

## Redmine - Defect #14428

### ActionView::Template::Error (translation missing: en.number.human.storage\_units.format)

2013-07-10 16:27 - Leo L.

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		

**Description**

Hello,

We are 5 in a team. Most of us have a french environment, but one has an english environment. The one with english environment can't connect Redmine : He got a "500 internal error". The rest connect fine !

So I took a look at the logs, and I can see the following error when he tries to connect :

```
@Started GET "/" for 213.30.164.210 at 2013-07-09 18:11:17 +0200
Processing by WelcomeController#index as HTML
Current user: anonymous
Redirected to https://druide.123-opportunity.com/login?back_url=https%3A%2F%2Fdruide.123-opportunity.com%2F
Filter chain halted as :check_if_login_required rendered or redirected
Completed 302 Found in 3ms (ActiveRecord: 0.6ms)
Started GET "/login?back_url=https%3A%2F%2Fdruide.123-opportunity.com%2F" for 213.30.164.210 at 2013-07-09 18:11:17 +0200
Processing by AccountController#login as HTML
Parameters: {"back_url"=>"https://druide.123-opportunity.com/"}
Current user: anonymous
Rendered account/login.html.erb within layouts/base (1.3ms)
Rendered
plugins/redmine_improved_searchbox/app/views/redmine_improved_searchbox/_redmine_improved_searchbox_partial.html.erb (1.4ms)
Rendered plugins/clipboard_image_paste/app/views/clipboard_image_paste/_headers.html.erb (1.3ms)
Rendered plugins/clipboard_image_paste/app/views/clipboard_image_paste/_add_form.html.erb (3.7ms)
Completed 500 Internal Server Error in 15ms

ActionView::Template::Error (translation missing: en.number.human.storage_units.format):
2: <span id="cbp_images_form">
3: <span id="cbp_image_fields"></span>
4: <span class="add_attachment"><%= link_to_function(l(:cbp_txt_add_image), 'cbImagePaste.showPasteDialog(); return false;', :class => 'add_attachment') >
5: (<= l(:label_max_size) >: <%= number_to_human_size(Setting.attachment_max_size.to_i.kilobytes) %>)</span>
6: </span>
7:
8: <!-- input field span inspired by redmine/app/views/attachments/_form.html.erb -->
lib/redmine/hook.rb:111:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:158:in `call_hook'
app/views/layouts/base.html.erb:75:in `_app_views_layouts_base_html_erb__350208797_383876100'@
```

I tried to google it but I couldn't find a solution or a clear indication.

For information :

Environment:

Redmine version	2.3.1.stable.11981
Ruby version	1.9.3 (i386-freebsd9)

Rails version	3.2.13
Environment	production
Database adapter	Mysql2
Redmine plugins:	
clipboard_image_paste	1.6a
projects_tree_view	0.0.8
redmine_all_files	0.0.3
redmine_documents_short	0.2.0
redmine_improved_searchbox	0.0.3
redmine_issue_checklist	2.0.5
redmine_monitoring_controlling	0.1.1

## History

### #1 - 2013-07-10 16:59 - Leo L.

I found the solution : In firefox, for example, if the variable "intl.accept-languages" is set to "en, en-us" only, the "500 internal error" shows up. You have to manually set it to "en, en-us, fr, fr-fr" (or every locale of your language) to avoid the error.

--  
Léo.

### #2 - 2013-07-10 16:59 - Leo L.

- Status changed from New to Resolved

### #3 - 2013-07-10 17:00 - Jan Niggemann (redmine.org team member)

- Status changed from Resolved to Closed

- Resolution set to Invalid

Glad you figured it out

### #4 - 2013-07-10 17:08 - Leo L.

But do you know why redmine does not detect the en.yml locale existing in /config/locale/ ?  
If the locale exists, shouldn't redmine be in english ?

--  
Léo.

### #5 - 2014-02-03 13:14 - Andreas Hartmann

We've got the exactly same Issue here with a Redmine installation running in German and users with browsers set to en\_US.

The logs show:

```
ActionView::Template::Error (translation missing: en.number.human.storage_units.format):
```

Furthermore the translation has been updated and redmine restarted. But the error still shows up.

Any idea on how to fix this issue on the server side?

Kind regards,

Andreas

### #6 - 2014-09-05 18:06 - Adi Kriegisch

please reopen this issue: whatever client side setting shall never, ever cause a server error (500)!

I may probably add some details to this error (I use the Debian Redmine packages and tried to install redmine\_dmsf):  
my redmine instances (yes, I run several instances with the debian packages just fine) are served by uwsgi

probably another symptom that may help with diagnosing the issue is that I explicitly needed to add  
'require "simple\_enum"' in app/models/dmsf\_lock.rb to be able to run the migrate task.  
Furthermore I removed "require ::File.expand\_path('../config/environment', FILE)" to fix a runtime error caused by wrong absolute path as this  
expand\_path expands to /usr/share/redmine/plugins/redmine\_dmsf/app/controllers/config/environment.

somehow there are path issues as soon as there is the plugin enabled:

```
I18n::InvalidLocaleData (can not load translations from /usr/lib/ruby/vendor_ruby/./locales/en.yml: #<Errno::
```

ENO

ENT: No such file or directory - /usr/lib/ruby/vendor\_ruby/./locales/en.yml>):

when I create a link to a locales directory I get different errors

#### **#7 - 2014-10-04 15:41 - Toshi MARUYAMA**

Adi Kriegisch wrote:

please reopen this issue: whatever client side setting shall never, ever cause a server error (500)!

Please contact plugin author.