

Redmine - Feature #13425

Ignore X-Autoreply mails

2013-03-11 08:34 - Maxim Krušina

Status: Closed	Start date:
Priority: Low	Due date:
Assignee: Maxim Krušina	% Done: 0%
Category: Email receiving	Estimated time: 0.00 hour
Target version: 3.0.0	
Resolution: Fixed	
Description	
<p>When someone of our team has autoresponder ON (vacation, etc.) it's very annoying that these autoreply messages are parsed into the ticket's stream.</p> <p>I guess that there can be really easy solution:</p> <p>Parse header for specific string, if it is auto-reply, simply don't process.</p> <p>We're using Google Apps, in this case it seems to be this:</p> <ul style="list-style-type: none">- X-Autoreply: yes <p>but probably, there will be more standards:</p> <ul style="list-style-type: none">- http://feedback.uservoice.com/forums/1-general-feedback/suggestions/3131536-add-auto-reply-detection-to-inbound-email <p>PS: yep. still stucked to: 1.3.1.stable.8922, I'll upgrade to 2.x soon :)</p>	
Related issues:	
Related to Redmine - Defect # 15999: Ignoring out of office emails	Closed

Associated revisions

Revision 13738 - 2014-12-12 05:58 - Toshi MARUYAMA

ignore X-Autoreply mails (#15999, #13425)

Contributed by Karel Pičman.

History

#1 - 2013-03-11 23:54 - Mischa The Evil

Maxim, hasn't this been covered by #2879, #2984, #9534, #10607 and #10835?

#2 - 2013-03-12 00:01 - Maxim Krušina

- Status changed from New to Needs feedback
- Assignee set to Maxim Krušina
- Priority changed from High to Low

Probably by this one: #10607

We will upgrade to 1.4.x and then I'll check it again

#3 - 2014-12-12 05:35 - Toshi MARUYAMA

- Related to Defect #15999: Ignoring out of office emails added

#4 - 2014-12-12 05:40 - Toshi MARUYAMA

- *Subject changed from Dont parse autoreply emails into the issue feed (or elsewhere) to Ignore X-Autoreply mails*
- *Status changed from Needs feedback to New*
- *Target version set to 3.0.0*

#5 - 2014-12-12 06:36 - Toshi MARUYAMA

- *Status changed from New to Closed*
- *Resolution set to Fixed*

Committed in trunk r13738.