

## Redmine - Feature #14945

### Outlook inline image replace [cid:...] by redmine !inline image!

2013-09-19 08:17 - Luc Vandenbroucke

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>	Invalid		
<b>Description</b>			
When receiving an outlook mail,  if [cid:image001.png@01CEB495.D0962270] would be replaced by <b>!image001.png!</b>  It would just be perfect!			

#### History

##### #1 - 2013-09-19 12:40 - Etienne Massip

What's the point??

##### #2 - 2013-09-19 12:44 - Luc Vandenbroucke

I send a mail with screen shots to redmine.

Now, the screen shots become attachments like image001.png, this is ok, but the place where the image was becomes the text [cid:image001.png@01CEB495.D0962270].

What I do now, every time is change all descriptions like

[cid:image001.png@01CEB495.D0962270] to image001.png, and it looks like the original.

##### #3 - 2013-09-20 14:20 - Jan Niggemann (redmine.org team member)

- Status changed from New to Needs feedback

I don't think this should be in redmine core, every mail system does things differently...

We had the same idea and wrote a plugin that uses regex to achieve the replacement (plain\_text\_body from mail\_handler.rb):

```
module MailHandlerPatch
  def self.included(base)
    base.send(:include, InstanceMethods)
    base.class_eval do
      alias_method_chain :plain_text_body, :notes_cleanup
    end
  end
end

module InstanceMethods
  def plain_text_body_with_notes_cleanup
    body = plain_text_body_without_notes_cleanup

    body.gsub! /\(Embedded image moved to file: (.*)\)\/, '!\\1!'
    body.gsub!
/^\|----->\s*\n\| ([^|]*)\|\s*\n\|----->\s*\n >-(80,)\|\s*\n \| ([^|]*)\|\s*\n >-(80,)\|\/
m, '\\1|\\2|'

    body
  end
end
end
```

This converts the stuff our Lotus Notes uses to image.ext

**#4 - 2013-09-20 14:30 - Luc Vandenbroucke**

You are completely right, and thanks for the code.  
I will make this work for outlook.

**#5 - 2013-09-23 22:14 - Jan Niggemann (redmine.org team member)**

- *Status changed from Needs feedback to Closed*  
- *Resolution set to Invalid*

**#6 - 2015-07-21 11:25 - Heiko Robert**

has anybody written already a patch/plugin for the outlook use case?

**#7 - 2015-08-20 08:18 - Toshi MARUYAMA**

- *Category set to Email receiving*

**#8 - 2015-08-21 12:29 - Michael Ziegler**

i would also need a patch/plugin receiving outlook emails :-)