

## Redmine - Defect #18066

### 404 Error when Creating New Issue

2014-10-10 18:02 - Barnes Bundle

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.4
<b>Resolution:</b>	Wont fix		
<b>Description</b>			
<p>Hi, I have the same issue as described in <a href="#">#17370</a> which had been closed without any answer. I think it's a bug, that's why I describe it with some logs.</p> <p>When I try to create an issue by filling every fields except parent, redmine warns me that the default parent task 0 is invalid. If I empty the parent field and repost the form I got a 404 error with this server log :</p>			
<pre>Started GET "/projects/testproj/issues/new" for 127.0.0.1 at 2014-10-08 10:59:18 +0200 Processing by IssuesController#new as HTML Parameters: {"project_id"=&gt;"testproj"} Current user: dev(id=2) Rendered issues/_form_custom_fields.html.erb (31.0ms) Rendered issues/_attributes.html.erb (156.0ms) Rendered issues/_form.html.erb (234.0ms) Rendered attachments/_form.html.erb (16.0ms) Rendered issues/new.html.erb within layouts/base (250.0ms) Completed 200 OK in 484.0ms (Views: 218.0ms   ActiveRecord: 155.0ms) Started POST "/projects/testproj/issues" for 127.0.0.1 at 2014-10-08 10:59:58 +0200 Processing by IssuesController#create as HTML Parameters: {"utf8"=&gt;"", "authenticity_token"=&gt;"0ELxqlyuzmkfrTze8a/AvCOPND542Hk946rJkEnmHy8=", "issue"=&gt;{"is_private"=&gt;"1", "tracker_id"=&gt;"1", "subject"=&gt;"z", "description"=&gt;"z", "status_id"=&gt;"1", "priority_id"=&gt;"2", "assigned_to_id"=&gt;"", "fixed_version_id"=&gt;"6", "parent_issue_id"=&gt;"", "start_date"=&gt;"2014-10-08", "due_date"=&gt;"2014-10-08", "estimated_hours"=&gt;"8", "done_ratio"=&gt;"0"}, "commit"=&gt;"Créer", "project_id"=&gt;"testproj"} Current user: dev(id=2) Rendered mailer/_issue.text.erb (16.0ms) Rendered mailer/issue_add.text.erb within layouts/mailer (16.0ms) Rendered mailer/_issue.html.erb (0.0ms) Rendered mailer/issue_add.html.erb within layouts/mailer (16.0ms) Completed 404 Not Found in 1500.0ms  ActiveRecord::RecordNotFound (Couldn't find Issue without an ID): lib/plugins/awesome_nested_set/lib/awesome_nested_set/awesome_nested_set.rb:497:in `move_to' lib/plugins/awesome_nested_set/lib/awesome_nested_set/awesome_nested_set.rb:426:in `in_tenant_transaction' lib/plugins/awesome_nested_set/lib/awesome_nested_set/awesome_nested_set.rb:492:in `move_to' lib/plugins/awesome_nested_set/lib/awesome_nested_set/awesome_nested_set.rb:491:in `move_to' lib/plugins/awesome_nested_set/lib/awesome_nested_set/awesome_nested_set.rb:356:in `move_to_right_of' app/models/issue.rb:1309:in `update_nested_set_attributes_on_parent_change' app/models/issue.rb:1294:in `update_nested_set_attributes' app/models/issue.rb:165:in `create_or_update' app/controllers/issues_controller.rb:146:in `create'</pre>			

#### History

##### #1 - 2014-10-10 18:10 - Barnes Bundle

I omit to mention that redmine is running on windows 2003 with jruby backed by sql server 2008 database.

##### #2 - 2014-10-10 18:25 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [Submissions](#).

### #3 - 2014-10-13 07:05 - Barnes Bundle

Toshi MARUYAMA wrote:

See [Submissions](#).

Hello,

Here's the result of the script/about :

Environment:

Redmine version 2.4.4.stable  
Ruby version 1.9.3-p392 (2013-05-16) [java]  
Rails version 3.2.17  
Environment production  
Database adapter MSSQL

SCM:

Subversion 1.7.5  
Cvs 2.0.51

Filesystem

Redmine plugins:

redmine\_mylyn\_connector 2.8.2.stable

It's a fresh install, i didn't upgrade from an old version of redmine.

I don't know what other information i could provide.

Thank you for your support

### #4 - 2014-10-13 07:58 - Toshi MARUYAMA

I don't know SQL server because I don't use it.

Redmine CI server uses SQL Server 2012 and tests pass.

<http://www.redmine.org/builds/index.html>

### #5 - 2018-10-09 14:59 - Marius BĂLTEANU

- *Status changed from Needs feedback to Closed*

- *Resolution set to Wont fix*

Jruby is no longer supported starting with Redmine 3.0.0.