

Redmine - Defect #17835

Issue Properties revert to previously set value when submitting ticket update

2014-09-11 01:58 - Oscar Santos

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			

**Description**

At times, when an Issue is updated and the Issue Properties (e.g. Priority, % Done, etc.) are changed then submitted, a following update will revert those changes. I have been able to replicate it only a handful of times. When I am able to replicate it, I can see the Issue Properties set to the old value and refreshing the page does not update them. It is only when I back out of the page then return to that issue it updates properly.

I suspect a browser/cache issue but I am uncertain of what changes to adjust that will play nicely with Redmine to avoid this. Has anyone else experienced this issues?

My environment details is below:

Environment:

Redmine version	2.5.2.stable
Ruby version	2.0.0-p353 (2013-11-22) [x86_64-linux]
Rails version	3.2.19
Environment	production
Database adapter	Mysql2

SCM:

Subversion	1.8.10
Filesystem	

Redmine plugins:

AgileDwarf	0.0.3
issue_repo_history_merge	0.0.2
redmine_auto_watch	1.0.0
redmine_banner	0.0.9
redmine_issue_checklist	2.0.5
redmine_issue_templates	0.0.5
redmine_landing_page	0.1.0
redmine_pdf_export_backports	0.0.1
redmine_reminder	0.4
redmine_wiki_extensions	0.6.4
redmine_wiki_sql	0.0.1

History

- #1 - 2014-10-09 12:07 - Toshi MARUYAMA
- Category changed from Performance to Issues
- #2 - 2016-03-27 13:25 - Toshi MARUYAMA
- Description updated