

## Redmine - Defect #21949

### 500 error when adding attachment to issue with name 90989623640.xls

2016-02-04 12:47 - Mark Stroeve

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.2.0
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
<p>A cutomer uploaded a attachement with the name 90989623640.xls. When opening the issue afterwards results in a 500 error.</p> <p>I changed the name 90989623640.xls to file.xls in mysql journal_details.value and attachments.filename en attachment.disk_filename. And also changed the filename on disk. Result: the issue can be opened again (no 500).</p> <p>Completed 500 Internal Server Error in 814ms (ActiveRecord: 81.0ms)</p> <p>ActionView::Template::Error (90989623640 is out of range for ActiveRecord::Type::Integer with limit 4):</p> <pre>9: 10:   &lt;% if journal.details.any? %&gt; 11:   &lt;ul class="details"&gt; 12:     &lt;% details_to_strings(journal.visible_details).each do  string  %&gt; 13:       &lt;li&gt;&lt;%= string %&gt;&lt;/li&gt; 14:     &lt;% end %&gt; 15:   &lt;/ul&gt; lib/redmine/hook.rb:61:in `block (2 levels) in call_hook' lib/redmine/hook.rb:61:in `each' lib/redmine/hook.rb:61:in `block in call_hook' lib/redmine/hook.rb:58:in `tap' lib/redmine/hook.rb:58:in `call_hook' lib/redmine/hook.rb:96:in `call_hook' app/helpers/issues_helper.rb:427:in `show_detail' app/helpers/issues_helper.rb:345:in `block in details_to_strings' app/helpers/issues_helper.rb:331:in `each' app/helpers/issues_helper.rb:331:in `details_to_strings' app/views/issues/_history.html.erb:12:in `block in _app_views_issues__history_html_erb___3453607684228899445_69873229205320' app/views/issues/_history.html.erb:2:in `each' app/views/issues/_history.html.erb:2:in `_app_views_issues__history_html_erb___3453607684228899445_69873229205320' app/controllers/issues_controller.rb:118:in `block (2 levels) in show' app/controllers/issues_controller.rb:115:in `show' lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			

## History

### #1 - 2016-02-04 14:27 - Toshi MARUYAMA

- Status changed from New to Needs feedback

I cannot reproduce on clean Redmine.  
Log says your plugin causes problem.

### #2 - 2016-02-04 14:46 - Mark Stroeve

Could you please point me at which plugin/line is the problem?  
I can't see any plugin specific files in the loglines

**#3 - 2016-02-04 15:37 - Toshi MARUYAMA**

Plugin from this line.

[source.tags/3.2.0/app/helpers/issues\\_helper.rb#L427](https://source.tags/3.2.0/app/helpers/issues_helper.rb#L427)

**#4 - 2016-02-05 11:39 - Mark Stroeve**

How can i find out which plugin causes this issue?

The mentioned file seems to be a core redmine source file.

**#5 - 2016-02-05 12:10 - Toshi MARUYAMA**

Mark Stroeve wrote:

How can i find out which plugin causes this issue?

The mentioned file seems to be a core redmine source file.

[https://github.com/search?q=helper\\_issues\\_show\\_detail\\_after\\_setting&type=Code](https://github.com/search?q=helper_issues_show_detail_after_setting&type=Code)

**#6 - 2017-02-01 16:49 - Willy Lee**

We just hit the same error with a file that had a disk filename of 20150203\_135935.jpg where the string 20150203 was what failed to get turned into an int. Just changing the value and old\_value fields in the journal\_details table allowed the ticket to display again.

**#7 - 2017-02-11 13:06 - Toshi MARUYAMA**

- *Status changed from Needs feedback to Closed*

- *Resolution set to Cant reproduce*

Willy Lee wrote:

We just hit the same error with a file that had a disk filename of 20150203\_135935.jpg where the string 20150203 was what failed to get turned into an int.

Cannot reproduce.