

Redmine - Defect #18691

News Watch Functionality doesn't work in Redmine 2.6.0

2014-12-20 18:16 - Plam Sim

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	News	Estimated time:	0.00 hour
Target version:		Affected version:	2.6.0
Resolution:	Invalid		
Description			
Hello, I would like to report that News Watch function doesn't work in Redmine 2.6.0. Forum watch and Issues watch is fine, only News watching has issues.			
Related issues:			
Has duplicate Redmine - Defect #18879: News Watch email notification doesn't ...			Closed

History

#1 - 2015-01-16 17:55 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [Submissions](#).

#2 - 2015-01-18 07:25 - Plam Sim

The reported bug is still not fixed. I saw the submissions and nobody else reported it.
I just updated to Redmine 2.6.1 and the issue still exists - the News Watch functionality doesn't work.

#3 - 2015-01-18 07:53 - Mischa The Evil

- Has duplicate Defect #18879: News Watch email notification doesn't work added

#4 - 2015-01-18 08:00 - Mischa The Evil

Plam Sim wrote:

[...] News Watch function doesn't work [...] only News watching has issues [...]

[...] News Watch functionality doesn't work [...]

Come one... Please describe in detail what functionality you are exactly expecting to do what, and what it is that 'does not work' as you expect it to?

#5 - 2015-01-18 08:16 - Plam Sim

Ok, I can explain in more details.

You can test that it doesn't work as expected if you follow this test scenario:

- 1. login in Redmine with user X
- 2. navigate to News section
- 3. click on Watch button in the top right corner
- 4. logout with user X
- 5. login with another user Y
- 6. navigate to News and create a new News

By design Redmine has to send email notification to user X in that case. However User X doesn't receive any email notification for news created by the other user Y (user X is watching the news section). This behavior you can see in Redmine 2.6.0 and Redmine 2.6.1 and that is the problem reported by me.

#6 - 2015-01-18 09:18 - Toshi MARUYAMA

Again, see [Submissions](#).

Give us your using plugin list and related log.

Do your Redmine 2.5 work expectedly?

#7 - 2015-01-19 10:48 - Plam Sim

I don't have Redmine 2.5 to test it. I can provide info only for 2.6.1 (2.6.0 was upgraded) at the moment.

Toshi MARUYAMA wrote:

Do your Redmine 2.5 work expectedly?

#8 - 2015-01-19 10:59 - Plam Sim

Concerning Submissions rules:

- 1. My Ruby version is listed
ruby 1.9.3p545
- 2. My database is updated according the official update documentation
- 3. Detailed information about my system
 - your database manager version > MySQL 5.5.22
 - your Ruby version > ruby 1.9.3p545
 - your Rails version > Rails 4.1.4
 - your Redmine version > 2.6.1
 - your using plugins:
Redmine CRM plugin (Light version) RedmineCRM > 3.4.4
Redmine Invoices plugin (Light version) RedmineCRM > 3.2.3

Concerning the logs - in the log/production.log there is no messages related to the issue. I am not sure which log have to check about email notifications for watch news.

Toshi MARUYAMA wrote:

Again, see [Submissions](#).
Give us your using plugin list and related log.

#9 - 2015-01-31 06:11 - Toshi MARUYAMA

- File setting.png added

Check your setting.
setting.png

#10 - 2015-01-31 07:59 - Plam Sim

Thank you very much! The issue is solved.
You can close this issue.

#11 - 2015-02-27 16:55 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed
- Resolution set to Invalid

Thank you for your feedback.

Files

setting.png	16.6 KB	2015-01-31	Toshi MARUYAMA
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