

## Redmine - Defect #24160

### Gantt diagram returns internal error

2016-10-24 18:30 - Pavel Koreshkov

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Gantt	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.3.1
<b>Resolution:</b>	Invalid		

**Description**

I have an error on /projects/s-org\_ipd/issues/gantt

system info

Environment:

Redmine version	3.3.1.stable
Ruby version	2.1.5-p273 (2014-11-13) [i386-linux-gnu]
Rails version	4.2.7.1
Environment	production
Database adapter	Mysql2

SCM:

Git	2.1.4
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Filesystem

Redmine plugins:

no plugin installed

information from logfile

```
30162 Started GET "/projects/s-org_ipd/issues/gantt" for [REDACTED].[REDACTED].[REDACTED].[REDACTED] at [REDACTED] [REDACTED] + [REDACTED]
30163 Processing by GanttController#show as HTML
30164   Parameters: {"project_id"=>"s-org_ipd"}
30165   Current user: [REDACTED] (id=[REDACTED])
30166   Rendered queries/_filters.html.erb (13.5ms)
30167   Rendered gantts/show.html.erb within layouts/base (90.5ms)
30168 Completed 500 Internal Server Error in 434ms (ActiveRecord: 102.3ms)
30169
30170 ActionView::Template::Error (undefined method `-' for Sat, 01 Oct 2016:Date):
30171   107: ^M
30172   108:   # Width of the entire chart^M
30173   109:   g_width = ((@gantt.date_to - @gantt.date_from + 1) * zoom).to_i^M
30174   110:   @gantt.render(:top => headers_height + 8,^M
30175   111:             :zoom => zoom,^M
30176   112:             :g_width => g_width,^M
30177   113:             :subject_width => subject_width)^M
30178 lib/redmine/helpers/gantt.rb:575:in `coordinates'
30179 lib/redmine/helpers/gantt.rb:330:in `line'
30180 lib/redmine/helpers/gantt.rb:293:in `line_for_project'
30181 lib/redmine/helpers/gantt.rb:258:in `render_object_row'
30182 lib/redmine/helpers/gantt.rb:216:in `render_project'
30183 lib/redmine/helpers/gantt.rb:205:in `block in render'
30184 app/models/project.rb:809:in `block in project_tree'
30185 app/models/project.rb:805:in `each'
30186 app/models/project.rb:805:in `project_tree'
30187 lib/redmine/helpers/gantt.rb:203:in `render'
30188 app/views/gantts/show.html.erb:110:in `_app_views_gantts_show_html_erb___499571926_1013752_60'
30189 app/controllers/gantts_controller.rb:43:in `block (2 levels) in show'
30190 app/controllers/gantts_controller.rb:42:in `show'
```

## History

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### #1 - 2016-10-25 04:36 - Toshi MARUYAMA

No idea.  
Could you update Ruby?

### #2 - 2016-10-26 12:03 - Holger Just

In your code excerpt, it seems that you have windows line-endings (`\r\n`). This might confuse Ruby's code parser.

In the original file, there are linux line-endings (just `\n`). It might be that through your deployment mechanism, the line-endings were converted. Please check that your code-files all have just linux line-endings.

### #3 - 2019-10-01 04:48 - Go MAEDA

- *Status changed from New to Closed*
- *Resolution set to Invalid*