

## Redmine - Defect #12400

### Validation fails when receiving an email with list custom fields

2012-11-19 12:59 - Diego Fernández

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	2.1.5	<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		
<b>Description</b>			
Hi, Sorry for my very bad english.  After upgrade Redmime from version 1.2.0 to version 2.1.2 incoming mails with Issue Custom Field failed with this error: Validation failed: <My_Defined_Custom_Field> is not included in the list Example: Validation failed: Departamento Solicitante is not included in the list  In incoming mail I have this fields:  Fecha Solicitud: 2012-11-19 Tracker: Cambio Departamento Solicitante: COMERCIAL Project: solcambio  Except "Project", other fields are "custom field".  Thanks for your help.			
<b>Related issues:</b>			
Related to Redmine - Defect #12471: Cannot disallow field overriding ?			<b>New</b>

#### Associated revisions

##### Revision 10992 - 2012-12-13 14:14 - Jean-Philippe Lang

Fixed that validation fails when receiving an email with list custom fields (#12400).

##### Revision 11005 - 2012-12-15 08:52 - Jean-Philippe Lang

Merged r10992 from trunk (#12400).

##### Revision 11006 - 2012-12-15 08:52 - Jean-Philippe Lang

Merged r10992 from trunk (#12400).

#### History

##### #1 - 2012-11-19 17:39 - Diego Fernández

Sorry, this is my environment:

About your application's environment

Ruby version 1.8.7 (i686-linux)

RubyGems version 1.6.2

Rack version 1.4

Rails version 3.2.8

Active Record version 3.2.8

Action Pack version 3.2.8

Active Resource version 3.2.8

Action Mailer version 3.2.8

Active Support version 3.2.8

Middleware Rack::Cache, ActionDispatch::Static, Rack::Lock, #<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x75c4c50>,

Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions,

ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks,

ActiveRecord::ConnectionAdapters::ConnectionManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies,

ActionDispatch::Session::CookieStore, ActionDispatch::Flash, ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet,

Rack::ETag, ActionDispatch::BestStandardsSupport, OpenIdAuthentication  
Application root /opt/redmine-it/apps/redmine/htdocs  
Environment production  
Database adapter mysql  
Database schema version 20120731164049

With Redmine 2.1.2 (Bitnami stack version).

## #2 - 2012-11-21 10:10 - Diego Fernández

Sorry for my very bad english.  
More data to problem:  
Validation of custom fields only fail with custom field type "list".  
All others custom fields are validated fine.

Thanks for any help.

## #3 - 2012-11-21 21:18 - Jean-Philippe Lang

What are the exact valid values for this custom field?

## #4 - 2012-11-22 09:50 - Diego Fernández

Hi,  
Sorry for my very bad english.  
For custom field of example provided, those are valid values:  
ADMINISTRACION  
COMERCIAL  
COMPRAS  
CG  
DIRECCION  
DISEÑO  
DISTRIBUCION  
FABRICACION  
I+C  
INFORMATICA  
INVENTARIOS  
LOGISTICA  
RRHH  
RSC  
SSGG

Custom field validation failed with all my list type custom fields (on version "pre-upgrade" 1.2.0 validations works fine). All other types of custom fields are correctly validated.

Redmine is installed in Spanish Language.

Environment:  
Redmine version 2.1.2.stable  
Ruby version 1.8.7 (i686-linux)  
Rails version 3.2.8  
Environment production  
Database adapter MySQL  
Redmine plugins:  
no plugin installed

Thanks for your help.  
Diego

## #5 - 2012-11-25 05:37 - Toshi MARUYAMA

- *Category set to Email receiving*

## #6 - 2012-12-12 15:33 - Diego Fernández

- *File Custom field-Issues-Area BI.png added*  
- *File Custom field-Issues-Departamento Solicitante.png added*  
- *File Custom field-issues-Fecha solicitud.png added*  
- *File Custom field-Projects-Departamento.png added*

Sorry for my very bad english.  
More data: ON A CLEAN INSTALLATION FAILS TOO.

Is not issue with updated installation. I had installed a new Bitnami-Redmine Stack with ultimate version (2.1.4) on linux environment and incoming

e-mail with custom field fails with "validation failed". \*\*\*

Validation failed: Departamento Solicitante is not included in the list, Area BI is not included in the list

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Environment:

New and clean installation of Bitnami Redmine Stack 2.1.4 for linux (x86) in Spanish Language

Environment:

Redmine version 2.1.4.stable  
Ruby version 1.9.3 (i686-linux)  
Rails version 3.2.8  
Environment production  
Database adapter Mysql2  
Redmine plugins:  
no plugin installed

After installation:

Create user.

Change "Enumerations"->"Issue priorities" values. (1-Alta, 2-Media alta, 3-Media baja, 4-Baja, No priorizado).

Create "Custom fields" Issue(screenshot attached): Departamento Solicitante (list), Area BI (list), Fecha Solicitud (date).

Create "Custom fields" Project (screenshot attached): Departamento Solicitante (list).

Create tracker "cambio" with custom field "Departamento Solicitante".

Create project "Solicitud cambio" (solcambio) With tracker cambio and custom fields "Departamento solicitante", "Area BI" and "Fecha solicitud". Only module "issue tracking" and member user created.

Send e-mail to Redmine box with custom fields:

Fecha Solicitud: 2012-11-19

Tracker: Cambio

Departamento Solicitante: COMERCIAL

Project: solcambio

Area BI: NO

Received with imap:

```
rake -f /redmine_path/apps/redmine/htdocs/Rakefile --silent redmine:email:receive_imap RAILS_ENV=production host=mailserver  
username=my_user password=my_password project=solcambio allow_override=tracker,priority,status,project
```

And production.log says: \*\*\*

Connecting to database specified by database.yml

OpenIdAuthentication.store is nil. Using in-memory store.

Validation failed: Departamento Solicitante is not included in the list, Area BI is not included in the list

Any help?

Thanks.

Diego Fernández

#### #7 - 2012-12-13 14:15 - Jean-Philippe Lang

- Subject changed from Mail incoming failed after upgrade to Validation fails when receiving an email with list custom fields

- Status changed from New to Resolved

- Assignee set to Jean-Philippe Lang

- Target version set to 2.1.5

- Resolution set to Fixed

I was able to reproduce. The problem was specific to list custom fields and it's fixed in [r10992](#) with test added.

Thanks for pointing this out.

#### #8 - 2012-12-13 17:01 - Diego Fernández

Thanks for your help.

I applied path [r10992](#) and incoming mail is working fine.

#### #9 - 2012-12-15 08:53 - Jean-Philippe Lang

- Status changed from Resolved to Closed

Thanks for the feedback, fix merged in 2.1 and 2.2 stable branches.

#### Files

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Custom field-Issues-Area BI.png	15.7 KB	2012-12-12	Diego Fernández
Custom field-Issues-Departamento Solicitante.png	20.3 KB	2012-12-12	Diego Fernández

Custom field-issues-Fecha solicitud.png	10.7 KB	2012-12-12	Diego Fernández
Custom field-Projects-Departamento.png	18.8 KB	2012-12-12	Diego Fernández