

Redmine - Defect #15545

Redmine 500 error when upgrading from 2.3.3 to 2.4.0-1

2013-11-26 13:20 - Christopher Jackson

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|--|---------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Issues | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 2.4.0 |
| Resolution: | Invalid | | |
| Description | | | |
| <p>I am currently running a production Redmine server with 2.3.3 and wish to test 2.4.0-1. I do not have any plugins loaded. However when I backup the SQL database and import it on the 2.4.0-1 install, I am prompted with the Redmine login screen to which I enter my username and password then am prompted with the following.</p> <pre>*Internal error An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance. If you are the Redmine administrator, check your log files for details about the error.* I am doing the backup as per the instructions [mysqldump -u root -p bitnami_redmine > redmine251113.sql Import to 2.4.0-1 [mysql -u root -p bitnami_redmine < redmine251113.sql If I check the log file for red mine I see the following. *Started GET "/redmine/login" for 192.168.0.23 at 2013-11-26 03:59:18 -0800 Processing by AccountController#login as HTML Current user: anonymous Rendered account/login.html.erb within layouts/base (1.0ms) Completed 200 OK in 5.8ms (Views: 3.7ms ActiveRecord: 0.6ms) Started GET "/redmine/" for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by WelcomeController#index as HTML Current user: anonymous Redirected to http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Fredmine%2F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 2.9ms (ActiveRecord: 0.8ms) Started GET "/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Fredmine%2F" for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.0.107:8080/redmine/"} Current user: anonymous Rendered account/login.html.erb within layouts/base (1.0ms) Completed 200 OK in 5.7ms (Views: 3.5ms ActiveRecord: 0.7ms) Started GET "/redmine/" for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by WelcomeController#index as HTML Current user: anonymous Redirected to http://192.168.0.107:8080/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Fredmine%2F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 5.3ms (ActiveRecord: 1.4ms) Started GET "/redmine/login?back_url=http%3A%2F%2F192.168.0.107%3A8080%2Fredmine%2F" for 192.168.0.23 at 2013-11-26 03:59:19 -0800 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.0.107:8080/redmine/"} Current user: anonymous Rendered account/login.html.erb within layouts/base (1.3ms) Completed 200 OK in 6.6ms (Views: 4.2ms ActiveRecord: 0.6ms) Started POST "/redmine/login" for 192.168.0.23 at 2013-11-26 03:59:24 -0800 Processing by AccountController#login as HTML Parameters: {"utf8"=>"", "authenticity_token"=>"z61KfD3UQmti3KJITgrc6hwcncqirD9dftHqOOwPb/HI=", "back_url"=>"http://192.168.0.107:8080/redmine/", "username"=>"chris", "password"=>"[FILTERED]", "login"=>"Login »"} </pre> | | | |

Current user: anonymous
Successful authentication for 'chris' from 192.168.0.23 at 2013-11-26 11:59:25 UTC
Completed 500 Internal Server Error in 171.1ms

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NoMethodError (undefined method `must_change_passwd?' for #<User:0x00000005e06ed8>):  
app/models/user.rb:284:in `must_change_password?'  
app/controllers/application_controller.rb:84:in `start_user_session'  
app/controllers/application_controller.rb:161:in `logged_user='  
app/controllers/account_controller.rb:245:in `successful_authentication'  
app/controllers/account_controller.rb:192:in `password_authentication'  
app/controllers/account_controller.rb:178:in `authenticate_user'  
app/controllers/account_controller.rb:32:in `login'
```

I have checked that I am using the correct username and password.

History

#1 - 2013-11-26 19:07 - Jean-Philippe Lang

- Status changed from *New* to *Closed*
- Resolution set to *Invalid*

You have not migrated your database for 2.4.0, please read [RedmineUpgrade](#). You're getting this error because a column is missing in your database.