Redmine - Defect #18376

Encoding timelog_csv export utf-8

2014-11-18 20:16 - Lukyanchenko Roman

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	2.6.0

Description

Hi all

Problems export timelog csv format russian language. text is displayed: "RμRsR "SЊR · RsRIR ° S,RμR" SЊ"

OS-Centos 6.6

Environment:
Redmine version   2.6.0.stable
Ruby version   2.1.5-p273 (2014-11-13) [x86_64-linux]
Rails version   3.2.19
Environment   production
Database adapter   Mysql2

mysql> show variables like "character_set_database";
══════════════------+ | Variable_name | Value |
══════════════------+ | character_set_database | utf8 |
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1 row in set (0.00 sec)

mysql>

file ./config//locales/ru.yml set general_csv_encoding: UTF-8

History

#1 - 2014-11-18 23:46 - Toshi MARUYAMA

- Status changed from New to Needs feedback

http://stackoverflow.com/questions/3513773/change-mysql-default-character-set-to-utf-8-in-my-cnf/10866836

#2 - 2014-11-18 23:52 - Toshi MARUYAMA

http://www.redmine.org/boards/1/topics/36573?r=36629#message-36629

#3 - 2014-11-18 23:53 - Toshi MARUYAMA

http://www.redmine.org/boards/2/topics/35979?r=36082#message-36082

#4 - 2014-11-20 20:21 - Lukyanchenko Roman

Thank you! The base was originally made in the encoding UTF-8. I did database dump, and in it I see Russian letters correctly.

I added in my.cnf settings that were in your links. I even tried to convert the database. All the same, when exporting to the csv, I see ANSI character set, in other words all the same what I said initially.

#5 - 2014-11-21 03:42 - Toshi MARUYAMA

Do you really use Russian locale in user preference?
Is ANSI Windows-1251?

#6 - 2014-11-21 05:39 - Lukyanchenko Roman

Thank you, you gave me the idea. You're right, it's all about in the user software. I opened the file in MS Excel and there were problems.

Now this file is opened in Notepad, and everything is fine! no problems

Thanks again for the help! You can close the topic.

#7 - 2014-11-21 05:41 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Thank you for your feedback.