

Redmine - Defect #18044

Web application could not be started

2014-10-08 01:29 - sbh bhs

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>My redmine stoped to work after some updates. It worked fine before i'd restart Apache. Now i see errors like this:</p> <p>Web application could not be started</p> <p>An error occurred while starting up the preloader. It exited before signalling successful startup back to Phusion Passenger. Please read this article for more information about this problem. Raw process output:</p> <pre>(empty) Error ID 5e790e73 Application root /usr/local/www/redmine Environment (value of RAILS_ENV, RACK_ENV, WSGI_ENV, NODE_ENV and PASSENGER_APP_ENV) production Ruby interpreter command /usr/local/bin/ruby19 User and groups uid=80(www) gid=80(www) groups=80(www) Environment variables SERVER_SOFTWARE=Apache/2.2.29 (FreeBSD) PHP/5.3.29 with Suhosin-Patch Phusion_Passenger/4.0.53 mod_ssl/2.2.29 OpenSSL/1.0.1e-freebsd DAV/2 SERVER_PROTOCOL=HTTP/1.1 SERVER_NAME=rm.i.vvtf.ru SERVER_ADMIN=it@vvtf.ru SERVER_ADDR=192.168.10.202 SERVER_PORT=443 REMOTE_ADDR=192.168.10.45 REMOTE_PORT=36592 REQUEST_METHOD=GET QUERY_STRING= HTTPS=on DOCUMENT_ROOT=/usr/local/www/redmine/public/ REQUEST_URI=/ UNIQUE_ID=VDR2acCoCsoAAQBtPW8AAAAC SSL_TLS_SNI=rm.i.vvtf.ru PASSENGER_APP_ENV=production NODE_ENV=production WSGI_ENV=production RACK_ENV=production RAILS_ENV=production NODE_PATH=/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/node_lib PYTHONUNBUFFERED=1 IN_PASSENGER=1 PWD=/usr/local/www/redmine HOME=/nonexistent SHELL=/usr/sbin/nologin LOGNAME=www USER=www</pre>			

PASSENGER_DEBUG_DIR=/tmp/passenger.spawn-debug.lcG8lpxliV

PATH=/sbin:/bin:/usr/sbin:/usr/bin

LD_LIBRARY_PATH=/usr/local/lib:/usr/local/lib

RC_PID=65607

Ulimits

cpu time (seconds, t) ~~unlimited~~

file size (512 blocks, f) ~~unlimited~~

data seg size (kbytes, d) ~~524288~~

stack size (kbytes, s) ~~65536~~

core file size (512 blocks, c) ~~unlimited~~

max memory size (kbytes, m) ~~unlimited~~

locked memory (kbytes, l) ~~131072~~

max user processes (u) ~~5547~~

open files (n) ~~28890~~

virtual mem size (kbytes, v) ~~unlimited~~

swap limit (kbytes, w) ~~unlimited~~

sbsize (bytes, b) ~~unlimited~~

pseudo terminals (p) ~~unlimited~~

System metrics

----- General -----

Kernel version : 10.0-RELEASE-p9

Uptime : 17h 52m 25s

Load averages : 1.19%, 0.85%, 0.78%

----- CPU -----

Number of CPUs : 2

Average CPU usage : 0% -- 0% user, 0% nice, 0% system, 100% idle

CPU 1 : 0% -- 0% user, 0% nice, 0% system, 100% idle

CPU 2 : 0% -- 0% user, 0% nice, 0% system, 100% idle

----- Memory -----

RAM total : 1003 MB

RAM used : 385 MB (38%)

RAM free : 618 MB

Swap total : 2560 MB

Swap used : 94 MB (4%)

Swap free : 2465 MB

General Ruby interpreter information

RUBY_VERSION = 1.9.3

RUBY_PLATFORM = i386-freebsd10

RUBY_ENGINE = ruby

RubyGems version = 1.8.29

RubyGems paths = ["/usr/local/lib/ruby/gems/1.9"]

Ruby configuration (RbConfig::CONFIG)

