

## Redmine - Defect #13852

### ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT):

2013-04-23 14:22 - Dave C

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.3.0
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>I'm getting the following trying to open certain issues - it seems to happen more often if there is a euro sign in the description</p> <pre>ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT):  55:      &lt;%= yield :sidebar %&gt;  56:      &lt;%= view_layouts_base_sidebar_hook_response %&gt;  57:    &lt;/div&gt;  58:  59:    &lt;div id="content"&gt;  60:      &lt;%= render_flash_messages %&gt;  61:      &lt;%= yield %&gt; app/views/layouts/base.html.erb:58:in `_app_views_layouts_base_html_erb__3047165055450172641_668 97220' app/controllers/issues_controller.rb:119:in `block (2 levels) in show' app/controllers/issues_controller.rb:116:in `show'</pre>			
<b>About your application's environment</b>			
Ruby version	1.9.2 (x86_64-linux)		
RubyGems version	1.3.7		
Rack version	1.4		
Rails version	3.2.13		
Active Record version	3.2.13		
Action Pack version	3.2.13		
Active Resource version	3.2.13		
Action Mailer version	3.2.13		
Active Support version	3.2.13		
Middleware	Rack::Cache, ActionDispatch::Static, Rack::Lock,		
	#<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x00000004f2cc28>, Rack::Runtime, Rack::MethodOverride,		
	ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions,		
	ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement,		
	ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash,		
	ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, ActionDispatch::BestStandardsSupport,		
	OpenIdAuthentication		
Application root	/srv/redmine.fwm.cx		
Environment	production		
Database adapter	mysql		
Database schema version	20130217094251		

### History

#### #1 - 2013-04-23 14:33 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Dave C wrote:

```
About your application's environment
Ruby version      1.9.2 (x86_64-linux)
```

```
Database adapter  mysql
```

You need to use mysql2 instead of mysql on Ruby 1.9.

**#2 - 2013-04-23 15:32 - Dave C**

Nevermind, figured it out ;)

**#3 - 2013-11-28 17:36 - David Rahusen**

Erm, well, and what was the solution??

**#4 - 2013-11-28 17:38 - Dave C**

that you have to use mysql2 !

I'd come to the conclusion about 5 minutes before Toshi replied with the same thing