# Redmine - Defect #24599

# Upgrade Redmin 3.2.0 to 3.3.1

2016-12-13 12:41 - PRASHANT Koparde

Status: Closed Start date:

Priority: Urgent Due date:

Assignee: % Done: 0%

Category: Issues Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version:

# Description

Hi,

Please let me know steps to upgrade Redmin 3.2.0 to 3.3.1 version, Unable to upgrade redmin 3.2.0 to 3.3.1, Giving below mentioned errors.

Gem::InstallError: public suffix requires Ruby version >= 2.0.

## History

## #1 - 2016-12-15 22:34 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed
- Resolution set to Invalid

Please ask questions on the forums

# #2 - 2016-12-18 15:36 - Toshi MARUYAMA

- Description updated

## #3 - 2016-12-29 00:24 - Adrian Klaver

Same issue though going from 3.2.3 to 3.2.4.

The Redmine site says:

http://www.redmine.org/projects/redmine/wiki/RedmineInstall#Requirements

3.2, 3.1 ruby 1.9.33, 2.0.02, 2.1, 2.21 Rails 4.20

I have:

aklaver@arkansas:~/redmine-3.2.4\$ ruby --version ruby 1.9.3p484 (2013-11-22 revision 43786) [x86\_64-linux]

I get:

Gem::InstallError: public\_suffix requires Ruby version >= 2.0.

An error occurred while installing public\_suffix (2.0.4), and Bundler cannot continue.

Make sure that 'gem install public\_suffix -v '2.0.4' succeeds before bundling.

aklaver@arkansas:~/redmine-3.2.4\$ gem install --install-dir vendor/bundle/ruby/1.9.1/gems/ public suffix -v '2.0.4'

Fetching: public\_suffix-2.0.4.gem (100%) ERROR: Error installing public suffix:

public suffix requires Ruby version >= 2.0.

So either the requirements are wrong or the wrong version of public\_suffix is being shipped.

FYI there was no such problem with 3.2.3 on same machine.

# #4 - 2016-12-29 03:06 - Toshi MARUYAMA

Adrian Klaver wrote:

Same issue though going from 3.2.3 to 3.2.4.

I think it is fixed by r15947.

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Your ruby is too old.

## #5 - 2016-12-31 16:08 - Adrian Klaver

How can it be too old if it meets the requirements here:

http://www.redmine.org/projects/redmine/wiki/RedmineInstall#Requirements

In particular that 3.2.3 worked fine. If a minor release changes the base language requirement I would not call that minor and it should not happen. If it does it should loudly called out.

So did the Ruby version change for 3.2.x?

If so the requirements page needs to be updated to reflect that.

## #6 - 2017-01-01 03:47 - Toshi MARUYAMA

I have added Ruby community announcement link which support for Ruby 1.9.3 and 2.0 has ended. RedmineInstall

## #7 - 2017-01-01 04:39 - Go MAEDA

Toshi MARUYAMA wrote:

I think it is fixed by r15947.

Adrian Klaver, probably the problem you have reported has been fixed for upcoming Redmine 3.2.5 in r15947.

Could you try the following steps?

- 1. Download updated version of Gemfile from <a href="http://www.redmine.org/projects/redmine/repository/entry/branches/3,2-stable/Gemfile">http://www.redmine.org/projects/redmine/repository/entry/branches/3,2-stable/Gemfile</a>
- 2. Replace Gemfile on your Redmine 3.2.4 installation with the one you downloaded
- 3. run bundler

#### #8 - 2017-01-01 19:16 - Adrian Klaver

Toshi MARUYAMA wrote:

I have added Ruby community announcement link which support for Ruby 1.9.3 and 2.0 has ended. RedmineInstall

That is helpful, but it does not address whether Redmine is still supporting 1.9.3 and 2.0. As it stands now, with reference to the requirements page, those versions are supported by Redmine. If Redmine indeed is not going to support those versions then the requirements page needs to be changed to reflect that. Though as I previously stated, doing that on a minor release to an existing series does not seem to be the way to go about it.

Go MAEDA wrote:

Adrian Klaver, probably the problem you have reported has been fixed for upcoming Redmine 3.2.5 in r15947.

Could you try the following steps?

- 1. Download updated version of Gemfile from <a href="http://www.redmine.org/projects/redmine/repository/entry/branches/3.2-stable/Gemfile">http://www.redmine.org/projects/redmine/repository/entry/branches/3.2-stable/Gemfile</a>
- 2. Replace Gemfile on your Redmine 3.2.4 installation with the one you downloaded
- 3. run bundler

Went through the steps above and it worked. I have a functioning site running 3.2.4 using Ruby 1.93. Thanks.

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