Redmine - Defect #23430

I can not access a closed project Issues

2016-07-25 22:09 - Diego Gonzalez

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Cant reproduce		**Affected version:**	3.2.1
Description				
Having closed the project and the Issues on it, I can not access them				

History

#1 - 2016-07-25 22:40 - Diego Gonzalez

- File ClosedProjectIssues_3.JPG added

- File ClosedProjectIssues_4.JPG added

Diego Gonzalez wrote:

> Having closed the project and the Issues on it, I can not access them

Add information, to have only one project open and information is displayed correctly

#2 - 2016-07-26 03:48 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Please describe more details. What do you expect?

#3 - 2016-07-26 13:32 - Diego Gonzalez

I have a main project "Closed projects" where I move closed subprojects. I have verified that if they are all closed, the access issues, can not filter them, I can not see any (image ClosedProjectIssues_2.JPG), however, if there is at least one open if I can see any issue within the closed projects (image ClosedProjectIssues_4.JPG).
I expect that while suproyectos are closed, I can access all the issues.

Thank you very much

#4 - 2016-07-26 15:44 - Toshi MARUYAMA

I think it is expected behavior. See #12066 and #3640.

#5 - 2016-07-26 15:59 - Jake Kemme

I have replicated this behavior in 3.3 - although I dont think it quite works as intended:

- Main Project (open)
  - Closed Projects (open)
    - Child 1 (closed)
    - Child 2 (closed)

Issues for Child 1 and Child 2 are:

- visible under Main Project
- NOT visible under Closed Projects
- visible under each child, respectively

- Main Project (open)
  - Closed Projects (open)
    - Child 1 (closed)
    - Child 2 (closed)

- Child 3 (open)

Issues for Child 1 and Child 2 are:

- visible under Main Project
- visible under Closed Projects
- visible under each child, respectively

I wouldn't think this is the expected behavior one way, or the other for closed project issue visibility.

#6 - 2016-07-26 16:26 - Toshi MARUYAMA

What do you mean "visible"?
Closed project is for "read-only" ([#3640](#)), so there is no "visible" difference ([#12066](#)).

#7 - 2016-07-26 18:36 - Jake Kemme

- File notvisible.png added

- File visible.png added

visible pertains to the issues of a closed (read only) project from the perspective of the parent projects.

Issues visible	Issues not visible
visible.png	notvisible.png

#8 - 2016-08-23 03:00 - Toshi MARUYAMA

I still cannot reproduce on vanilla Redmine [3.3.0](#) and I cannot see what you expect.
What plugins do you use?

#9 - 2016-09-15 23:02 - Jake Kemme

Project heirarchy:

- Main Project (open project)
  - Closed Projects (open project)
    - Child project 1 (closed project)
      - Issue 1.1 (open issue)
    - Child project 2 (closed project)
      - Issue 2.1 (open issue)
    - Child project 3 (open project)
      - Issue 3.1 (open issue)

Issues for projects Child 1, 2 and 3 are:

- visible under Main Project/Issues
- visible under Closed Projects/Issues
- visible under each child/Issues, respectively

Now, close Child Project 3 (all sub projects of 'Closed Projects' are now closed)

- Main Project (open project)
  - Closed Projects (open project)
    - Child project 1 (closed project)
      - Issue 1.1 (open issue)
    - Child project 2 (closed project)
      - Issue 2.1 (open issue)
    - Child project 3 (**closed** project)
      - Issue 3.1 (open issue)

Issues for projects Child 1, 2 and 3 are:

- visible under Main Project/Issues
- NOT visible under Closed Projects/Issues **<-- This is not expected. Open issues of closed sub projects should still display**
- visible under each child/Issues, respectively

#10 - 2016-09-16 03:57 - Toshi MARUYAMA

- Priority changed from High to Normal

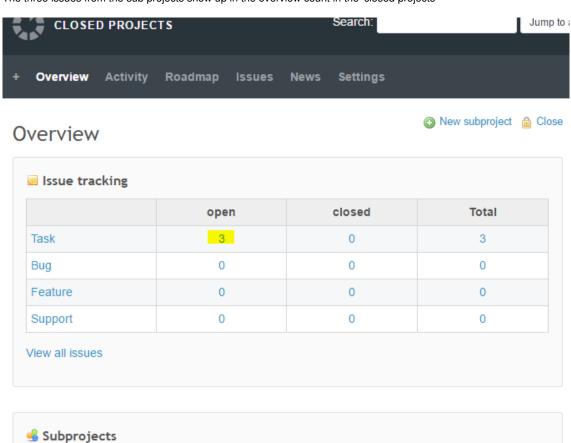I still cannot reproduce on vanilla Redmine 3.3.0.

#11 - 2016-09-16 15:10 - Jake Kemme

- File closed_issue_view.png added

- File closed_overview.png added

Im not sure where the differences are in our environments. I'll dig into the code to see if I can find a reason.

```
Environment:
  Redmine version            3.3.0.stable
  Ruby version               2.2.1-p85 (2015-02-26) [x86_64-linux]
  Rails version              4.2.6
  Environment                development
  Database adapter           Mysql2
SCM:
  Subversion                 1.8.8
  Mercurial                  2.8.2
  Git                        1.9.1
  Filesystem
Redmine plugins:
  no plugin installed
```

The three issues from the sub projects show up in the overview count in the 'closed projects'

But, do not appear in the issues list of 'closed projects'.

closed_issue_view.png

#12 - 2019-02-03 19:31 - Marius BĂLTEANU

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

I'm closing this for now with "Cant reprodoce".

Please reopen if you still experience the issue on the latest Redmine versions.

Files

ClosedProjectIssues_1.JPG	29.7 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_2.JPG	28.3 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_3.JPG	29.5 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_4.JPG	70.9 KB	2016-07-25	Diego Gonzalez
notvisible.png	10.8 KB	2016-07-26	Jake Kemme
visible.png	14.1 KB	2016-07-26	Jake Kemme
closed_issue_view.png	20 KB	2016-09-16	Jake Kemme
closed_overview.png	21.7 KB	2016-09-16	Jake Kemme