

Redmine - Defect #20564

Issue status field is blank, and can't be edited in "Issue update" form

2015-08-19 10:12 - Leonid Titov

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.6.6
Resolution:	Invalid		
Description			
<p>When I try to update or file new issue using the we, the "Status" field is empty and can't be edited. Please refer to attached screenshot. At the same time I can successfully edit issue status via issue list (any report, for instance - "My issues"). I have found this issue after upgrade from 2.3 to 2.6.6.stable.14512 Here are details about my Redmine installation:</p> <p>Redmine 2.6.6.stable.14512 Default administrator account changed True Attachments directory writable True Plugin assets directory writable (./public/plugin_assets) True RMagick available (optional) True ImageMagick convert available (optional) True</p> <p>Environment: Redmine version 2.6.6.stable.14512 Ruby version 2.0.0-p643 (2015-02-25) [x86_64-linux] Rails version 3.2.22 Environment production Database adapter Mysql2</p> <p>SCM: Subversion 1.8.8 Git 1.9.1</p> <p>Filesystem</p> <p>Redmine plugins: mail_references 0.0.1 openid_fix 0.1.0 redmine_change_issue_author 0.0.1 redmine_omniauth_google 0.0.1 redmine_tagging 0.1.2</p> <p>Here are fragment from my production.log after trying to update issue using "Update issue web-form":</p> <p>2015-08-19 11:11:54 +0300 (14949) Started PUT "/projects/import/issues/update_form.js?id=3561" for fdfs at 2015-08-19 11:11:54 +0300 2015-08-19 11:11:54 +0300 (14949) Processing by IssuesController#update_form as JS 2015-08-19 11:11:54 +0300 (14949) Parameters: {"utf8"=>"", "authenticity_token"=>"dfsf", "issue"=>{"is_private"=>"0", "project_id"=>"42", "tracker_id"=>"1", "subject"=>"fdsf", "description"=>"fsdfs", "author_id"=>"3", "status_id"=>"2", "priority_id"=>"4", "assigned_to_id"=>"", "parent_issue_id"=>"", "start_date"=>"", "due_date"=>"", "estimated_hours"=>"", "done_ratio"=>"0", "custom_field_values"=>{"1"=>"", "2"=>"", "3"=>"", "tags"=>"", "notes"=>"", "private_notes"=>"0", "lock_version"=>"1"}, "time_entry"=>{"hours"=>"", "activity_id"=>"", "comments"=>"", "last_journal_id"=>"6010", "id"=>"3561", "project_id"=>"import"} 2015-08-19 11:11:54 +0300 (14949) Settings cache cleared. 2015-08-19 11:11:54 +0300 (14949) Current user: leon_ti (id=3) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_form_custom_fields.html.erb (1.5ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_attributes.html.erb (69.7ms) 2015-08-19 11:11:54 +0300 (14949) Rendered plugins/redmine_change_issue_author/app/views/issues/_attributes.html.erb (78.9ms) 2015-08-19 11:11:54 +0300 (14949) Rendered plugins/redmine_tagging/app/views/tagging/_issue_tagcloud.erb (25.0ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_form.html.erb (124.3ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/update_form.js.erb (128.8ms) 2015-08-19 11:11:54 +0300 (14949) Completed 200 OK in 214.9ms (Views: 130.4ms ActiveRecord: 15.4ms)</p>			

History

#1 - 2015-08-19 11:28 - Leonid Titov

- *Status changed from New to Resolved*

I've found it was a kind of plugin incompatibility issue.
I should upgrade my plugins together with Redmine.

#2 - 2015-09-09 12:53 - Toshi MARUYAMA

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

Files

empty-status-screenshot.png	6.26 KB	2015-08-19	Leonid Titov
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