

Redmine - Defect #21386

Cannot logon with LDAP

2015-12-01 01:49 - Takashi YANO

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	LDAP	Estimated time:	0.00 hour
Target version:		Affected version:	3.1.2
Resolution:	Invalid		
Description			
After I upgraded redmine from 3.0.0 to 3.1.2, I cannot logon id with LDAP. At 3.0.0, logon with LDAP was working.			

History

#1 - 2015-12-01 05:07 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [Submissions](#).

#2 - 2015-12-01 12:44 - Takashi YANO

production.log with debug level logging:  
Started POST "/redmine/login" for 192.168.1.3 at 2015-11-29 15:25:33 +0900  
Processing by AccountController#login as HTML  
Parameters: {"utf8"=>"?",  
"authenticity\_token"=>"mLheHakimu3JuJeQuUtecekPEBnc59Y5ltUYAvDulBRYqlVvIDxqp8cd7HDwZcUZ2ucEZHsDkAiSnn6fgYi1xg==",  
"back\_url"=>"https://nekochan.homedns.org/redmine/", "username"=>"tyano", "password"=>"[FILTERED]", "login"=>">>>> >"}  
Current user: anonymous  
Failed login for 'tyano' from 192.168.1.3 at 2015-11-29 06:25:33 UTC  
Rendered account/login.html.erb within layouts/base (3.0ms)  
Completed 200 OK in 72ms (Views: 18.3ms | ActiveRecord: 2.0ms)  
Started POST "/redmine/login" for 192.168.1.3 at 2015-11-29 15:26:46 +0900  
Processing by AccountController#login as HTML  
Parameters: {"utf8"=>"?",  
"authenticity\_token"=>"7tl8YD67xIAo5fNWhkKO1iMtDjLNV9GEw5jF37PjDJkuy3cSt6U2GiZAILbPbBW+EMUaT2qzl7Vz0yNCwoWZSw==",  
"back\_url"=>"https://nekochan.homedns.org/redmine/", "username"=>"tyano", "password"=>"[FILTERED]", "login"=>">>>> >"}  
Current user: anonymous  
Failed login for 'tyano' from 192.168.1.3 at 2015-11-29 06:26:47 UTC  
Rendered account/login.html.erb within layouts/base (3.0ms)  
Completed 200 OK in 68ms (Views: 17.9ms | ActiveRecord: 2.0ms)  
Started POST "/redmine/login" for 192.168.1.3 at 2015-11-29 15:27:06 +0900  
Processing by AccountController#login as HTML

#3 - 2015-12-01 13:14 - Toshi MARUYAMA

Please give us [Submissions](#).

#4 - 2015-12-06 11:33 - Takashi YANO

- File 1002.jpg added

I attached the login fail screen image.

#5 - 2015-12-06 12:22 - Toshi MARUYAMA

[Submissions](#):

The simplest way to get information about your environment is to run the following command from within your Redmine installation:  
Redmine 3.x:  
ruby bin/about  
Redmine 2.x:  
ruby script/about

#### #6 - 2015-12-06 14:02 - Takashi YANO

I am running 3.1.2 and 3.1.1. Both of 3.1.1 and 3.1.2 the problem occurs.

bin/about shows:

Environment:

```
Redmine version      3.1.1.stable
Ruby version         1.9.3-p484 (2013-11-22) [x86_64-linux]
Rails version        4.2.4
Environment          production
Database adapter     SQLite
SCM:
Subversion           1.8.8
Git                  1.9.1
Filesystem
Redmine plugins:
redmine_agile        1.3.9
redmine_issue_templates 0.1.1
```

#### #7 - 2015-12-06 14:28 - Toshi MARUYAMA

Takashi YANO wrote:

```
Environment          production
Database adapter     SQLite
```

Why do you use SQLite on production?

Do you sure you use LDAP authentication?

How do you upgrade?

#### #8 - 2015-12-08 05:00 - Takashi YANO

Why do you use SQLite on production?

-> Only 2 or 3 users are using this redmine.

Do you sure you use LDAP authentication?

~~> Yes. If I switch authentication to internal, it works.~~

> On 3.0, I could login with LDAP authentication.

How do you upgrade?

->

```
tar zxvf redmine-3.1.2.tar.gz
cd ./redmine-3.1.2
cp -rpv ../redmine-3.0.0/files/ .
cp -rpv ../redmine-3.0.0/plugins/ .
cp -rpv ../redmine-3.0.0/db/ .
cp -pv ../redmine-3.0.0/config/database.yml config/
cp ../redmine-3.0.0/config/configuration.yml config/
service apache2 stop
gem update bundler
bundle install --without development test postgresql
bundle exec rake generate_secret_token
bundle exec rake db:migrate RAILS_ENV=production
bundle exec rake redmine:plugins:migrate RAILS_ENV=production
bundle exec rake tmp:cache:clear tmp:sessions:clear
chown -R www-data:www-data .
[edit /etc/apache2/conf-enabled/redmine.conf]
service apache2 start
```

By the way I have an idea:

define a new LDAP connection with the same configuration of the old one and use it.

I will try

#### #9 - 2015-12-08 05:10 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Takashi YANO wrote:

Why do you use SQLite on production?

-> Only 2 or 3 users are using this redmine.

You should not use SQLite on production even though few users.

Please use forum for questions and create new issue if you sure it is Redmine problem.

Files

I002.jpg	12.4 KB	2015-12-06	Takashi YANO
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