

## Redmine - Defect #2444

### many internal server errors in 0.8.0 ...

2009-01-05 13:25 - Marco Tralles

<b>Status:</b>	Closed	<b>Start date:</b>	2009-01-05
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		

**Description**

## add project

if i klick the **add-projects-button** (url: <http://redmine.server.tld/projects/add> ) i get a

Internal error

An error occurred on the page you were trying to access.  
If you continue to experience problems please contact your redMine administrator for assistance.

Back

**production.log**

```
Processing ProjectsController#add (for 84.190.183.247 at 2009-01-05 13:23:17) [GET]
  Session ID: fc70329bdfb9917a5dc925eb7da40de4
  Parameters: {"action"=>"add", "controller"=>"projects"}

NoMethodError (undefined method `sequential_project_identifiers?' for #<Class:0x2b3b64da0758>):
  /vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
  /app/controllers/projects_controller.rb:72:in `add'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters'
  ,
  /vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_bench
mark'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_r
escue'
  /usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_r
escue'
  /vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_cachin
g'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
  /vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in
`cache'
  /vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_mana
gement_support'
  /vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
  /vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch CGI'
```

```

/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:76:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `synchronize'
,
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:159:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:282:in `run'
,
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `each'
h'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `run'
,
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/command.rb:212:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/local/bin/mongrel_rails:19:in `load'
/usr/local/bin/mongrel_rails:19

```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server Error)

## add issue

if i click to „ass issue“ i can fill in the form - but if i click **create** button the internal-server error appears.

if i repost the data by reload the page the same behavior.

**but** the issues are created ...

```

Processing IssuesController#new (for 84.190.183.247 at 2009-01-05 13:37:23) [POST]
  Session ID: fc70329bdfb9917a5dc925eb7da40de4
  Parameters: {"project_id"=>"sz-frontend-2008", "commit"=>"Create", "action"=>"new", "controller"=>"issues", "issue"=>{"start_date"=>"2009-01-05", "estimated_hours"=>"", "priority_id"=>"4", "subject"=>"link-modul", "description"=>"habe eben mit Matthias gekl rt, dass das neue Link-Modul implementiert werden soll.\r\n", "tracker_id"=>"2", "fixed_version_id"=>"", "category_id"=>"", "done_ratio"=>"0", "due_date"=>"", "assigned_to_id"=>"", "status_id"=>"1"}, "attachments"=>{"1"=>{"description"=>"", "file"=>""}}}

NoMethodError (undefined method `plain_text_mail?' for #<Class:0x2b606cdfdf70>):
  /vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
  /app/models/mailer.rb:231:in `body'
  /app/models/mailer.rb:33:in `issue_add'
  /vendor/rails/actionmailer/lib/action_mailer/base.rb:446:in `__send__'
  /vendor/rails/actionmailer/lib/action_mailer/base.rb:446:in `create!'
  /vendor/rails/actionmailer/lib/action_mailer/base.rb:439:in `initialize'
  /vendor/rails/actionmailer/lib/action_mailer/base.rb:383:in `new'
  /vendor/rails/actionmailer/lib/action_mailer/base.rb:383:in `method_missing'
  /app/controllers/issues_controller.rb:147:in `new'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters'
,
  /vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark'
mark'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
  /usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_r

```

```
escue'  
  /vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_cachin  
g'  
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'  
  /vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in  
`cache'  
  /vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'  
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'  
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'  
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'  
  /vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_mana  
gement_support'  
  /vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'  
  /vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'  
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:76:in `process'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `synchronize'  
,  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/rails.rb:74:in `process'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:159:in `process_client'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `each'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:158:in `process_client'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `initialize'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `new'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:285:in `run'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `initialize'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `new'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel.rb:268:in `run'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:282:in `run'  
,  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `eac  
h'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/configurator.rb:281:in `run'  
,  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/./lib/mongrel/command.rb:212:in `run'  
  /usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281  
  /usr/local/bin/mongrel_rails:19:in `load'  
  /usr/local/bin/mongrel_rails:19
```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server Error)

## settings

if i click in **admin** to **settings** i get the internal server error

Processing SettingsController#index (for 84.190.183.247 at 2009-01-05 13:27:34) [GET]

Session ID: fc70329bdfb9917a5dc925eb7da40de4

Parameters: {"action"=>"index", "controller"=>"settings"}

Rendering template within layouts/base

Rendering settings/edit

ActionView::TemplateError (undefined method `diff\_max\_lines\_displayed' for #<Class:0x2b606cdfdf70> ) on line #52 of settings/\_general.rhtml:

49: <%= text\_field\_tag 'settings[feeds\_limit]', Setting.feeds\_limit, :size => 6 %></p>

50:

