# Redmine - Feature #1707

## Sending e-mail to roles involved on status changed.

2008-07-29 16:17 - Andrea Maleci

| | | | | |
|---|---|---|---|---|
| **Status:** | New | | **Start date:** | 2008-07-29 |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | Email notifications | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | | | | |

### Description

Tipically we have different teams involved on a project, related by strict redmine workflow.
When an issue status changes, we have to notify to a team, not a person, that this issue is available for their work.
I explain better. When an issue is open, we have a developement team that has to be involved. When someone of developement resolve it, T&Q team, the only role that can manage this status, has to test it, but developement don't know who will test it.
We are asking a feature that follows the workflow and send to people belonging to the role that can manage new status a mail, so they can start their job.
Thanks a lot,

Andrea

### Related issues:

| | | |
|---|---|---|
| Related to Redmine - Feature #13555: Project level watchers and notifications | **New** | |
| Related to Redmine - Feature #6234: Send email to particular users when statu... | **New** | **2010-08-27** |
| Has duplicate Redmine - Feature #22960: Add "EXTRA NOTIFICATION DESTINY" in I... | **Closed** | |

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## History

### #1 - 2013-03-18 06:04 - Dipan Mehta

This is possible to do using plugins. In fact there are two plugins that does this exactly:

1. [Mail wrapper](#)
2. [Mail Status Plugin](#)

Hope this helps.

### #2 - 2017-12-07 02:58 - Go MAEDA

*- Related to Feature #6234: Send email to particular users when status changes added*

### #3 - 2017-12-07 02:59 - Go MAEDA

*- Has duplicate Feature #22960: Add "EXTRA NOTIFICATION DESTINY" in Issues Statuses added*