Redmine - Feature #19203

The image is blocked (Bugs/support)

2015-02-26 20:28 - German Ibarra

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Attachments		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid			

Description

I am checking the redmine to use in company, so I have some Errors/Bugs, in "News".

before writing the Error/Burg, let me explain how I know or think the apps have some errors/bugs in Section or module "News"

I realized some task to check all the section about "Notification of Emails".
I mean "section", the all section of menu the Redmine: Issues, Gantt, Calendar, Wiki, News, File, etc.

When I created an Issues, the "notification of emails" is working well, to send exactly the content I put in Issues, But the only part doesn't send is the image (I am about the Screenshot, not the attachment). That image, apparently, show me is blocked.
So I check the application email, "Lotus Notes", and the web email.

- The web email show me the image, but is blocked.

- The application Lotus Notes is the same, it's blocked the image.

I found that exits some rules in the company to send the right image on the application Lotus Notes. So they restrict some image by format and by size.
the rules is that the size of the image has to be less than 300KB and the format should be BMP and JPEG, but not PNG.

So I tried to fix the problem to send the right image by rules the Lotus Notes . The problem was in using the apps mail (Lotus Notes), the company have a rule about the image receive.

So, I discovered the first problem to use redmine with the Lotus Notes. And the solution is using the right image by rules the Lotus Notes, to send correctly the image.

The next problem I found it's to send image in "News". The problem would be the same like the last problem, so I checked again to send the right image and ..it didn't make sense, I received the image and it was blocked. I think what was wrong I did, what is the difference on Issues and "News"...I didnt have the answer.

So I like the redmine and I want to use this apps in the company. If someone can explain me or tell me what to do...I will thanksfully.

I will send some examples (Screenshot) to see the problem, and orderly by task or I checked

History

#1 - 2015-03-01 00:07 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed

- Resolution set to Invalid

1) You have not read **SubmittingBugs**
2) Please use the forums for questions
3) I'm usure, but I feel your question is more related to Lotus Notes than it is about redmine. Perhaps your Domino administrator would be able to help.