51: <p><label><%= l(:setting\_diff\_max\_lines\_displayed) %></label>

52: <%= text\_field\_tag 'settings[diff\_max\_lines\_displayed]', Setting.diff\_max\_lines\_displayed, :si

```

ze => 6 %></p>
53:
54: <p><label><%= 1(:setting_gravatar_enabled) %></label>
55: <%= check_box_tag 'settings[gravatar_enabled]', 1, Setting.gravatar_enabled? %><%= hidden_fiel
d_tag 'settings[gravatar_enabled]', 0 %></p>

vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
app/views/settings/_general.rhtml:52:in `_run_erb_47app47views47settings47_general46rhtml'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:141:in `call'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:141:in `capture_erb_with_buf
fer'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:44:in `capture'
vendor/rails/actionpack/lib/action_view/helpers/form_tag_helper.rb:443:in `form_tag_in_block'
vendor/rails/actionpack/lib/action_view/helpers/form_tag_helper.rb:39:in `form_tag'
app/views/settings/_general.rhtml:1:in `_run_erb_47app47views47settings47_general46rhtml'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `send'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `execute'
vendor/rails/actionpack/lib/action_view/template_handlers/compilable.rb:29:in `send'
vendor/rails/actionpack/lib/action_view/template_handlers/compilable.rb:29:in `render'
vendor/rails/actionpack/lib/action_view/partial_template.rb:20:in `render'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:30:in `benchmark'
vendor/rails/actionpack/lib/action_view/partial_template.rb:19:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:22:in `render_template'
vendor/rails/actionpack/lib/action_view/partials.rb:110:in `render_partial'
vendor/rails/actionpack/lib/action_view/base.rb:277:in `render'
app/views/settings/edit.rhtml:17:in `_run_erb_47app47views47settings47_edit46rhtml'
app/views/settings/edit.rhtml:16:in `each'
app/views/settings/edit.rhtml:16:in `_run_erb_47app47views47settings47_edit46rhtml'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `send'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `execute'
vendor/rails/actionpack/lib/action_view/template_handlers/compilable.rb:29:in `send'
vendor/rails/actionpack/lib/action_view/template_handlers/compilable.rb:29:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:35:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:22:in `render_template'
vendor/rails/actionpack/lib/action_view/base.rb:248:in `render_file'
vendor/rails/actionpack/lib/action_controller/base.rb:1112:in `render_for_file'
vendor/rails/actionpack/lib/action_controller/base.rb:869:in `render_with_no_layout'
vendor/rails/actionpack/lib/action_controller/base.rb:884:in `render_with_no_layout'
vendor/rails/actionpack/lib/action_controller/layout.rb:251:in `render_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
vendor/rails/activesupport/lib/active_support/core_ext/benchmark.rb:8:in `realtime'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
app/controllers/settings_controller.rb:23:in `index'
vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_benchm
ark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_re
scue'
/usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_re
scue'
vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'
'
vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in
`cache'
vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_manag
ement_support'
vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'

```

```
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'  
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'  
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'  
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'  
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:76:in `process'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `synchronize'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `process'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:159:in `process_client'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `each'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `process_client'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `initialize'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `new'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `initialize'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `new'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:282:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `each'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/command.rb:212:in `run'  
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281  
/usr/local/bin/mongrel_rails:19:in `load'  
/usr/local/bin/mongrel_rails:19
```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server Error)

## redmine# ruby script/about

```
/home/htdocs/projekte-qbit/versions/redmine-0.8.0/vendor/rails/actionpack/lib/action_controller/mime_type.rb:66: warning: already initialized constant PDF
```

About your application's environment

```
Ruby version          1.8.6 (x86_64-linux)  
RubyGems version     1.3.1  
Rails version        2.1.2  
Active Record version 2.1.2  
Action Pack version  2.1.2  
Active Resource version 2.1.2  
Action Mailer version 2.1.2  
Active Support version 2.1.2  
Edge Rails revision  unknown  
Application root     /home/htdocs/redmine/versions/redmine-0.8.0  
Environment          development  
Database adapter     mysql  
Database schema version 0
```

is there a way to downgrade to 0.7.3 - without the issue-management redmine is not usable ?

### History

#### #1 - 2009-01-05 14:08 - Michael Aye

just to report that i work with a subversion 0.8.0-stable on a Suse Linux with passenger-mod here without any problems and hickups. Maybe something went wrong during upgrade/installation?

#### #2 - 2009-01-05 16:25 - Karl Heinz Marbaise

Hi,

the printout say "Database schema version 0" that seemed to be wrong....Have you migrated your database? Did you do an update from 0.7.3 ?

Kind regards  
Karl Heinz Marbaise

**#3 - 2009-01-05 18:38 - Jean-Philippe Lang**

- *Status changed from New to Closed*
- *Affected version (unused) deleted (0.8.0)*
- *Resolution set to Invalid*

The fact that you're getting these errors means that your config/settings.yml file is either outdated or invalid. Please use the one that is included in the 0.8.0 release then restart the app. It will work much better.