

Redmine - Defect #22581

Version 3.2.1. and on Version 3.2.0. add new custom field creates internal server error

2016-04-19 14:34 - maximilian gablinger

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	3.2.1
Resolution:	Cant reproduce		
Description			
<p>When I try to add a custom_field the result is an internal server error. Our production system is version 3.2.0. then I tried to upgrade this system from 3.2.0 to 3.2.1 in a testenvironment. It happened the same behavior. Again the internal Server error.</p> <p>When I installed Version 3.2.1 native without our data then it works fine. But we need our data. This is the redmine.log output:</p> <pre>I, [2016-04-19T14:28:18.538655 #31226] INFO -- : Started GET "/custom_fields" for 10.242.2.42 at 2016-04-19 14:28:18 +0200 I, [2016-04-19T14:28:18.540342 #31226] INFO -- : Processing by CustomFieldsController#index as HTML I, [2016-04-19T14:28:18.544275 #31226] INFO -- : Current user: max.gablinger (id=83) I, [2016-04-19T14:28:18.547327 #31226] INFO -- : Rendered custom_fields/index.html.erb within layouts/admin (0.6ms) I, [2016-04-19T14:28:18.552676 #31226] INFO -- : Rendered admin/_menu.html.erb (4.9ms) I, [2016-04-19T14:28:18.568188 #31226] INFO -- : Rendered layouts/base.html.erb (15.2ms) I, [2016-04-19T14:28:18.568614 #31226] INFO -- : Completed 200 OK in 28ms (Views: 21.7ms ActiveRecord: 1.6ms) I, [2016-04-19T14:28:23.440563 #31226] INFO -- : Started GET "/custom_fields/new" for 10.242.2.42 at 2016-04-19 14:28:23 +0200 I, [2016-04-19T14:28:23.442718 #31226] INFO -- : Processing by CustomFieldsController#new as HTML I, [2016-04-19T14:28:23.447456 #31226] INFO -- : Current user: max.gablinger (id=83) I, [2016-04-19T14:28:23.451739 #31226] INFO -- : Rendered custom_fields/select_type.html.erb within layouts/admin (2.1ms) I, [2016-04-19T14:28:23.457445 #31226] INFO -- : Rendered admin/_menu.html.erb (5.1ms) I, [2016-04-19T14:28:23.474245 #31226] INFO -- : Rendered layouts/base.html.erb (16.3ms) I, [2016-04-19T14:28:23.474717 #31226] INFO -- : Filter chain halted as :build_new_custom_field rendered or redirected I, [2016-04-19T14:28:23.474976 #31226] INFO -- : Completed 200 OK in 32ms (Views: 24.8ms ActiveRecord: 1.6ms) I, [2016-04-19T14:28:27.375380 #31226] INFO -- : Started GET "/custom_fields/new?utf8=%E2%9C%93&type=IssueCustomField" for 10.242.2.42 at 2016-04-19 14:28:27 +0200 I, [2016-04-19T14:28:27.377806 #31226] INFO -- : Processing by CustomFieldsController#new as HTML I, [2016-04-19T14:28:27.378009 #31226] INFO -- : Parameters: {"utf8"=>"", "type"=>"IssueCustomField"} I, [2016-04-19T14:28:27.383201 #31226] INFO -- : Current user: max.gablinger (id=83) I, [2016-04-19T14:28:27.411212 #31226] INFO -- : Rendered custom_fields/formats/_regexp.html.erb (1.0ms) I, [2016-04-19T14:28:27.413224 #31226] INFO -- : Rendered custom_fields/formats/_string.html.erb (3.2ms) I, [2016-04-19T14:28:27.413394 #31226] INFO -- : Rendered custom_fields/_form.html.erb (6.2ms) I, [2016-04-19T14:28:27.413677 #31226] INFO -- : Rendered custom_fields/new.html.erb within layouts/admin (7.5ms) I, [2016-04-19T14:28:27.414061 #31226] INFO -- : Completed 500 Internal Server Error in 36ms (ActiveRecord: 1.0ms) F, [2016-04-19T14:28:27.417767 #31226] FATAL -- : ActionView::Template::Error (undefined method `accessor' for #<ActiveRecord::Type::Value:0x00000039f8320>): 1: <%= render :partial => 'custom_fields/formats/regexp', :locals => {:f => f, :custom_field => custom_field} %></pre>			

```
2: <p><%= f.check_box :text_formatting, {:label => :setting_text_formatting, :data => {:disabl
es => '#custom_field_url_pattern'}}}, 'full', '' %></p>
3: <p><%= f.text_field(:default_value) %></p>
4: <p><%= f.text_field :url_pattern, :size => 50, :label => :label_link_values_to %></p>
lib/redmine/views/labelled_form_builder.rb:34:in `check_box'
app/views/custom_fields/formats/_string.html.erb:2:in `_app_views_custom_fields_formats__string_
html_erb__1606230260471594377_70355629062560'
app/helpers/custom_fields_helper.rb:57:in `render_custom_field_format_partial'
app/views/custom_fields/_form.html.erb:18:in `_app_views_custom_fields__form_html_erb__256862903
9713508363_70355629215560'
app/views/custom_fields/new.html.erb:6:in `block in `_app_views_custom_fields_new_html_erb__19904
38466245273424_70355629262800'
app/helpers/application_helper.rb:1027:in `labelled_form_for'
app/views/custom_fields/new.html.erb:5:in `_app_views_custom_fields_new_html_erb__19904384662452
73424_70355629262800'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

History

#1 - 2016-04-20 06:59 - Toshi MARUYAMA

- Description updated

#2 - 2016-04-20 07:01 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [Submissions](#).

#3 - 2016-04-21 10:50 - maximilian gablinger

Environment:

Redmine version 3.1.1.stable
Ruby version 2.1.5-p273 (2014-11-13) [x86_64-linux]
Rails version 4.2.4
Environment production
Database adapter MySQL2 mariadb Version : mysql Ver 10.1.13-MariaDB-1~trusty for debian-linux-gnu on x86_64 (mariadb.org binary distribution)
SCM:
Subversion 1.8.8
Git 1.9.1
Filesystem
Redmine plugins:
redmine_my_page 0.1.7

#4 - 2016-04-21 17:20 - Toshi MARUYAMA

Try without plugin.

There is same error: [500 error when trying to create custom fields](#).

#5 - 2016-04-29 10:42 - maximilian gablinger

I have the same issue on the dev System with disabled plugin.

Internal error

An error occurred on the page you were trying to access.

If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

#6 - 2016-04-29 11:39 - Toshi MARUYAMA

MariaDB is not supported.

#7 - 2016-05-19 16:55 - maximilian gablinger

- File Ohne Titel.tiff added

- File Ohne Titel 2.tiff added

I created a separate DB with original mysql server on a separate maschine and the error happens again.

So the same issue is still appearing.

It doesn't seem to be a database issue.

#8 - 2016-05-19 16:57 - maximilian gablinger

See below:

