 2012-11-14 12:25 - Etienne Massip

- *Status changed from New to Confirmed*

- *Target version set to Candidate for next minor release*

Restoring the navigator check commented in [source:/trunk/public/javascripts/context\\_menu.js@10068#L28](source:/trunk/public/javascripts/context_menu.js@10068#L28) solved my issue.

event.which returns 0. There's a [jQuery bug](#) which has been open then closed as dupe of [another one](#), itself being closed because of the lack of feedback.

Please try to remove the comments as I did and tell us if it solves your problem too.

### #5 - 2012-11-14 15:48 - Tim Whitehead

I didn't even notice that clicking anywhere on the row (with/witout holding ctrl) was not selecting the item, I was initially only clicking directly on the checkboxes.

I can **confirm** after un-commenting

[http://www.redmine.org/projects/redmine/repository/revisions/10068/entry/trunk/public/javascripts/context\\_menu.js#L28](http://www.redmine.org/projects/redmine/repository/revisions/10068/entry/trunk/public/javascripts/context_menu.js#L28) that the context menu issue is resolved in IE8.

### #6 - 2012-11-15 09:07 - Etienne Massip

Actually I'm not sure that the event.which == 1 test is necessary at all since the contextMenuClick handler is bound to the click event which should only be triggered on left button click.

Prototype.js [isLeftClick\(\)](#) is a consequent piece of code uneasy to replace.

### #7 - 2012-11-18 09:52 - Jean-Philippe Lang

- *Target version changed from Candidate for next minor release to 2.1.4*

### #8 - 2012-11-18 11:02 - Jean-Philippe Lang

- *Status changed from Confirmed to Resolved*

- *Resolution set to Fixed*

Fix committed in [r10836](#).

**#9 - 2012-11-23 23:28 - Jean-Philippe Lang**

- *Status changed from Resolved to Closed*

- *Assignee set to Jean-Philippe Lang*

Merged in 2.1-stable.