

## Redmine - Defect #13006

### Filter "Assignee's group" doesn't work with group assignments

2013-01-28 11:06 - Jan Niggemann (redmine.org team member)

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	2.3.0	<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		
<b>Description</b>			
Reproduce			
1. Configure group assignments			
2. Assign issue to a group XYZ			
3. List issues, set filter "Assignee's group" is "XYZ"			
Output: No data to display			
Expected output: Issues assigned to users belonging to group "XYZ" <b>as well as issues assigned to group XYZ itself</b>			
<b>Related issues:</b>			
Related to Redmine - Defect #9132: Filtering by "Assignee's Group" doesn't sh...		<b>Closed</b>	<b>2011-08-26</b>
Related to Redmine - Feature #7867: Add filters for "Author's group" and "Aut...		<b>Closed</b>	<b>2011-03-15</b>
Related to Redmine - Defect #13758: Issue Filtering 'Assignee = <<me>>' shows...		<b>New</b>	

#### Associated revisions

##### Revision 11285 - 2013-01-29 18:59 - Jean-Philippe Lang

Fixe that filter "Assignee's group" doesn't work with group assignments (#13006).

#### History

##### #1 - 2013-01-29 18:59 - Jean-Philippe Lang

- Category set to Issues
- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Target version set to 2.2.3
- Resolution set to Fixed

Fixed in [r11285](#).

##### #2 - 2013-01-30 22:28 - Jan Niggemann (redmine.org team member)

- Status changed from Resolved to Closed

tested in 11289, fixed, closing  
thank you!

##### #3 - 2013-01-30 22:35 - Jean-Philippe Lang

- Status changed from Closed to Resolved

Thanks for the feedback. FYI: I'm keeping it open until it's merged into the 2.2-stable branch.

##### #4 - 2013-02-04 12:30 - Toshi MARUYAMA

Is this issue duplicate with [#9132](#)?

##### #5 - 2013-02-04 12:41 - Jan Niggemann (redmine.org team member)

Reading [#9132](#) I'd say: Yes.

#### **#6 - 2013-02-04 13:21 - Toshi MARUYAMA**

I think Redmine [2.2.2](#) behavior is designed behavior implemented by [#5869 1.1.0](#).

"Assign issues to groups" is implemented by [#2964 1.3.0](#).

As described [note-5](#) of [#9132](#),

should we add new "Author group filtering" ([#7867](#)) instead of this issue [r11285](#) ?

#### **#7 - 2013-02-04 13:55 - Jan Niggemann (redmine.org team member)**

I thought of *groups* not only for privilege management, I also imagined being able to use them as support queues, i.e. a business can have groups like

- Groupware
- Windows
- Hardware (Printers, PCs, Laptops)
- ...

I imagined a workflow like this:

1. Callcenter agent assigns issue to one of the groups
2. Group supervisor assigns issue to supporter (or a supporter assigns issue to himself)
3. supporter resolves issue

It truly is arguable if 2.2.2 already exposed the desired behavior before, or only after [r11285](#)...

Some thoughts:

In the broader picture, I'm afraid that we might scare off people with too many options, filters and such. While perfect for redmine-experts, new users can get confused with too many options and turn away.

Perhaps it'd be better the functionality stayed like before [r11285](#) and for my idea of issue queues, we recommend people create a custom field for the group assignment? After all, if a group and no particular user is assigned, there's no assignee. A supervisor would then be able to filter "assignee = none" AND "custom\_group=Hardware"...

#### **#8 - 2013-02-12 18:58 - Jean-Philippe Lang**

- Target version changed from 2.2.3 to 2.3.0

#### **#9 - 2013-02-24 10:14 - Jean-Philippe Lang**

- Status changed from Resolved to Closed

Filter behaviour changed in [r11285](#).

#### **#10 - 2014-09-26 03:06 - Toshi MARUYAMA**

- Related to Defect #13758: Issue Filtering 'Assignee = <<me>>' shows group issues, but 'Assignee = Bob' does not added