

## Redmine - Defect #18864

### troubles in email notifications (Redmine 2.5.2.stable, russian text)

2015-01-16 11:04 - Алексей Городецкий

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.2
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Change notification tasks in Redmine by e-mail come with unreadable subject of the message if the subject contains more than 167 (approximately) Russian letters, as in this report, due to incorrect partition message subject to multiple lines no longer than approximately 1000 characters 7-bit encoding, and with the transfer of the middle of the encoded character (each Russian letter is encoded here 6 bytes).</p> <p>Tested on Mozilla Thunderbird and some more e-mail client (redmine 1.3.2)</p> <p>After updating redmine (2.5.2) played only if there are no spaces in the subject, as on the gaps redmine now additionally line breaks within an acceptable field.</p> <p>Уведомления об изменении задач в Redmine по e-mail приходят с нечитаемой темой сообщения, если в теме задачи содержится более 167 (примерно) русских букв, как в этом сообщении, из-за некорректного разбиения темы сообщения на несколько строк длиной не более примерно 1000 символов 7-битной кодировки, причём с переносом посреди закодированного символа (каждая русская буква кодируется здесь 6 байтами).</p> <p>Проверено на Mozilla Thunderbird и каком-то ещё почтовом клиенте. (redmine 1.3.2)</p> <p>После обновления redmine воспроизводится только если в теме нет пробелов, так как по пробелам redmine (2.5.2) теперь дополнительно переносит строку в допустимых местах.</p>			
<b>Related issues:</b>			
Related to Redmine - Defect #5784: Mail subject is cutting on MS Exchange 200...		<b>Closed</b>	<b>2010-06-30</b>

### History

#### #1 - 2015-01-16 11:13 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Duplicate

Duplicate of [#16859](#).

#### #2 - 2015-01-16 11:13 - Toshi MARUYAMA

- Is duplicate of Defect #16859: rdm-mailhandler: subject corruption added

#### #3 - 2015-01-16 11:24 - Toshi MARUYAMA

- Status changed from Closed to New
- Resolution deleted (Duplicate)

Sorry, this issue is for sending mail

#### #4 - 2015-01-16 11:25 - Toshi MARUYAMA

- Is duplicate of deleted (Defect #16859: rdm-mailhandler: subject corruption)

#### #5 - 2015-01-16 11:25 - Toshi MARUYAMA

- Related to Defect #16859: rdm-mailhandler: subject corruption added

#### #6 - 2015-01-16 11:31 - Toshi MARUYAMA

- Status changed from New to Needs feedback



Finished in 1.078041s, 0.9276 runs/s, 0.0000 assertions/s.

```
1) Error:
MailerTest#test_issue_subject:
ActiveRecord::RecordInvalid: Validation failed: Subject is too long (maximum is 255 characters)
  test/object_helpers.rb:95:in `generate!'
  test/unit/mailer_test.rb:433:in `test_issue_subject'
```

1 runs, 0 assertions, 0 failures, 1 errors, 0 skips

[http://www.redmine.org/projects/redmine/repository/entry/tags/2.5.3/app/views/issues/\\_form.html.erb#L21](http://www.redmine.org/projects/redmine/repository/entry/tags/2.5.3/app/views/issues/_form.html.erb#L21)

```
:maxlength => 255
```

<http://www.redmine.org/projects/redmine/repository/entry/tags/2.5.3/app/models/issue.rb#L69>

```
validates_length_of :subject, :maximum => 255
```

#### **#11 - 2015-01-19 08:20 - Toshi MARUYAMA**

I recommend you to use Ruby >= 1.9 if you use Ruby 1.8.7.

#### **#12 - 2015-02-03 16:21 - Toshi MARUYAMA**

- Related to deleted (Defect #16859: rdm-mailhandler: subject corruption)