

Redmine - Defect #13114

Cannot login after upgrade

2013-02-09 15:48 - David Pettifor

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	2.1.6
Resolution:	Invalid		
Description			
<p>Recently I patched my Ruby on Rails to 3.2.11 for Redmine 2.1.6. I have LDAP authentication for most of my users, however I cannot login with any of them. I get an internal server error, and my log looks like:</p>			
<pre>NoMethodError (undefined method `ord' for nil:NilClass): app/models/auth_source_ldap.rb:152:in `get_user_dn' app/models/auth_source_ldap.rb:43:in `authenticate' app/models/auth_source_ldap.rb:73:in `with_timeout' app/models/auth_source_ldap.rb:72:in `with_timeout' app/models/auth_source_ldap.rb:42:in `authenticate' app/models/user.rb:142:in `try_to_login' app/controllers/account_controller.rb:159:in `password_authentication' app/controllers/account_controller.rb:154:in `authenticate_user' app/controllers/account_controller.rb:30:in `login'</pre>			
<p>What's even more strange, is when I went to get information about my system by running:</p>			
<pre>RAILS_ENV=production script/about</pre>			
<p>This is what I get:</p>			
<pre>/usr/share/redmine/config/environments/production.rb:17: undefined method `level=' for nil:NilClass (NoMethodError) from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:24:in `class_eval' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:24:in `configure' from /usr/share/redmine/config/environments/production.rb:2 from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require' from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require' from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:236:in `load_dependency' from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/engine.rb:571 from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:30:in `instance_exec' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:30:in `run' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:55:in `run_initializers' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:54:in `each' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:54:in `run_initializers' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/application.rb:136:in `initialize!' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:30:in `send' from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:30:in `method_missing' from /usr/share/redmine/config/environment.rb:14</pre>			

```
from script/about:4:in `require'  
from script/about:4
```

I'm really at a loss on what's going on or how to fix it...I cannot find anything about my initial errors anywhere on the forums.

History

#1 - 2013-02-09 15:49 - David Pettifor

I am on RHEL 6 with PostgreSQL, running Apache and passenger.

#2 - 2013-02-09 16:45 - David Pettifor

I recently upgraded to the latest Redmine (2.2.2.stable.11336) with Ruby (1.8.7 (x86_64-linux)) and Rails (3.2.11). I can log in using local accounts, but when I test my LDAP authentication, I get the following error:

```
Unable to connect (undefined method `ord' for nil:NilClass)
```

I know the LDAP server is working because I also have subversion authenticate against it - and that works fine.

#3 - 2013-02-09 17:13 - David Pettifor

- Status changed from *New* to *Resolved*

Not a bug - incorrectly configured LDAP settings.

#4 - 2013-02-09 17:50 - Etienne Massip

- Status changed from *Resolved* to *Closed*

- Resolution set to *Invalid*