

Redmine - Defect #25429

Mail error

2017-03-24 17:09 - Vladimir Maklakov

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	3.1.3
Resolution:	Invalid		

Description

Configured mail with SMTP authorization. When registering users, everything comes to them on the mail, when creating a new task and there are no emails - in the logs error

2017-03-24 18:51:16 SMTP data timeout (message abandoned) on connection from (deathstar.name) [176.9.110.4] F = <redmine@deathstar.name>

2017-03-24 18:55:45 SMTP data timeout (message abandoned) on connection from (localhost.localdomain) [176.9.110.4] F = <redmine@deathstar.name>

How to fix the problem?

History

#1 - 2017-03-24 17:10 - Vladimir Maklakov

```
production:
email_delivery:
delivery_method: :smtp
smtp_settings:
enable_starttls_auto: true
address: "mail.deathstar.name"
port: '465'
domain: "deathstar.name"
authentication: :login
user_name: "redmine@deathstar.name"
password: "pass"
```

#2 - 2017-03-24 17:38 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Please use forum for question.