

Redmine - Defect #15999

Ignoring out of office emails

2014-01-30 11:58 - Simon Whittaker

| | | | |
|---|-----------------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Email receiving | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 2.4.2 |
| Resolution: | Fixed | | |
| Description | | | |
| With reference to issue #10607 which was a problem in redmine 1.4, we are seeing this issue in redmine 2.4 - the headers in the auto reply are: | | | |
| From: User Name < user.name@domain.com > | | | |
| To: user.name@domain.com | | | |
| Message-ID: < ID@mail.gmail.com > | | | |
| Subject: Reply Re: test | | | |
| Content-Type: text/html; charset="ISO-8859-1" | | | |
| Content-Transfer-Encoding: 7bit | | | |
| Content-Disposition: inline | | | |
| Precedence: bulk | | | |
| X-Autoreply: yes | | | |
| Auto-Submitted: auto-replied | | | |
| This is currently causing a loop of mail on updates to issues. | | | |
| Please let me know if I can provide any more information. | | | |
| Best wishes | | | |
| Simon | | | |
| Related issues: | | | |
| Related to Redmine - Feature #11338: Exclude emails with auto-submitted => au... | | Closed | |
| Related to Redmine - Feature #10607: Ignore out-of-office incoming emails | | Closed | |
| Related to Redmine - Patch #16190: Relax rejections based on Auto-Submitted h... | | Closed | |
| Related to Redmine - Feature #13425: Ignore X-Autoreply mails | | Closed | |

Associated revisions

Revision 13738 - 2014-12-12 05:58 - Toshi MARUYAMA

ignore X-Autoreply mails (#15999, #13425)

Contributed by Karel Pičman.

History

#1 - 2014-01-31 08:45 - Jan Niggemann (redmine.org team member)

- Related to Feature #11338: Exclude emails with auto-submitted => auto-generated added

#2 - 2014-01-31 08:46 - Jan Niggemann (redmine.org team member)

- Related to Feature #10607: Ignore out-of-office incoming emails added

#3 - 2014-01-31 08:49 - Jan Niggemann (redmine.org team member)

This should not happen, because [r9924](#) already taks care of 'Auto-Submitted' => /[^]auto-/...

#4 - 2014-02-23 07:16 - Toshi MARUYAMA

- Description updated

#5 - 2014-07-02 17:03 - Toshi MARUYAMA

- Related to Patch #16190: Relax rejections based on Auto-Submitted header added

#6 - 2014-07-02 17:11 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Jan Niggemann (redmine.org team member) wrote:

This should not happen, because [r9924](#) already takes care of 'Auto-Submitted' => /[^]auto-/...

Indeed.
Could you recheck?

#7 - 2014-11-12 09:00 - Karel Pičman

I've a problem that the header doesn't contain neither *Auto-Submitted: auto-replied* nor *X-Auto-Response-Suppress: All* but *X-Autoreply: yes* only:

```
X-Mailer: Winmail  
X-WM-Report: autoreply  
X-Autoreply: yes
```

Therefore Redmine processes such an email and consequently causes an email notification loop.

#8 - 2014-11-12 14:44 - Karel Pičman

- File *x-autoreply.diff* added

A patch to skip emails with *X-Autoreply: yes* in the email header.

#9 - 2014-12-12 05:35 - Toshi MARUYAMA

- Related to Feature #13425: Ignore X-Autoreply mails added

#10 - 2014-12-12 06:36 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

Karel Pičman wrote:

A patch to skip emails with *X-Autoreply: yes* in the email header.

Committed in trunk [r13738](#), thanks.

#11 - 2014-12-12 06:36 - Toshi MARUYAMA

- Resolution set to Fixed

Files

| | | | |
|------------------|---------|------------|--------------|
| x-autoreply.diff | 1.07 KB | 2014-11-12 | Karel Pičman |
|------------------|---------|------------|--------------|