DESTDIR =

MAJOR = 1

MINOR = 9

TEENY = 1

PATCHLEVEL = 547

INSTALL = /usr/bin/install -c -o root -g wheel

EXEEXT =

prefix = /usr/local

ruby_install_name = ruby19

RUBY_INSTALL_NAME = ruby19

RUBY_SO_NAME = ruby19

exec = exec

ruby_pc = ruby-1.9.pc

PACKAGE = ruby

BUILTIN_TRANSRC = newline.c

USE_RUBYGEMS = YES

MANTYPE = doc

NROFF = /usr/bin/nroff

vendorhdrdir = /usr/local/include/ruby-1.9/vendor_ruby

sitehdrdir = /usr/local/include/ruby-1.9/site_ruby

rubyhdrdir = /usr/local/include/ruby-1.9/

UNIVERSAL_INTS =

```
UNIVERSAL_ARCHNAMES =
configure_args = '--with-rubyhdrdir=/usr/local/include/ruby-1.9' '--with-rubylibprefix=/usr/local/lib/ruby'
'--docdir=/usr/local/share/doc/ruby19' '--with-soname=ruby19' '--program-prefix=' '--program-suffix=19' '--enable-shared'
'--enable-pthread' '--disable-rpath' '--with-ruby-version=minor' '--with-sitedir=/usr/local/lib/ruby/site_ruby'
'--with-vendordir=/usr/local/lib/ruby/vendor_ruby' '--disable-install-capi' '--disable-install-rdoc' '--disable-libedit'
'--with-readline-prefix=/usr/local' '--prefix=/usr/local' '--mandir=/usr/local/man' '--infodir=/usr/local/info' '--build=i386-portbld-freebsd10'
'build_alias=i386-portbld-freebsd10' 'CC=cc' 'CFLAGS=-O2 -pipe -fno-strict-aliasing' 'LDFLAGS=-WI,-rpath,/usr/lib:/usr/local/lib'
'LIBS=-L/usr/local/lib -pthread' 'CPPFLAGS=-I/usr/local/include' 'CXX=c++' 'CXXFLAGS=-O2 -pipe -fno-strict-aliasing' 'CPP=cpp'
vendordir = /usr/local/lib/ruby/vendor_ruby
sitedir = /usr/local/lib/ruby/site_ruby
ruby_version = 1.9
sitearch = i386-freebsd10
arch = i386-freebsd10
RI_BASE_NAME = ri
ridir = /usr/local/share/ri
rubylibprefix = /usr/local/lib/ruby
MAKEFILES = Makefile
PLATFORM_DIR =
THREAD_MODEL = pthread
SYMBOL_PREFIX =
EXPORT_PREFIX =
COMMON_HEADERS =
COMMON_MACROS =
COMMON_LIBS =
MAINLIBS = -pthread
ENABLE_SHARED = yes
DLDLIBS = -lc
SOLIBS = -lexecinfo -lcrypt -lm -L/usr/local/lib -pthread
LIBRUBYARG_SHARED = -lruby19
LIBRUBYARG_STATIC = -lruby19-static
LIBRUBYARG = -lruby19
LIBRUBY = libruby19.so.19
LIBRUBY_ALIASES = libruby19.so
LIBRUBY_SO = libruby19.so.19
LIBRUBY_A = libruby19-static.a
RUBYW_INSTALL_NAME =
rubyw_install_name =
LIBRUBY_DLDFLAGS = -WI,-soname,libruby19.so.19
LIBRUBY_LDSHARED = cc -shared
EXTDLDFLAGS =
warnflags = -Wall -Wextra -Wno-unused-parameter -Wno-parentheses -Wno-long-long -Wno-missing-field-initializers -Wpointer-arith
-Wwrite-strings -Wdeclaration-after-statement -Wshorten-64-to-32 -Wimplicit-function-declaration
debugflags =
optflags = -O3
cxxflags = -O3 -Wall -Wextra -Wno-unused-parameter -Wno-parentheses -Wno-long-long -Wno-missing-field-initializers
-Wpointer-arith -Wwrite-strings -Wdeclaration-after-statement -Wshorten-64-to-32 -Wimplicit-function-declaration
cflags = -O3 -Wall -Wextra -Wno-unused-parameter -Wno-parentheses -Wno-long-long -Wno-missing-field-initializers
-Wpointer-arith -Wwrite-strings -Wdeclaration-after-statement -Wshorten-64-to-32 -Wimplicit-function-declaration
cppflags = -I/usr/local/include
NULLCMD = :
INSTALLDOC = nodoc
CAPITARGET = nodoc
RDOCTARGET = nodoc
EXECUTABLE_EXTS =
ARCHFILE =
LIBRUBY_RELATIVE = no
EXTOUT = .ext
PREP = miniruby
TEST_RUNNABLE = yes
setup = Setup
EXTSTATIC =
STRIP = strip
TRY_LINK =
LIBPATHENV = LD_LIBRARY_PATH
RPATHFLAG =
LIBPATHFLAG = -L%s
LINK_SO =
```

