

Redmine - Defect #2177

redMine 500 error

2008-11-13 13:04 - sunsun sunsjun

Status: Closed	Start date: 2008-11-13
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	
Resolution: Invalid	Affected version:
Description	
redMine 500 error	
Internal error	
An error occurred on the page you were trying to access.	
If you continue to experience problems please contact your redMine administrator for assistance.	
An error occurred on the page you were trying to access.	
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ActionView::TemplateError (undefined method `length' for #<Enumerable::Enumerator:0xb72a7e54>) on line #22 of repositories/_dir_list_content.rhtml:	
19: <td class="age"><%= distance_of_time_in_words(entry.lastrev.time, Time.now) if entry.lastrev && entry.lastrev.time %></td>	
20: <td class="author"><%=h(entry.lastrev.author.to_s.split('<').first) if entry.lastrev %></td>	
21: <%= changeset = @project.repository.changesets.find_by_revision(entry.lastrev.identifier) if entry.lastrev && entry.lastrev.identifier %>	
22: <td class="comments"><%=h truncate(changeset.comments, 50) unless changeset.nil? %></td>	
23: </tr>	
24: <%= end %>	
vendor/rails/actionpack/lib/action_view/helpers/text_helper.rb:50:in `truncate'	
app/views/repositories/_dir_list_content.rhtml:22:in `_run_erb_47app47views47repositories47_dir_list_content46rhtml'	
app/views/repositories/_dir_list_content.rhtml:1:in `each'	
app/views/repositories/_dir_list_content.rhtml:1:in `_run_erb_47app47views47repositories47_dir_list_content46rhtml'	
vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'	
vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'	
vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'	
vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'	
vendor/rails/actionpack/lib/action_view/base.rb:331:in `render'	
vendor/rails/actionpack/lib/action_view/partials.rb:120:in `render_partial'	
vendor/rails/actionpack/lib/action_view/base.rb:352:in `render'	
app/views/repositories/_dir_list.rhtml:13:in `_run_erb_47app47views47repositories47_dir_list46rhtml'	
vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'	
vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'	
vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'	
vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'	
vendor/rails/actionpack/lib/action_view/base.rb:331:in `render'	
vendor/rails/actionpack/lib/action_view/partials.rb:120:in `render_partial'	
vendor/rails/actionpack/lib/action_view/base.rb:352:in `render'	
app/views/repositories/show.rhtml:9:in `_run_erb_47app47views47repositories47show46rhtml'	
vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'	

vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'
vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'
vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'
vendor/rails/actionpack/lib/action_controller/base.rb:1100:in `render_for_file'
vendor/rails/actionpack/lib/action_controller/base.rb:836:in `render_with_no_layout'
vendor/rails/actionpack/lib/action_controller/layout.rb:262:in `render_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
/usr/local/ruby/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
vendor/rails/actionpack/lib/action_controller/base.rb:1153:in `default_render'
vendor/rails/actionpack/lib/action_controller/base.rb:1159:in `perform_action_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:697:in `call_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:689:in `perform_action_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
/usr/local/ruby/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
vendor/rails/actionpack/lib/action_controller/rescue.rb:199:in `perform_action_without_caching'
vendor/rails/actionpack/lib/action_controller/caching.rb:678:in `perform_action'
vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
vendor/rails/actionpack/lib/action_controller/caching.rb:677:in `perform_action'
vendor/rails/actionpack/lib/action_controller/base.rb:524:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:524:in `process_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:685:in `process_without_session_management_support'
vendor/rails/actionpack/lib/action_controller/session_management.rb:123:in `process'
vendor/rails/actionpack/lib/action_controller/base.rb:388:in `process'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:171:in `handle_request'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:115:in `dispatch'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:126:in `dispatch CGI'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:9:in `dispatch'
vendor/rails/railties/lib/webrick_server.rb:112:in `handle_dispatch'
vendor/rails/railties/lib/webrick_server.rb:78:in `service'
/usr/local/ruby/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'
/usr/local/ruby/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:162:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:95:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:92:in `each'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:92:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:23:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:82:in `start'
vendor/rails/railties/lib/webrick_server.rb:62:in `dispatch'
vendor/rails/railties/lib/commands/servers/webrick.rb:66
/usr/local/ruby/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'
/usr/local/ruby/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'
vendor/rails/activesupport/lib/active_support/dependencies.rb:496:in `require'
vendor/rails/activesupport/lib/active_support/dependencies.rb:342:in `new_constants_in'
vendor/rails/activesupport/lib/active_support/dependencies.rb:496:in `require'
vendor/rails/railties/lib/commands/server.rb:39
script/server:3:in `require'
script/server:3

Rendering /usr/local/redmine/public/500.html (500 Internal Server Error)

Related issues:

Related to Redmine - Defect # 14549: i do not know if it is a bug

Closed

History

#1 - 2008-11-13 17:44 - Jean-Philippe Lang

Please, give at least your Redmine, ruby and ruby on rails versions as requested in [[SubmittingBugs]].

#2 - 2008-11-16 22:12 - Jean-Baptiste Crouigneau

Hello,

Same issue on Activity page.

I installed last version of redmine (0.7.3) with following config :

- DB : mysql 5.0.67
- Ruby 1.8.7
- Rails 2.0.2

I created a new project, a new type of issue (Task), added a Task to the project.

Then Activity page display 500.html message.

Log file shows the same messages than hereunder (TemplateError) on line #11 of projects/activity.rhtml.

#3 - 2008-11-17 00:25 - Jean-Philippe Lang

Redmine 0.7.3 and Rails 2.0.2 are not compatible with ruby 1.8.7 (see: <http://rubyonrails.org/down>).

#4 - 2008-11-27 11:47 - Ramesh Nair

I am seeing this too. My setup is:

DB: mysql 5.0.51a
Ruby 1.8.7
Rails 2.2.2

I found a fix on http://blog.sviluppweb.eu/2008/11/26/undefined-method-length-for-enumerableenumerator-on-text_helperrb50in-truncate/

Basically, add the following to redmine/config/environment.fb (near end-of-file):

```
module ActionView
  module Helpers
    module TextHelper
      def truncate(text, length = 30, truncate_string = "...")
        if text.nil? then return end
        l = length - truncate_string.chars.to_a.size
        (text.chars.to_a.size > length ? text.chars.to_a[0...l].join + truncate_string : text).to_s
      end
    end
  end
end
```

end
end

This got it working for me.

#5 - 2008-11-27 11:48 - Ramesh Nair

Ram Bo wrote:

| *Basically, add the following to redmine/config/environment.fb (near end-of-file):*

Oops, meant to say environment.rb

#6 - 2008-12-28 10:47 - Jean-Philippe Lang

- *Status changed from New to Closed*
- *Resolution set to Invalid*

See Redmine requirements in the [\[\[RedmineInstall|install guide\]\]](#).

#7 - 2009-03-09 21:22 - ron nor

Thats solution worked for me too. I added the snippet above directly under the other ActionView-Stuff near end of file.

Ronny

#8 - 2010-06-08 10:36 - Andrea Zilio

ron nor wrote:

| *Thats solution worked for me too. I added the snippet above directly under the other ActionView-Stuff near end of file.*

| *Ronny*

Can you please specify where you exactly added that snippet? I'm not able to get it working.

#9 - 2013-07-27 11:36 - Etienne Massip

- *Related to Defect #14549: i do not know if it is a bug added*