

# Redmine - Defect #17630

## Non-Administrator account can't show Issues list on multi role.

2014-08-08 06:56 - Jun NAITOH

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues permissions	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.0
<b>Resolution:</b>	Cant reproduce		

### Description

If Redmine [r11963](#) (2.4.0) later, Non-Administrator account can't show Issues list on multi role.

1. I maked Issue for test prj.

Home My page Projects Administration Help Logged in as admin

# test prj

Search:

Overview Activity **Issues** New issue Gantt Calendar News Documents Wiki Files Settings

## Issues

Filters:  Status open Add filter

Options:

Apply Clear Save

#	Tracker	Status	Priority	Subject	Assignee	Updated
1	Bug	New	Normal	test1		08/08/2014 12:48 PM

(1-1/1)

Issues sidebar: View all issues, Summary, Calendar, Gantt

2. It is not displayed in non-Administrator account, but when "issues/1" URL is specified, I can show it.

Home My page Projects Help Logged in as test

# test prj

Search:  test

Overview Activity **Issues** New issue Gantt Calendar News Documents Wiki Files Settings

## Issues

Filters:  Status open Add filter

Options:

Apply Clear Save

No data to display

Also available in: [Atom](#) | [CSV](#) | [PDF](#)

Issues sidebar: View all issues, Summary, Calendar, Gantt

Home My page Projects Help Logged in as test

test prj Search:  test

Overview Activity **Issues** New issue Gantt Calendar News Documents Wiki Files Settings

**Bug #1** Edit Log time Watch Copy

**test1**  
Added by test test 33 minutes ago.

**Status:** New      **Start date:** 08/08/2014  
**Priority:** Normal      **Due date:**  
**Assignee:** -      **% Done:** 0%  
**Category:** -      **Spent time:** -  
**Target version:** -

**Issues**  
View all issues  
Summary  
Calendar  
Gantt

3. This problem occurs in the user who has two or more rolls with "View Issues" authority.

Issue tracking	Manager	Developer	Reporter	Non member	Anonymous
✓ Manage issue categories	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
✓ View Issues	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
✓ Add issues	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Users\_Roles.png

When the following line was deleted by way of experiment, this problem was solved.

[http://www.redmine.org/projects/redmine/repository/revisions/11963/entry/trunk/app/models/issue\\_query.rb#L265](http://www.redmine.org/projects/redmine/repository/revisions/11963/entry/trunk/app/models/issue_query.rb#L265)

```
265: joins(:status, :project).
```

## My environment

- CentOS 6.3 x86\_64

```
# ruby script/about
```

```
sh: darcs: command not found
```

```
sh: hg: command not found
```

```
sh: bzzr: command not found
```

```
Environment:
```

```
Redmine version      2.5.2.stable
Ruby version         2.0.0-p481 (2014-05-08) [x86_64-linux]
Rails version        3.2.19
Environment          production
Database adapter     SQLite
```

```
SCM:
```

```
Subversion           1.6.11
Git                  1.7.1
Filesystem
```

```
Redmine plugins:
```

```
no plugin installed
```

## History

**#1 - 2014-09-06 13:57 - Toshi MARUYAMA**

- Target version set to 2.4.7

**#2 - 2014-09-14 15:15 - Jean-Philippe Lang**

- Status changed from New to Needs feedback

Thanks for this detailed report but I'm not able to reproduce this problem with the permissions set as in your example.

**#3 - 2014-09-16 16:48 - Jun NAITOH**

I tried CentOS 6.0 i686 environment, now.

I reproduced Ruby-1.9.3-p392 and SQLite DB on Redmine 2.4.6.  
But I can't reproduce MySQL DB on Redmine 2.4.6.

It may be a problem which occurs in the SQL DB environment.

**#4 - 2014-09-28 16:58 - Jean-Philippe Lang**

Tested with ruby1.9.3 and SQLite and same permissions, works for me.

**#5 - 2014-09-28 16:58 - Jean-Philippe Lang**

- *Target version deleted (2.4.7)*

- *Resolution set to Cant reproduce*

**#6 - 2015-08-23 17:03 - Jan Niggemann (redmine.org team member)**

- *Status changed from Needs feedback to Closed*

**Files**

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issues_list_shown_by_admin.png	15.5 KB	2014-08-08	Jun NAITOH
issues_list_not_shown_by_no_admin_user.png	14.2 KB	2014-08-08	Jun NAITOH
Roles_and_permissions_Issue_tracking.png	6.91 KB	2014-08-08	Jun NAITOH
Users_Roles.png	6.37 KB	2014-08-08	Jun NAITOH
issue1.png	17 KB	2014-08-08	Jun NAITOH