

Redmine - Defect #22002

Copy issue function throws Internal error

2016-02-10 12:42 - Franco Po

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	3.1.3
Resolution:	Invalid		

Description

Navigate to any one of the issues created and then click "Copy". It shows "Internal error" with following RuntimeError in log file.

log/production.log

```
RuntimeError ():
  app/models/issue.rb:372:in `assign_attributes_with_project_and_tracker_first'
  app/models/issue.rb:378:in `attributes='
  app/models/issue.rb:229:in `copy_from'
  app/controllers/issues_controller.rb:417:in `build_new_issue_from_params'
  lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

```
ActionController::RoutingError (No route matches [GET] "/projects/test-project/issues/841"):
  actionpack (4.2.5) lib/action_dispatch/middleware/debug_exceptions.rb:21:in `call'
  actionpack (4.2.5) lib/action_dispatch/middleware/show_exceptions.rb:30:in `call'
  railties (4.2.5) lib/rails/rack/logger.rb:38:in `call_app'
  railties (4.2.5) lib/rails/rack/logger.rb:20:in `block in call'
  activesupport (4.2.5) lib/active_support/tagged_logging.rb:68:in `block in tagged'
  activesupport (4.2.5) lib/active_support/tagged_logging.rb:26:in `tagged'
  activesupport (4.2.5) lib/active_support/tagged_logging.rb:68:in `tagged'
  railties (4.2.5) lib/rails/rack/logger.rb:20:in `call'
  actionpack (4.2.5) lib/action_dispatch/middleware/request_id.rb:21:in `call'
  rack (1.6.4) lib/rack/methodoverride.rb:22:in `call'
  rack (1.6.4) lib/rack/runtime.rb:18:in `call'
  activesupport (4.2.5) lib/active_support/cache/strategy/local_cache_middleware.rb:28:in `call'
  actionpack (4.2.5) lib/action_dispatch/middleware/static.rb:116:in `call'
  rack (1.6.4) lib/rack/sendfile.rb:113:in `call'
  railties (4.2.5) lib/rails/engine.rb:518:in `call'
  railties (4.2.5) lib/rails/application.rb:165:in `call'
  railties (4.2.5) lib/rails/railtie.rb:194:in `public_send'
  railties (4.2.5) lib/rails/railtie.rb:194:in `method_missing'
  passenger (5.0.24) src/ruby_supportlib/phusion_passenger/rack/thread_handler_extension.rb:97:in `process_request'
  passenger (5.0.24) src/ruby_supportlib/phusion_passenger/request_handler/thread_handler.rb:152:in `accept_and_process_next_request'
  passenger (5.0.24) src/ruby_supportlib/phusion_passenger/request_handler/thread_handler.rb:113:in `main_loop'
  passenger (5.0.24) src/ruby_supportlib/phusion_passenger/request_handler.rb:416:in `block (3 levels) in start_threads'
  passenger (5.0.24) src/ruby_supportlib/phusion_passenger/utils.rb:113:in `block in create_thread_and_abort_on_exception'
```

Redmine Information

Environment:

Redmine version	3.1.3.stable
Ruby version	2.2.1-p85 (2015-02-26) [x86_64-linux]
Rails version	4.2.5
Environment	production
Database adapter	Mysql2

SCM:		
Git		1.7.1
Filesystem		
Redmine plugins:		
redmine_agile		1.3.13
scrum		0.13.1

History

#1 - 2016-02-18 03:40 - Franco Po

- Status changed from *New* to *Resolved*

Get it fixed after manually dropped obsolete columns in issues table. Those column were created by a plugin removed before.

#2 - 2016-02-18 03:41 - Go MAEDA

- Status changed from *Resolved* to *Closed*

- Resolution set to *Invalid*

Thanks for the feedback. I am closing this issue.