

Redmine - Defect #16003

Sending E-mail: An error occurred while sending mail (530-5.5.1 Authentication Required.)

2014-01-31 18:40 - Edison X. Cerda

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.2
Resolution:	Invalid		
Description			
I receive this error when trying to send a test e-mail. My SMTP server does not require authentication. My settings are: email_delivery: delivery_method: :smtp smtp_settings: address: mail.connection.ca port: 25 Environment: Redmine version 2.3.2.stable Ruby version 1.9.3-p231 (2012-05-25) [i386-mingw32] Rails version 3.2.13			

History

#1 - 2014-01-31 22:01 - Jan Niggemann (redmine.org team member)

- Status changed from *New* to *Closed*

- Resolution set to *Invalid*

Edison X. Cerda wrote:

I receive this error when trying to send a test e-mail.
My SMTP server does not require authentication.

Well, the SMTP error message does not quite support your statement: 530-5.5.1 Authentication Required.
Please use the forums for general support questions, thank you.