LIBEXT = a
DLEXT2 =
DLEXT = so
LDSHAREDXX = c++ -shared
LDSHARED = cc -shared
CCDLFLAGS = -fPIC
STATIC =
ARCH_FLAG =
DLDFLAGS =
ALLOCA =
codesign =
POSTLINK = :
WERRORFLAG = -Werror
CHDIR = cd -P
RMALL = rm -fr
RMDIRS = rmdir -p
RMDIR = rmdir
CP = cp
RM = rm -f
PKG_CONFIG = pkg-config
DOXYGEN =
DOT =
MAKEDIRS = /bin/mkdir -p
MKDIR_P = /bin/mkdir -p
INSTALL_DATA = install -o root -g wheel -m 0644
INSTALL_SCRIPT = install -o root -g wheel -m 555
INSTALL_PROGRAM = install -s -o root -g wheel -m 555
SET_MAKE =
LN_S = ln -s
NM = nm
DLLWRAP =
WINDRES =
OBJCOPY = :
OBJDUMP = objdump
ASFLAGS =
AS = as
AR = ar
RANLIB = ranlib
try_header =
COUTFLAG = -o
OUTFLAG = -o
CPOUTFILE = -o conftest.i
GNU_LD = yes
GCC = yes
EGREP = /usr/bin/egrep
GREP = /usr/bin/grep
CPP = cpp
CXXFLAGS = -O2 -pipe -fno-strict-aliasing
CXX = c++
OBJEXT = o
CPPFLAGS = -I/usr/local/include -I/usr/local/include
LDFLAGS = -L. -Wl,-rpath,/usr/lib:/usr/local/lib -rdynamic
CFLAGS = -O2 -pipe -fno-strict-aliasing -fPIC
CC = cc
target_os = freebsd10
target_vendor = portbld
target_cpu = i386
target = i386-portbld-freebsd10
host_os = freebsd10
host_vendor = portbld
host_cpu = i386
host = i386-portbld-freebsd10
RUBYW_BASE_NAME = rubyw
RUBY_BASE_NAME = ruby
build_os = freebsd10
build_vendor = portbld
build_cpu = i386

