

Redmine - Defect #12396

Error when receiving an email without subject header

2012-11-19 00:00 - Jürgen Hörmann

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:	2.1.4	Affected version:	2.1.3
Resolution:	Fixed		

Description

Hello.

Because we did not find a solution for this problem [in the forum](#) I will open a ticket for this.

My system information:

Environment:

```
Redmine version      2.1.3.stable
Ruby version         1.9.3 (i686-linux)
Rails version        3.2.8
Environment          production
Database adapter     Mysql2
```

Redmine plugins:

```
no plugin installed
```

The system does send mail out without any issue. Sending over TLS (GMail) is working properly.

If I try to generate redmine tickets from an IMAP inbox with the command:

```
rake -f /var/www/clients/client1/web11/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=imap.gmail.com \
ssl=1 port=993 username=XXX password=XXX folder=Labor move_on_success="[Google Mail]/All Mail" \
move_on_failure="[Google Mail]/All Mail" tracker=support project=support allow_override=tracker,project --trace
```

The login to the IMAP server can be established and mails get flagged as read, but whenever an unread mail is in the inbox, I get the following error:

```
** Invoke redmine:email:receive_imap (first_time)
** Invoke environment (first_time)
** Execute environment
** Execute redmine:email:receive_imap
rake aborted!
undefined method `match' for nil:NilClass
/var/www/clients/client1/web11/redmine/app/models/mail_handler.rb:135:in `dispatch'
/var/www/clients/client1/web11/redmine/app/models/mail_handler.rb:116:in `receive'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/actionmailer-3.2.8/lib/action_mailer/base.rb:404:in `block in receive'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications.rb:123:in `block in instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications/instrumenter.rb:20:in `instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications.rb:123:in `instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/actionmailer-3.2.8/lib/action_mailer/base.rb:401:in `receive'
/var/www/clients/client1/web11/redmine/app/models/mail_handler.rb:44:in `receive'
/var/www/clients/client1/web11/redmine/lib/redmine/imap.rb:35:in `block in check'
/var/www/clients/client1/web11/redmine/lib/redmine/imap.rb:32:in `each'
/var/www/clients/client1/web11/redmine/lib/redmine/imap.rb:32:in `check'
```

```
/var/www/clients/client1/web11/redmine/lib/tasks/email.rake:133:in `block (3 levels) in <top (required)>'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:227:in `call'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:227:in `block in execute'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:222:in `each'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:222:in `execute'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:166:in `block in invoke_with_call_chain'
/usr/local/rvm/rubies/ruby-1.9.3-p194/lib/ruby/1.9.1/monitor.rb:211:in `mon_synchronize'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:159:in `invoke_with_call_chain'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/task.rb:152:in `invoke'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:141:in `invoke_task'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:99:in `block (2 levels) in top_level'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:99:in `each'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:99:in `block in top_level'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:108:in `run_with_threads'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:93:in `top_level'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:71:in `block in run'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:158:in `standard_exception_handling'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/lib/rake/application.rb:68:in `run'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/rake-10.0.1/bin/rake:37:in `'
/usr/local/rvm/gems/ruby-1.9.3-p194/bin/ruby_noexec_wrapper:14:in `eval'
/usr/local/rvm/gems/ruby-1.9.3-p194/bin/ruby_noexec_wrapper:14:in `'
Tasks: TOP => redmine:email:receive_imap
```

Any help appreciated.

Associated revisions

Revision 10850 - 2012-11-19 00:09 - Jean-Philippe Lang

Fixed that MailHandler raises an error when email has no subject header (#12396).

Revision 10861 - 2012-11-21 21:44 - Jean-Philippe Lang

Merged r10850 from trunk (#12396).

History

#1 - 2012-11-19 00:04 - Jean-Philippe Lang

It looks like the email you're receiving does have any subject. Could you attach the raw email here?

#2 - 2012-11-19 00:10 - Jean-Philippe Lang

This should be fixed by [r10850](#). Can you give it a try?

#3 - 2012-11-19 09:18 - Jürgen Hörmann

- Status changed from New to Resolved

Installed the trunk last night.
Issue seems to be fixed now.

Thank you very much.

#4 - 2012-11-21 21:27 - Jean-Philippe Lang

- Subject changed from Polling IMAP folder fails. to Error when receiving an email without subject header

- Assignee set to Jean-Philippe Lang

- Target version set to 2.1.4

- Resolution set to Fixed

Thanks for the feedback.

#5 - 2012-11-21 21:45 - Jean-Philippe Lang

- *Status changed from Resolved to Closed*

Merged in 2.1-stable.