```
Started GET "/custom_fields/new?utf8=%E2%9C%93&type=IssueCustomField" for 10.242.2.30 at 2016-05-19 16:51:51 +0200
Processing by CustomFieldsController#new as HTML
Parameters: {"utf8"=>"", "type"=>"IssueCustomField"}
Current user: admin (id=1)
Rendered custom_fields/formats/_regexp.html.erb (1.6ms)
Rendered custom_fields/formats/_string.html.erb (7.4ms)
Rendered custom_fields/_form.html.erb (64.8ms)
Rendered custom_fields/new.html.erb within layouts/admin (67.5ms)
Completed 500 Internal Server Error in 87ms (ActiveRecord: 4.7ms)
```

```
ActionView::Template::Error (undefined method `accessor' for #<ActiveRecord::Type::Value:0x007f46027def98>):
1: <%= render :partial => 'custom_fields/formats/regexp', :locals => {:f => f, :custom_field => custom_field} >
2: <p><= f.check_box :text_formatting, {:label => :setting_text_formatting, :data => {:disables => '#custom_field_url_pattern'}}, 'full', " ></p>
3: <p><= f.text_field(:default_value) ></p>
4: <p><= f.text_field :url_pattern, :size => 50, :label => :label_link_values_to %></p>
lib/redmine/views/labelled_form_builder.rb:34:in `checkbox'
app/views/custom_fields/formats/_string.html.erb:2:in
`_app_views_custom_fields_formats_string_html_erb___3817734141627673232_69969335926560'
app/helpers/custom_fields_helper.rb:66:in `render_custom_field_format_partial'
app/views/custom_fields/_form.html.erb:18:in `_app_views_custom_fields_form_html_erb___3652387640558589277_69969335760980'
app/views/custom_fields/new.html.erb:4:in `block in _app_views_custom_fields_new_html_erb___2035185979488333688_69969335707720'
app/helpers/application_helper.rb:1030:in `labelled_form_for'
app/views/custom_fields/new.html.erb:3:in `_app_views_custom_fields_new_html_erb___2035185979488333688_69969335707720'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

#9 - 2016-05-19 18:17 - Toshi MARUYAMA

Try updating Ruby.

#10 - 2016-05-20 12:55 - maximilian gablinger

ruby is already on Version ruby 2.3.0p0 (2015-12-25 revision 53290) [x86_64-linux] on this test-system.
On the production server it is on ruby 2.1.5p273 (2014-11-13 revision 48405) [x86_64-linux].
So this is for sure not the problem.

#11 - 2016-05-20 13:19 - Toshi MARUYAMA

maximilian gablinger wrote:

```
ruby is already on Version ruby 2.3.0p0 (2015-12-25 revision 53290) [x86_64-linux]
on this test-system.
```

Ruby 2.3 is not supported.

```
On the production server it is on ruby 2.1.5p273 (2014-11-13 revision 48405) [x86_64-linux].
So this is for sure not the problem.
```

Latest Ruby 2.1 is 2.1.10.

<https://www.ruby-lang.org/en/news/2016/04/01/ruby-2-1-10-released/>

#12 - 2016-05-20 13:28 - maximilian gablinger

But it doesn't work on both systems ruby 2.3.0p0 and on 2.1.5p273. So it makes no sense to update the production system if this doesn't work on the dev system too.

The dev System is already on 2.3.0 as I wrote before. I want to make it run first on the dev system. Then I will for sure upgrade it on production. As I wrote we inserted all data from production to the dev system and then the custom_field story did not work anymore. It only worked with factory loaded data.

#13 - 2016-05-20 14:08 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

We cannot provide any technical support.

Test covers your case.

source:tags/3.2.2/test/functional/custom_fields_controller_test.rb#L75

Tests passes in all our support platforms.

<http://www.redmine.org/builds/index.html>

Files

Ohne Titel.tiff	66.4 KB	2016-05-19	maximilian gablinger
Ohne Titel 2.tiff	68.5 KB	2016-05-19	maximilian gablinger