

## Redmine - Defect #16784

### Notifications not sent when receiving emails with rake task and async deliveries

2014-04-30 15:51 - JEREMY LEGRAND

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.0
<b>Resolution:</b>	Wont fix		
<b>Description</b>			
<p>Hi all,</p> <p>I just installed redmine 2.5.0 and my all team is glad to use it. I tried to allow issue creation by email from our clients. The clients will send an email to a specific email address which be fetch by redmine. So our clients do not have access to Redmine. It's works very well with receive_imap parameter and unknown_users=1.</p> <p>The problem is the project maanger does not receive a notification of new issue created by our clients. If I create an issue from the redmine interface, the notification worked.</p> <p>My SMTP settings are async_smtp with gmail account.</p> <p>Thanks for your help !</p>			
<b>Related issues:</b>			
Related to Redmine - Feature #26791: Send individual notification mails per m...			<b>Closed</b>

#### Associated revisions

##### Revision 13123 - 2014-05-02 09:07 - Jean-Philippe Lang

Use async email deliveries in rake tasks (#16784).

#### History

##### #1 - 2014-05-02 09:07 - Jean-Philippe Lang

- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Target version set to 2.5.2
- Resolution set to Fixed

This should be fixed by [r13123](#).

##### #2 - 2014-05-02 09:07 - Jean-Philippe Lang

- Subject changed from Email notification from issue created by unknown user to Notifications not sent when receiving emails with rake task and async deliveries

##### #3 - 2014-05-02 16:25 - JEREMY LEGRAND

Hi,

I updated the file email.rake and the notifications still don't work.  
I restarted all my server, I use "bundle install" command.  
I saw you changed the target version to 2.5.2. That's means others fixes are needed for my defect ?

Many thanks for your contribution Jean-Philippe.

##### #4 - 2014-05-02 16:33 - Toshi MARUYAMA

- File rev13123.patch added

13123 have not merged to 2.5-stable yet.  
Try this patch to your Redmine.

**#5 - 2014-05-02 17:19 - JEREMY LEGRAND**

I downloaded the file from the revision : <http://www.redmine.org/projects/redmine/repository/revisions/13123/entry/trunk/lib/tasks/email.rake> and overrided my file.  
I check your patch, my email.rake file seems to be correct.

Unfortunately, notifications from unknown\_users by rake still don't work.  
It's the last feature wanted by my team before go-live with our clients.  
I really hope that the next version of Redmine will work on this specific feature.

Kind regards,

**#6 - 2014-05-02 17:24 - Toshi MARUYAMA**

- Status changed from Resolved to New
- Resolution deleted (Fixed)

**#7 - 2014-07-06 12:28 - Jean-Philippe Lang**

- Target version changed from 2.5.2 to Candidate for next minor release

**#8 - 2018-10-11 03:50 - Go MAEDA**

- Related to Feature #26791: Send individual notification mails per mail recipient added

**#9 - 2018-11-30 14:00 - Go MAEDA**

- Status changed from New to Closed
- Target version deleted (Candidate for next minor release)
- Resolution set to Wont fix

In Redmine 4.0, the async\_smtp setting is obsolete and emails are delivered asynchronously by default.

**Files**

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rev13123.patch	1.49 KB	2014-05-02	Toshi MARUYAMA
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