

Redmine - Defect #15545

Redmine 500 error when upgrading from 2.3.3 to 2.4.0-1

2013-11-26 13:20 - Christopher Jackson

| | | | |
|---|---------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Issues | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 2.4.0 |
| Resolution: | Invalid | | |
| Description | | | |
| <p>I am currently running a production Redmine server with 2.3.3 and wish to test 2.4.0-1. I do not have any plugins loaded. However when I backup the SQL database and import it on the 2.4.0-1 install, I am prompted with the Redmine login screen to which I enter my username and password then am prompted with the following.</p> <p>*Internal error</p> <p>An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance.</p> <p>If you are the Redmine administrator, check your log files for details about the error.*</p> <p>I am doing the backup as per the instructions [<code>mysqldump -u root -p bitnami_redmine > redmine251113.sql</code> Import to 2.4.0-1 [<code>mysql -u root -p bitnami_redmine < redmine251113.sql</code></p> <p>If I check the log file for red mine I see the following.</p> <p>*Started GET <code>"/redmine/login"</code> for 192.168.0.23 at 2013-11-26 03:59:18 -0800 Processing by AccountController#login as HTML Current user: anonymous Rendered account/login.html.erb within layouts/base (1.0ms) Completed 200 OK in 5.8ms (Views: 3.7ms ActiveRecord: 0.6ms) Started GET <code>"/redmine/"</code> for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by WelcomeController#index as HTML Current user: anonymous Redirected to http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 2.9ms (ActiveRecord: 0.8ms) Started GET <code>"/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F"</code> for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.0.107:8080/redmine/"} Current user: anonymous Rendered account/login.html.erb within layouts/base (1.0ms) Completed 200 OK in 5.7ms (Views: 3.5ms ActiveRecord: 0.7ms) Started GET <code>"/redmine/"</code> for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by WelcomeController#index as HTML Current user: anonymous Redirected to http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 5.3ms (ActiveRecord: 1.4ms) Started GET <code>"/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Ffredmine%2F"</code> for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.0.107:8080/redmine/"} Current user: anonymous Rendered account/login.html.erb within layouts/base (1.3ms) Completed 200 OK in 6.6ms (Views: 4.2ms ActiveRecord: 0.6ms) Started POST <code>"/redmine/login"</code> for 192.168.0.23 at 2013-11-26 03:59:24 -0800 Processing by AccountController#login as HTML Parameters: {"utf8"=>"", "authenticity_token"=>"z61KfD3UQmti3KJITgrc6hwcqnrD9dftHqOOwPb/HI=", "back_url"=>"http://192.168.0.107:8080/redmine/", "username"=>"chris", "password"=>"[FILTERED]", "login"=>"Login »"}</p> | | | |

Current user: anonymous
Successful authentication for 'chris' from 192.168.0.23 at 2013-11-26 11:59:25 UTC
Completed 500 Internal Server Error in 171.1ms

NoMethodError (undefined method `must_change_passwd?' for #<User:0x00000005e06ed8>):
app/models/user.rb:284:in `must_change_password?'
app/controllers/application_controller.rb:84:in `start_user_session'
app/controllers/application_controller.rb:161:in `logged_user='
app/controllers/account_controller.rb:245:in `successful_authentication'
app/controllers/account_controller.rb:192:in `password_authentication'
app/controllers/account_controller.rb:178:in `authenticate_user'
app/controllers/account_controller.rb:32:in `login'*

I have checked that I am using the correct username and password.

History

#1 - 2013-11-26 19:07 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

You have not migrated your database for 2.4.0, please read [RedmineUpgrade](#). You're getting this error because a column is missing in your database.