

Redmine - Feature #13425

Ignore X-Autoreply mails

2013-03-11 08:34 - Maxim Krušina

Status:	Closed	Start date:	
Priority:	Low	Due date:	
Assignee:	Maxim Krušina	% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:	3.0.0		
Resolution:	Fixed		
Description			
<p>When someone of our team has autoresponder ON (vacation, etc.) it's very annoying that these autoreply messages are parsed into the ticket's stream. I guess that there can be really easy solution:</p> <p>Parse header for specific string, if it is auto-reply, simply don't process.</p> <p>We're using Google Apps, in this case it seems to be this:</p> <ul style="list-style-type: none">• X-Autoreply: yes <p>but probably, there will be more standards:</p> <ul style="list-style-type: none">• http://feedback.uservoice.com/forums/1-general-feedback/suggestions/3131536-add-auto-reply-detection-to-inbound-email- <p>PS: yep. still stucked to: 1.3.1.stable.8922, I'll upgrade to 2.x soon :)</p>			
Related issues:			
Related to Redmine - Defect #15999: Ignoring out of office emails		Closed	

Associated revisions

Revision 13738 - 2014-12-12 05:58 - Toshi MARUYAMA

ignore X-Autoreply mails (#15999, #13425)

Contributed by Karel Pičman.

History

#1 - 2013-03-11 23:54 - Mischa The Evil

Maxim, hasn't this been covered by [#2879](#), [#2984](#), [#9534](#), [#10607](#) and [#10835](#)?

#2 - 2013-03-12 00:01 - Maxim Krušina

- Status changed from New to Needs feedback

- Assignee set to Maxim Krušina

- Priority changed from High to Low

Probably by this one: [#10607](#)

We will upgrade to 1.4.x and then I'll check it again

#3 - 2014-12-12 05:35 - Toshi MARUYAMA

- Related to Defect #15999: Ignoring out of office emails added

#4 - 2014-12-12 05:40 - Toshi MARUYAMA

- Subject changed from Dont parse autoreply emails into the issue feed (or elsewhere) to Ignore X-Autoreply mails

- Status changed from Needs feedback to New

- Target version set to 3.0.0

#5 - 2014-12-12 06:36 - Toshi MARUYAMA

- *Status changed from New to Closed*

- *Resolution set to Fixed*

Committed in trunk [r13738](#).