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build = i386-portbld-freebsd10
RUBY_RELEASE_DATE = 2014-05-14
RUBY_PROGRAM_VERSION = 1.9.3
BASERUBY = ruby
target_alias =
host_alias =
build_alias = i386-portbld-freebsd10
LIBS = -lexecinfo -lcrypt -lm -L/usr/local/lib -pthread
ECHO_T =
ECHO_N = -n
ECHO_C =
DEFS =
mandir = /usr/local/man
localedir = /usr/local/share/locale
libdir = /usr/local/lib
psdir = /usr/local/share/doc/ruby19
pdfdir = /usr/local/share/doc/ruby19
dvidir = /usr/local/share/doc/ruby19
htmldir = /usr/local/share/doc/ruby19
infodir = /usr/local/info
docdir = /usr/local/share/doc/ruby19
oldincludedir = /usr/include
includedir = /usr/local/include
localstatedir = /usr/local/var
sharedstatedir = /usr/local/com
sysconfdir = /usr/local/etc
datadir = /usr/local/share
datarootdir = /usr/local/share
libexecdir = /usr/local/libexec
sbindir = /usr/local/sbin
bindir = /usr/local/bin
program_transform_name = s&${19}&;s^&&
exec_prefix = /usr/local
PACKAGE_URL =
PACKAGE_BUGREPORT =
PACKAGE_STRING =
PACKAGE_VERSION =
PACKAGE_TARNAME =
PACKAGE_NAME =
PATH_SEPARATOR = :
SHELL = /bin/sh
rubylibdir = /usr/local/lib/ruby/1.9
archdir = /usr/local/lib/ruby/1.9/i386-freebsd10
sitelibdir = /usr/local/lib/ruby/site_ruby/1.9
sitearchdir = /usr/local/lib/ruby/site_ruby/1.9/i386-freebsd10
vendorlibdir = /usr/local/lib/ruby/vendor_ruby/1.9
vendorarchdir = /usr/local/lib/ruby/vendor_ruby/1.9/i386-freebsd10
topdir = /usr/local/lib/ruby/1.9/i386-freebsd10
Ruby load path ($LOAD_PATH)
/usr/local/lib/ruby/site_ruby/1.9
/usr/local/lib/ruby/site_ruby/1.9/i386-freebsd10
/usr/local/lib/ruby/site_ruby
/usr/local/lib/ruby/vendor_ruby/1.9
/usr/local/lib/ruby/vendor_ruby/1.9/i386-freebsd10
/usr/local/lib/ruby/vendor_ruby
/usr/local/lib/ruby/1.9
/usr/local/lib/ruby/1.9/i386-freebsd10
Ruby loaded libraries ($LOADED_FEATURES)
enumerator.so
/usr/local/lib/ruby/1.9/i386-freebsd10/enc/encdb.so
/usr/local/lib/ruby/1.9/i386-freebsd10/enc/trans/transdb.so
/usr/local/lib/ruby/site_ruby/1.9/rubygems/defaults.rb
/usr/local/lib/ruby/1.9/i386-freebsd10/rbconfig.rb
/usr/local/lib/ruby/site_ruby/1.9/rubygems/deprecate.rb
/usr/local/lib/ruby/site_ruby/1.9/rubygems/exceptions.rb
/usr/local/lib/ruby/site_ruby/1.9/rubygems/custom_require.rb
/usr/local/lib/ruby/site_ruby/1.9/rubygems.rb
```

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/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger.rb
/usr/local/lib/ruby/1.9/i386-freebsd10/etc.so
/usr/local/lib/ruby/1.9/fileutils.rb
/usr/local/lib/ruby/1.9/tmpdir.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/tmpio.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/platform_info.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/platform_info/operating_system.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/platform_info/ruby.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/platform_info/binary_compatibility.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/buildout/ruby/ruby-1.9.3-x86-freebsd10/passenger_native_support.so
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/native_support.rb
/usr/local/lib/ruby/1.9/i386-freebsd10/socket.so
/usr/local/lib/ruby/1.9/socket.rb
/usr/local/lib/ruby/1.9/thread.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/ruby_core_enhancements.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/tmpdir.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/preloader_shared_helpers.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/constants.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/public_api.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/debug_logging.rb
/usr/local/lib/ruby/1.9/shellwords.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/shellwords.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/loader_shared_helpers.rb
/usr/local/lib/ruby/1.9/i386-freebsd10/fcntl.so
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/message_channel.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/message_client.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/native_support_utils.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/unseekable_socket.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/request_handler/thread_handler.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/request_handler.rb
/usr/local/lib/ruby/1.9/i386-freebsd10/stringio.so
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/Utils/tee_input.rb
/usr/local/lib/ruby/gems/1.9/gems/passenger-4.0.53/lib/phusion_passenger/rack/thread_handler_extension.rb
```

History

#1 - 2014-10-08 02:14 - sbh bhs

- File 2.PNG added
- File 3.PNG added

when i'm trying to start passenger i see this
2.PNG

But i've installed PCRE.
3.PNG

#2 - 2014-10-08 02:32 - sbh bhs

If i'm trying to reinstall passenger (4.0.49 or 4.0.50) i have such error:

```
rubygem-passenger-4.0.49 is marked as broken: : Error from bsd.apache.mk. apache22 is installed (or APACHE_PORT is defined) and port requires apache.
```

#3 - 2014-10-08 05:15 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for such question.

Files

2.PNG	59.2 KB	2014-10-08	sbh bhs
3.PNG	1.11 KB	2014-10-08	sbh bhs