Redmine - Feature #23610

Reset status when copying issues

2016-08-18 10:41 - Vincent C.

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:	Jean-Philippe Lang	**% Done:**	0%
Category:	Issues	**Estimated time:**	0.00 hour
Target version:	3.4.0		
Resolution:	Fixed		

Description

ATM, when copying an issue **A** to an issue **B**, the user can choose between 2 statuses :
- The status from **A**   (which is selected by default)
- The default status of current tracker from **B**

But this can lead to problems :
- **B** may be in a status that the user can't interact with
- It allows user to skip parts of a workflow
- *(Specific)* This leads to unintended cases, which mess up things like external data exports or billing

They can manually change the status of **B** during the copy, but from my experience, they don't (the status is reset on about 10% of copied issues only)
This behaviour should be set in the *Administration panel*.

The patch is attached, and here's the corresponding commit :
https://github.com/vincent-clipet/redmine/commit/45335d4e9e7d7d4aa89dbc282c52dc1b0368b116

It adds a configuration setting (*reset_issue_status_on_copy*). When checked, all copied issues statuses are forced to the default status of the current tracker.

This fixes :
#17576
#10601
#1551
#10348 (Partially)
#16230 (Partially)

Related issues:

Related to Redmine - Defect #10348: Wrong issue statuses assignment during is...	**Closed**	
Related to Redmine - Feature #10460: Option to copy watchers when copying issues	**Closed**	
Related to Redmine - Defect #21021: Copying a Redmine issue does not allow ch...	**Closed**	
Has duplicate Redmine - Feature #17576: Ability to choose, in administration ...	**Closed**	2008-06-30

Associated revisions

Revision 16451 - 2017-04-03 12:30 - Jean-Philippe Lang

Reset status when copying issues (#23610).

History

#1 - 2016-08-30 23:57 - Jean-Philippe Lang

- Target version set to 3.4.0

#2 - 2016-08-31 13:38 - Fernando Hartmann

+1 this, and for, applying to the copied subtasks the same behavior.
Explaining, when copying a issue that has subtask, the reset status behavior should be applied tho the new subtask too.

#3 - 2016-09-04 03:28 - Go MAEDA

- Has duplicate Feature #17576: Ability to choose, in administration page, the behaviour of status during copying issues added

#4 - 2016-09-04 03:39 - Go MAEDA

- Description updated

#5 - 2016-09-04 13:37 - Toshi MARUYAMA

- Related to Defect #10348: Wrong issue statuses assignment during issue copy added

#6 - 2016-09-04 13:43 - Toshi MARUYAMA

- Related to Feature #10460: Option to copy watchers when copying issues added

#7 - 2017-04-03 12:32 - Jean-Philippe Lang

- Subject changed from Add setting to reset an issue status when copying from another one to Reset status when copying issues

- Status changed from New to Closed

- Assignee set to Jean-Philippe Lang

- Resolution set to Fixed

Change done in [r16451](#). Status is now reset when copying issues.
No setting was added, if you want to let user copy issues with their original status, it should be allowed by workflow transitions.

#8 - 2017-05-27 06:05 - Go MAEDA

- Related to Defect #21021: Copying a Redmine issue does not allow change of Status added

Files

0001-ADD-Config-option-for-resetting-the-status-when-copy.patch	3.43 KB	2016-08-18	Vincent C.