Redmine - Defect #16952

Mailhandler invalid byte sequence in US-ASCII

2014-05-22 15:02 - roman JProof

Status: Closed

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Email receiving Estimated time: 0.00 hour

Start date:

Target version:

Resolution: No feedback Affected version: 2.5.1

Description

Environment:

Redmine version 2.5.1.stable.13139

Ruby version 1.9.2-p0 (2010-08-18) [x86_64-linux]

Rails version 3.2.18
Environment production
Database adapter Mysql2

SCM:

 Subversion
 1.6.12

 Mercurial
 1.6.4

 Git
 1.7.2.5

Filesystem Redmine plugins:

redmine_code_review 0.5.0
redmine_drafts 0.2.0
redmine_knowledgebase 3.0.4
redmine_lightbox 0.0.1
redmine_stealth 0.6.0
redmine_wiki_extensions 0.6.4

Hello,

I am not able to solve the message "invalid byte sequence in US-ASCII"

Completed 500 Internal Server Error in 26.7ms
ArgumentError (invalid byte sequence in US-ASCII):
app/models/mail_handler.rb:46:in `receive'
app/controllers/mail handler controller.rb:25:in `index'

Following Cases:

writing E-Mails from Thunderbird, everything is fine.

From Outlook it will stay in MDA temporary failure. Command output: Failed to contact your Redmine server (500).

written languages: german and english utf-8,iso-8859-1, iso-8859-15

Perhaps someone can give me some simple tips or links for reading.

lam not an ror dev.

Thx

History

#1 - 2014-05-22 23:55 - Toshi MARUYAMA

- Category set to Email receiving

#2 - 2014-05-23 00:34 - Toshi MARUYAMA

- Status changed from New to Needs feedback

roman romacron wrote:

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Too old.

#3 - 2014-12-16 03:42 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed
- Resolution set to No feedback

No feedback.

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