

Redmine - Defect #17527

Notes are not shown (and not saved) on issues

2014-07-22 11:11 - Anthony HERBÉ

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.5.2
Resolution:	Invalid		
Description			
<p>After migrating our Redmine instance from 1.3.3 to 2.5.2 version, we can't add notes on issues. When a authenticated user try to add note(s) on issue, when he update the issue, no error are shown (nor in log) and the notes aren't shown on history panel.</p> <p>In our MySQL database, the changesets table is not populate correctly.</p> <p>These are our install Redmine information :</p> <p>Environment:</p> <pre>Redmine version 2.5.2.stable Ruby version 1.8.7-p352 (2011-06-30) [x86_64-linux] Rails version 3.2.19 Environment production Database adapter Mysql2</pre> <p>SCM:</p> <pre>Subversion 1.7.4 Mercurial 1.4 Git 1.7.1 Filesystem</pre> <p>Redmine plugins:</p> <pre>projects_tree_view 0.0.7 redirect_to_after_login 0.0.2 redmine_activerecord_session_store 0.0.1 redmine_advanced_issues 0.0.5 redmine_banner 0.0.9 redmine_improved_searchbox 0.0.3 redmine_inline_attach_screenshot 0.4.6 redmine_ldap_sync 2.0.3.devel.g507a5c00e1-dirty redmine_monitoring_controlling 0.1.1 redmine_mylyn_connector 2.8.2.stable redmine_track_control 1.0.8</pre>			

History

#1 - 2014-07-22 12:50 - Anthony HERBÉ

When we call REST Service API to add notes, it works.

But with HTML form not.

#2 - 2014-07-22 14:10 - Anthony HERBÉ

Notes are well stored in table "journals".

We continue to looking for causes.

#3 - 2014-07-22 18:05 - Anthony HERBÉ

- Status changed from New to Resolved

Cause of problem is plugin `redmine_advanced_issues` from branch `master` from repo https://github.com/spike008t/redmine_advanced_issues/

Problem solve with same plugin, same branch and different repo : https://github.com/wyplay/redmine_advanced_issues/

#4 - 2014-07-22 22:57 - Etienne Massip

- *Status changed from Resolved to Closed*
- *Priority changed from High to Normal*
- *Resolution set to Invalid*

Thanks for feedback.